# 2018 - 2019 CATALOG

Brightwood College 12005 Ford Road, Suite 100 Dallas, Texas 75234 972.385.1446 800.525.1446 Fax: 972.385.0641 www.brightwood.edu

Publication Date: 11/15/2018

# TABLE OF CONTENTS

2018 - 2019 Catalog	1	Required Study Time	34
Institution Information	4	Changes in Programs or Policies	34
Mission and Objectives	4	English as a Second Language Instruction	34
History	4	Attendance/Tardiness Policy	35
Equipment	5	Late Work Policy	35
Facilities	5	Pregnancy Policy	36
Learning Resource Center	5	Student Deployment Policy	36
Accrediting Agencies, Approvals, and Memberships	5	Suspension and Dismissal	36
Administration, Staff, and Faculty	6	Externship/Practicum, Clinical, or Fieldwork	37
Ownership	8	Dropping or Adding Courses	38
Main/Branch/Auxiliary Classroom Locations	8	Program Transfers	38
Admission Information	11	Certification, State Board, and National Board Exams	38
Provisional Enrollment	11	Graduation Requirements	38
Admission Requirements and Conditions	11	Transcripts	39
Policy for re-entry of withdrawn students	14	Transfer of Credit to Other Schools	39
Applicants for Single Courses	14	Graduate Refresher Courses	39
Prior Learning Assessment	14	Academic Standards	40
Transfer of Credit between Education Corporation of		Grading System	40
America (ECA) Campuses	16	Repeated Courses	41
Student Information and Services	16	Satisfactory Academic Progress	42
Advising	16	Appeals Procedure	45
Student Responsibilities	17	Financial Information	45
Student Conduct Policy	17	Financial Aid Services	45
Student Interaction	18	Scholarships	48
Personal Appearance	19	Enrollment Status	52
Intellectual Property Protection and Ownership	19	Tuition and Fees	53
Student Complaint/Grievance Procedure	20	Refund Policy	55
State Agencies	22	Withdrawal from the Institution	55
Nondiscrimination/Nonharassment Policy	27	Refund Policy for Seminar Students	58
Career Development	29	Academic Programs	59
Student Health Services	30	Course Numbering System	59
Student Housing	30	Associate's Degree Programs	59
Tutoring	30	Medical Assistant (Associate degree)	59
Summary of Delivery System	30	Program Description	59
Technology and Equipment Requirements for Digital		Curriculum	61
Instruction	30	Occupational Therapy Assistant (Associate in Science)	66
Student Verification Policy	30	Program Description	66
Crime Awareness and Campus Security	31	Curriculum	67
Drug and Alcohol Abuse Awareness and Prevention	31	Class Schedule	72
Family Educational Rights and Privacy Act	31	Physical Therapist Assistant	72
Personal Property	32	Program Description	72
Academic Information	32	Curriculum	73
Class Size	32	Diploma Programs	79
Hours of Operation	32	Dental Assistant	79
Definition of an Academic Year	33	Program Description	79
Definition of a Unit of Credit	33	Curriculum	80
Out-of-Class Learning Activities	33	Class Schedule	83
Honors and Awards	34	Medical Assistant	83

Program Description	83
Curriculum	84
Class Schedule	87
Medical Billing and Coding Specialist	87
Program Description	87
Curriculum	88
Class Schedule	91
Medical Office Specialist	91
Program Description	91
Curriculum	92
Class Schedule	96
Short Courses	96
ACADEMIC CALENDAR	96
2018 Academic Calendar	96
Holiday Schedule	96
Diploma Programs	97
Medical Assistant (Associate Degree)	97
Physical Therapist Assistance	98
Occupational Therapy Assistant	98
2019 Academic Calendar	98
Holiday Schedule	98
Diploma Programs	99
Medical Assistant (Associate Degree)	99
Physical Therapist Assistance	100
Occupational Therapy Assistant	100

## INSTITUTION INFORMATION

## Mission and Objectives

Brightwood College is an institution of higher education dedicated to providing quality programs that integrate curriculum with professional skill development, empowering students to achieve their lifelong personal and professional goals.

To accomplish its mission, Brightwood College established the following objectives:

- 1. Provide programs that are continually assessed by faculty, staff, and members of the business and education communities:
- 2. Provide intensive and comprehensive instruction that strengthens student academic achievement;
- 3. Instill in its students the value of lifelong learning by stimulating intellectual curiosity, creative and critical thinking, and awareness of diversity;
- 4. Plan and provide facilities and resources that respond to the needs of students, faculty, and staff;
- 5. Assist students in developing professional attitudes, values, skills, and strategies that will enhance their potential for success in their careers and in life; and
- 6. Provide the community with individuals who can meet the ever-changing needs of business, government, and industry now and in the future.

Brightwood College recognizes the worth and dignity of all people and is sensitive to the diversity of its student population. All students are encouraged to reach their potential within the framework of their individual needs, interests, and capabilities. Brightwood College employs instructional methods based on adult learning theory and is committed to developing each student's intellectual, analytical, and critical thinking abilities. Teaching techniques encourage active student participation such as group discussions and projects, laboratory work, simulations, demonstrations, field trips, guest speakers, and lectures. A strong emphasis is placed on ethics, accountability, professionalism, and the individual's commitment to pursuing lifelong personal and professional development and seeking initial employment or career advancement.

Brightwood College believes that education should promote the development of positive self-esteem and, to that end Brightwood College provides services supportive of students' efforts to succeed academically, vocationally, and personally. These services include individual advising, academic tutoring, and assistance in locating needed social services.

In order to fulfill its mission, Brightwood College strives to provide excellence in education by hiring experienced faculty and staff; maintaining a facility that fosters educational growth in a pleasant and safe environment; and by providing tutoring and advising services to help students successfully complete their programs of study.

Brightwood College helps students reach their educational goals by teaching the communication skills necessary to work successfully with clients and other professionals, by offering courses designed to prepare students to successfully participate in society, by providing students with the opportunity to gain the knowledge necessary to succeed in a competitive job market, and by encouraging students to become involved in professional organizations that promote their learning and professional skills.

Brightwood College provides assistance to eligible graduates in obtaining employment. Students attend classes, workshops, and advising sessions that teach and guide them through the process of securing and maintaining employment.

## History

Brightwood College, formerly Southeastern Career Institute, began operations in Dallas as Southeastern Paralegal Institute in 1987. The School was opened by the Denver Paralegal Institute Acquisition Corporation, a wholly owned subsidiary of the Denver Paralegal Institute, Ltd., whose paralegal training programs have been approved by the American Bar Association since 1979.

In November 2000, the Institution was purchased by Quest Education Corporation, a subsidiary of Kaplan, Inc. In 2002, Quest changed its name to Kaplan Higher Education Corporation. The Dallas school began operations to serve the needs of the Dallas/Forth Worth metroplex for career-trained professionals. The Dallas campus expanded its programs through the years to include Medical Assistant, Medical Office Specialist, Dental Assistant, Paralegal Studies, Criminal Justice and Physical Therapist Assistant.

In September 2015, Kaplan College was acquired by Virginia College, LLC.

In February 2016, Kaplan College changed its name to Brightwood College.

## Equipment

In keeping with the high educational standards of the College, the equipment used affords students the opportunity to develop a practical, working knowledge of the equipment and materials they likely will be using on the job.

## **Facilities**

The Campus is conveniently located to serve the entire Dallas/Fort Worth metroplex area. Classes are conducted at 12005 Ford Road, Dallas. The Campus occupies approximately 32,000 square feet of classroom and office space in the first, second, and a portion of the fifth floor.

## **Learning Resource Center**

The Institution maintains and develops information, resources, and services that support the educational goals of students, faculty, and staff. These resources include a collection of books, professional journals and periodicals, audiovisuals, digital information access, computer workstations, and other materials.

Because resource skills are an integral part of a student's academic achievement, students receive instruction in resource skills and procedures. The development of resource skills is strengthened by research components built into the Institution's curriculum. Trained support personnel are available to assist students and faculty.

Students enrolled in any of the Institution's educational delivery systems are assured access to educational resources and services through a variety of communication media.

Learning Resource Center hours are posted outside of the Learning Resource Center.

# Accrediting Agencies, Approvals, and Memberships

#### **Accrediting Agencies**

 Brightwood College is accredited by the Accrediting Council for Independent Colleges and Schools (ACICS) to award diplomas and associate's degrees. ACICS is listed as a nationally recognized accrediting agency by the United States Department of Education and is recognized by the Council for Higher Education Accreditation. ACICS may be contacted at:

Accrediting Council for Independent Colleges and Schools (ACICS) 750 First St NE, Suite 980 Washington, DC 20002-4241 202-336-6780

- The Physical Therapist Assistant Program at Brightwood College Dallas is accredited by the Commission on Accreditation in Physical Therapy Education (CAPTE), 1111 North Fairfax Street, Alexandria, Virginia 22314; telephone: 703-706-3245; email: <a href="mailto:accreditation@apta.org">accreditation@apta.org</a>; website: <a href="http://www.capteonline.org">http://www.capteonline.org</a>. If needing to contact the program/institution directly, please call 972-482-7449 or email christopher.shepherd@brightwood.edu.
- The Occupational Therapy Assistant program is accredited by the Accreditation Council for Occupational Therapy Education (ACOTE) of the American Occupational Therapy Association (AOTA), located at 4720 Montgomery Lane, Suite 200, Bethesda, MD 20814-3449. ACOTE's telephone number, c/o AOTA, is 301-652-AOTA and its web address is www.acoteonline.org.

- The Dental Assistant and Medical Assistant programs are not programmatically accredited.
- There is no programmatic accreditation for the Medical Office Specialist program.

## **Approvals**

• Programs approved and regulated by the:

Texas Workforce Commission Career Schools and Colleges 101 East 15th Street Austin, Texas 78778-0001 512.936.3100

Approved by the:

Texas Veterans Commission P.O. Box 12277 Austin, Texas 78711-2277 512.463.6564

• Brightwood College has received a Certificate of Authorization to operate degree programs from:

Texas Higher Education Coordinating Board (THECB) 1200 E. Anderson Lane Austin, Texas 78752

• Approved under the provisions of Title 38, United States Code, to train eligible persons and veterans for night and day programs with the exception of Externship/Practicum and Applied Skills

#### **Memberships**

- Better Business Bureau
- Career Colleges and Schools of Texas (CCST)
- Greater Dallas Hispanic Chamber of Commerce
- National Association of Legal Assistants
- North Dallas Chamber of Commerce

## Administration, Staff, and Faculty

#### **Brightwood College Administration**

Michelle Owens, Campus President
Athenai Gussenhoven, Director of Career Development
Carlotta White, Career Development Specialist
William Whitlow, Career Development Specialist
Nichole Smith, Director of Admissions
Lisa Blakemore, Office Administrator
Dori Coleman, Admissions Representative
Paul Espino, Admissions Representative
Angelica Garza, Admissions Representative
Darlene Gross, Admissions Representative
Nicole Johnson, Admissions Representative
Robert Simmons, Admissions Representative

Guadalupe "Lupita" Guerra, Admissions Representative Vergenia Nicholson, Admissions Representative Kay Turner, Admissions Representative Sharetta McKenzie, Student Finance Supervisor Ayesha Banks, Student Finance Support Specialist Pamela Crittendon, Student Finance Support Specialist Ivan Johnson, Student Finance Support Specialist

#### **Faculty**

Chris Shepard

Program Director - Physical Therapist Assistant Program
MS, Organizational Development, Bowling Green State University
BS, Business Administration & Organizational Development, Mount Olive College
AAS, Physical Therapy, Arapahoe Community College

Jennifer Slough

Physical Therapist Assistant Program Instructor Bachelor of Occupational Education, Eastern New Mexico University AAS, Physical Therapy, Arapahoe Community College Bachelor of Occupational Education, Eastern New Mexico University AAS, Physical Therapy, Arapahoe Community College

**Brittany Schahuber** 

Physical Therapist Assistant Program Instructor BS, Texas Technical University AAS, Physical Therapy, Ozarks Technical Community College

#### Kelly Roach

Clinical Coordinator/ACCE – Physical Therapist Assistant Program MS, Physical Therapy, Shenandoah University BS, Exercise Science, Northern Arizona University

De'Borah Laveaux-Jackson Program Director - Dental Assistant Program Diploma, Dental Assistant, Eastern College of Health Vocations Registered Dental Assistant

Shandranika Jones
Dental Assistant Instructor
BA, Journalism, Northwestern State University
Diploma, Dental Assistant, Fort Leonard Wood Red Cross Dental Assisting

Kimberly Reil-Money Program Director - Allied Health Programs BA, Healthcare Administration, Kaplan University AAS, Medical Assisting, High-Tech Institute of Phoenix Registered Medical Assistant

Kathryn Hollins Allied Health Instructor Diploma, Medical Assistant, ATI

Ebony Lovingood Allied Health Instructor Student Services Coordinator Diploma, Medical Assistant, Concorde College

De An Smith

Program Director – Occupational Therapy Assistant MS, Sports Exercise Science, West Texas A & M University BS, Occuaptional Therapy, Texas Women's University

Ronni Wilkerson

Clinical Coordinator/FWC – Occupational Therapy Assistant Program BS, Psychology, Texas Woman's University AAS, Occupational Therapy Assisting, North Central Texas College

#### Disabilities Coordinator

Ebony Lovingood

Allied Health Instructor and Student Services Coordinator

## **Ownership**

Brightwood College is a private institution of higher education owned by Virginia College, LLC, an Alabama limited liability company that is a wholly owned subsidiary of Education Corporation of America (ECA), a Delaware corporation. The officers of ECA are Stuart Reed, President and Chief Executive Officer; Christopher Boehm, Executive Vice President, and Treasurer; and Roger L. Swartzwelder, Executive Vice President, Chief Compliance Officer, General Counsel, and Secretary. The directors of ECA are Avy Stein (Chairman), John Bakalar, Christopher Boehm, Scott Conners, Jerry Dervin, John P. Frazee, Jr., John Kline, Jr., Michael Lavin, Michael Moskow, Stuart Reed, and Denis Suggs.

## Main/Branch/Auxiliary Classroom Locations

\* Accredited by the Accrediting Council for Independent Colleges and Schools (ACICS)

#### **CALIFORNIA**

Brightwood College\* (Main Campus) 4330 Watt Avenue, Suite 400 Sacramento, California 95821

(916) 649-8168

Brightwood College\* (Branch of Sacramento) 1914 Wible Road

Bakersfield, California 93304

(661) 836-6300

Brightwood College\* (Main Campus) (800) 849-0932

5172 Kiernan Court

Salida, California 95368 (209) 543-7000

Brightwood College\*

(Branch of Salida) 44 Shaw Avenue

Clovis, California 93612 (559) 325-5100

9055 Balboa Avenue San Diego, California 92123

(858) 279-4500

IY Monk Real Estate School

(Auxiliary Classroom of Nashville)

**Piedmont Center** 

1375 Lenoir Rhyne Blvd. Hickory, North Carolina 28602

(800) 849-0932

JY Monk Real Estate School

(Auxiliary Classroom of Nashville)

6900 Cliffdale Road

Suite 102

Favetteville, North Carolina 28314

IY Monk Real Estate School (Auxiliary Classroom of Nashville) 1700 East Arlington Boulevard

Greenville, North Carolina 27858

(800) 849-0932

IY Monk Real Estate School

(Auxiliary Classroom of Nashville)

770 Tyvola Road

Brightwood College\* (Main Campus) Charlotte, North Carolina 28217

(800) 849-0932

**OHIO** 

Brightwood College\*
(Branch of San Diego)
Chula Vista Center
555 Broadway, Suite 144
Chula Vista, California 91910-5342
(619) 498-4100

Brightwood College\* (Main Campus) 2022 University Drive Vista, California 92083 (760) 630-1555

Brightwood College\*
(Branch of Vista)

2475 East Tahquitz Canyon Way Palm Springs, California 92262 (760) 778-3540

Brightwood College\* (Main Campus) 15400 West Sherman Way, Suite 101 Van Nuys, California 91406 (818) 754-6000

Brightwood College\*

(Branch of Los Angeles (Van Nuys))

4040 Vine Street

Riverside, California 92507

(951) 781-7400

Brightwood College

(Auxiliary Classroom of Ingram)

9055 Balboa Avenue San Diego, California 92123

(800) 636-9517

#### **COLORADO**

Brightwood College (Auxiliary Classroom of Ingram) 2200 South Monaco Parkway

Unit R

Denver, Colorado 80222

(800) 636-9517

#### **INDIANA**

Brightwood College\* (Main Campus) 7833 Indianapolis Boulevard Hammond, Indiana 46324

(219) 844-0100

Brightwood College\* (Branch of Hammond) 4200 South East Street, Suite 7 Indianapolis, Indiana 46227

(317) 782-0315

## **MARYLAND**

Brightwood College\* (Main Campus)

2800 E. River Road Dayton, Ohio 45439 (937) 294-6155

#### **PENNSYLVANIA**

Brightwood Career Institute\* (Main Campus) Lawrence Park Shopping Center 1991 Sproul Road, Suite 42 Broomall, Pennsylvania 19008 (610) 353-7630

Brightwood Career Institute\* (Main Campus) 177 Franklin Mills Boulevard Philadelphia, Pennsylvania 19154 (215) 612-6600

Brightwood Career Institute\* (Main Campus) 5650 Derry Street Harrisburg, Pennsylvania 17111 (717) 558-1300

Brightwood Career Institute\*
(Branch of Harrisburg)
3010 Market Street
Philadelphia, Pennsylvania 19104
(215) 594-4000

Brightwood Career Institute\* (Main Campus) 933 Penn Avenue Pittsburgh, Pennsylvania 15222 (412) 338-4770

#### **TENNESSEE**

Brightwood College\* (Main Campus) 750 Envious Lane Nashville, Tennessee 37212 (615) 279-8300

#### **TEXAS**

Brightwood College\* (Main Campus) 711 East Airtex Drive Houston, Texas 77073 (281) 443-8900

Brightwood College\*
(Branch of Houston)
3208 FM 528
Friendswood, Texas 77546
(281) 648-0880

Brightwood College\* (Main Campus) 12005 Ford Road, Suite 100

Dallas, Texas 75234 (972) 385-1446

Brightwood College\* (Main Campus) Brightwood College\* 1520 South Caton Avenue Baltimore, Maryland 21227

(410) 644-6400

Brightwood College\* (Main Campus) 4600 Powder Mill Road

(301) 937-8448

Brightwood College\* (Main Campus) 803 Glen Eagles Court Towson, Marvland 21286

Beltsville, Maryland 20705

(410) 296-5350

#### **MINNESOTA**

**Brightwood Career Institute** (Auxiliary Classroom of Harrisburg) 1295 Bandana Boulevard North St. Paul, Minnesota 55108 (800) 636-9517

**Brightwood Career Institute** (Auxiliary Classroom of Harrisburg) Kaplan Professional Schools building 2051 Killebrew Dr.

Bloomington, Minnesota 55425

(800) 636-9517

## **NEW MEXICO**

**Brightwood College** 

(Auxiliary Classroom of Ingram)

8205 Spain Road N.E.

Albuquerque, New Mexico 87109

(800) 636-9517

#### **NEVADA**

Brightwood College\* (Main Campus)

3535 W. Sahara Avenue Las Vegas, Nevada 89102

(702) 368-2338

#### **NORTH CAROLINA**

Brightwood College\* (Branch of Nashville)

6070 East Independence Boulevard Charlotte, North Carolina 28212

(704) 567-3700

JY Monk Real Estate School (Auxiliary Classroom of Nashville)

Suite 42

Wilmington, North Carolina 28403

New Hanover Government Center

(800) 849-0932

JY Monk Real Estate School

(Branch of Dallas) 2241 S. Watson Road Arlington, Texas 76010 (972) 623-4700

Brightwood College\* (Main Campus) 8360 Burnham Road, Suite 100

El Paso, Texas 79907 (915) 595-1935

Brightwood College\* (Branch of El Paso)

1900 North Expressway, Suite O Brownsville, Texas 78521

(956) 547-8200

**Brightwood College** 

(Auxiliary Classroom of El Paso)

1231 Lee Trevino El Paso, Texas 79907 (915) 595-1935

Brightwood College\* (Main Campus) 7142 San Pedro Avenue, Suite 100

San Antonio, Texas 78216

(210) 366-5500

Brightwood College\* (Branch of San Pedro) 1500 South Jackson Road McAllen, Texas 78503 (956) 630-1499

Brightwood College\* (Branch of San Pedro) South Coast Plaza

1620 South Padre Island Drive, Suite 600

Corpus Christi, Texas 78416

(361) 852-2900

Brightwood College\* (Branch of San Pedro) 2001 Beach Street, Suite 201 Fort Worth, Texas 76103 (817) 413-2000

Brightwood College\* (Main Campus)

6441 NW Loop 410 San Antonio, Texas 78238 (210) 308-8584

Brightwood College\* (Branch of Ingram)

Parkdale Mall

6115 Eastex Freeway Beaumont, Texas 77706

(409) 347-5900

(Auxiliary Classroom of Nashville) 5617 Creedmoor Road Raleigh, North Carolina 27612 (800) 849-0932

Brightwood College\* (Branch of Ingram) 6410 McPherson Road Laredo, Texas 78041 (956) 717-5909

Brightwood College (Auxiliary Classroom of Ingram) 1900 Ballpark Way Arlington, Texas 76006 (800) 636-9517

# **Catalog Certification**

Virginia College, LLC owns and operates Brightwood College, a nonpublic institution. Virginia College, LLC certifies that the information contained in this publication is current and correct, but is subject to change without notice, and does not constitute a binding agreement on the part of Brightwood College or Virginia College, LLC.

While this catalog contains a great deal of information, programmatic Student Handbooks may exist to complement this information, providing specifics on policies and procedures. Programmatic Student Handbooks are received by the student at orientation or can be picked up in the Academic or Student Services Office.

## **ADMISSION INFORMATION**

#### Provisional Enrollment

Students who have submitted all required documentation in a timely manner that is necessary to secure the method of payment for their tuition cost and fees will be officially accepted into their program and will only then become eligible for Title IV federal financial aid and receive credit for their course(s). The Institution will withdraw any student not meeting the criteria, and such a student will not owe any financial obligation.

All new students entering the College for the first time will be enrolled on a provisional basis for the first 21 calendar days of their first term (all students who have graduated from one of the College's programs are ineligible). Provisional students are not charged tuition and are not eligible to receive federal or state student aid until they become regular active students. Those provisional students who are earning satisfactory grades and posting satisfactory attendance as determined by the College will be transitioned to regular student status on their first day of attendance on or after the 22nd day of enrollment. At this point, regular students will be charged tuition and may receive any student aid for which they are eligible, retroactive to the beginning of the term.

A provisional student may cancel his/her enrollment at any time and for any reason during the 21-day provisional enrollment period. The College also may cancel the enrollment of provisional students who are not earning satisfactory grades and/or posting satisfactory attendance as determined by the College as of the end of the provisional enrollment period. Students who fail to post attendance in accordance with the Institution's attendance policy, after the 21st day will be considered to have cancelled while in provisional period. Students who cancel their enrollment or who do not move to regular active student status, for any reason, will be withdrawn from all classes and will not be charged any tuition for their time in school, and will receive no academic penalty.

A student may be provisionally enrolled a maximum of 2 times. This applies only to students who have been provisionally cancelled by the College during their initial enrollment. A student wanting to provisionally enroll for a second time must have approval of the Academic Dean or Campus President, and the second provisional enrollment must be recorded in CampusVue.

# Admission Requirements and Conditions

Applicants who plan to enter a degree or diploma program must meet the following admission requirements:

1. Applicants who hold a state recognized standard High School Diploma, General Education Development (GED) or Certificate of High School Equivalency (GED Certificate), another state-authorized examination certificate, or an equivalent diploma issued by an acceptable non-public high school are eligible for admission. Home school study credentials are

accepted for enrollment so long as the home school program of study is equivalent to a high school diploma and is recognized in the student's home state where the education was provided. All home school study credentials will be evaluated by the Corporate Office prior to final acceptance to the College. High school seniors are eligible to complete enrollment paperwork, but cannot start class until submitting acceptable proof of high school graduation. Applicants who hold a certificate of attendance or any other award issued in lieu of a diploma are ineligible for admission.

- 2. Prior to the end of the provisional period, or first term of enrollment based on state specific requirements, all students must provide evidence of the above qualification to the College. Acceptable documentation can be a copy of their high school diploma, a copy of their GED, or an original or copy of their high school or GED transcript. Other acceptable evidence could include a certified copy of an original high school diploma, a GED certificate or official notification that a GED has been earned, a state-authorized examination certificate or official notification from the state a certificate has been earned. Students who do not produce the required documentation will be dismissed from school.
- 3. All students are required to sign an attestation at enrollment stating they have earned one of the above-described high school credentials in addition to a transcript request form so that the College may request a copy of the proof of graduation if needed.
- 4. Military students must provide evidence of high school graduation or equivalent to the Institution. Acceptable evidence includes a certified copy of an original high school diploma, a copy of a high school transcript indicating the date of high school graduation, a GED certificate or official notification that a GED has been earned, a state-authorized examination certificate or official notification from the state a certificate has been earned.
- 5. All prospective students must complete the required admissions documents, sign the Enrollment Agreement (must be signed by a parent or guardian if the prospective student is under 18 years of age), and submit the necessary fees stated in the Tuition and Fees section.
- 6. All prospective students must meet with an Admissions Representative for an informational interview, which includes a campus tour.
- 7. Programs at the Institution will require prospective students to take and pass a nationally standardized test, the Wonderlic Scholastic Level Exam (SLE), with a minimum score in order to gain admittance. The minimum SLE score for all programs is 10 except Occupational Therapy Assistant and Physical Therapist Assistant which both require a minimum score of 21. The SLE can be taken three times per start term, 6 total attempts and students may take the SLE twice on the day of their first attempt only but must wait until the next calendar day to test the third time. Students who hold a bachelor's degree or an associate's degree will not be required to take the SLE.

All prospective students interested in digital programs must pass the Wonderlic Digital Learning Readiness Assessment (DLRA) with a minimum score of 40. Students must successfully complete the Wonderlic SLE prior to attempting the DLRA. Students are not permitted to take the DLRA more than once. If a student does not pass the assessment, they must meet with the Program Director for his/her determination as to the student's ability to begin the program.

- 8. Students must be sitting in classes by the third regularly scheduled class of the term.
- 9. Applications for credit for prior learning should be submitted prior to the start date but cannot be submitted later than the first day of the course for which the student is requesting credit. For students using veteran benefits, all transcripts must be submitted and evaluated no later than two terms or modules after the student starts. This may require testing by examination to determine credit for previous education, training, or work experience. Training received at foreign educational institutions may need to be evaluated for U.S. equivalency by an approved evaluating agency. An official transcript translated into English by an appropriate outside agency, along with an explanation of the grading scale and course descriptions, should be submitted.
- 10. Students must be able to speak, read, and write English fluently as all courses are taught in English.
- 11. Students must make satisfactory financial arrangements or complete the financial aid process and submit all of the required documentation.
- 12. Documentation of required health examinations, pathology tests, and immunizations will be required for certain programs. In certain programs, this documentation must be submitted prior to clinical/externship rotations.

- 13. If a national criminal background check reveals that a prospective student has a felony conviction or is listed as a registered sex offender, that student, as a result, will not be allowed to start or remain in classes or transfer to a different program.
- 14. Students may be required to undergo criminal background checks before being placed in an externship/practicum, clinical or fieldwork rotation or take professional licensing, certification, or registration exams. Students are responsible for inquiring with the appropriate agencies about current requirements prior to enrolling in the program of their choice. Students who have prior felony convictions or serious misdemeanors may not be able to complete the externship/practicum, clinical or fieldwork portion of the program, which is a requirement for graduation from the program. Additionally, students who have prior felony convictions or serious misdemeanors may be denied the opportunity to take professional licensing, certification, or registration exams, or may be denied a license or certification to practice in some states even if the exam is taken and successfully completed.
- 15. Some programs require students to pass a drug/chemical substance test that must be completed prior to the start date.
- 16. Many externship/practicum, clinical, and fieldwork sites require drug/chemical substance testing. It is the student's responsibility to comply with the requirements of his or her specific externship/practicum, clinical, or fieldwork site.
- 17. Once a start class is full, all remaining qualified prospective students may be placed on a waiting list for future start dates.
- 18. Results of a satisfactory national criminal background check must be received for the programs below. Other programs may require fingerprints as part of the background check. The cost of this fingerprinting may be the responsibility of the prospective student. Please see the Certifications, State Board, and National Board Exams section of this catalog. For more information concerning fingerprinting locations by state and associated costs, please visit the following: <a href="http://mvfbireport.com/locations/locationMap.php">http://mvfbireport.com/locations/locationMap.php</a>.

## Physical Therapist Assistant

- 19. All prospective students interested in the Occupational Therapy Assistant Program and Physical Therapist Assistant Program must also pass the HESI A2 Admissions Test with minimum scores in Math and in Reading (See Admissions Entrance Testing Conditions).
- 20. All prospective students interested in the Occupational Therapy Assistant Program and Physical Therapist Assistant Program will be required to meet the minimum score requirement for the Wonderlic SLE and complete an OTA or PTA Program application. After applying, students must also pass the HESI AS Admissions Test with minimum scores in Math (60%) and in Reading (75%). Students must successfully complete the SLE prior to attempting the HESI A2 Admissions Test. Students may attempt the HESI A2 Admissions Test no more than two times within a 12 month period. Should the student fail to achieve the minimum required score on the first HESI A2 Admissions Test attempt, the student must wait 7 days before attempting the HESI A2 for the second time. Should the student fail to achieve the minimum required score on the second HESI A2 attempt, the student must wait one year before attempting the HESI A2 for the third time. All prospective students will be required to interview with a member of the Occupational Therapy Assistant or Physical Therapist Assistant faculty as part of the admissions evaluation process. A numeric evaluation score will be assigned to all prospective students that will be used for ranking the students prior to admission. This score will be based on the prospective student's HESI A2 Admissions Test scores, responses on the Student Questionnaire Form, the interview with program faculty, and grades in related high school and/or college-level courses. Students with overall ranked scores of 30 or below will not be considered for the program. If the ranking scores result in a tie for the final selectees, the Transcript Review Scores will be reviewed first, then the Interview scores, then HESI Exam total scores, followed by, and finally PTA Questionnaire scores. In this order, the student will be selected based on the higher of the scores. Once a class is full, all remaining qualified students will be placed on a waiting list to be reconsidered should a space become available. Wait listed students and other qualified applicants who are not accepted for admission must reapply and complete the entire admissions process for future start dates.
- 21. A prospective student interested in attending the Spanish for Health Care Workers Seminar must:
  - possess a High School Diploma or GED certificate.
  - have previous work experience in the Allied Health Industry.
  - meet with an Admissions representative for an informational interview.
  - complete an Enrollment Agreement (must be signed by a parent or guardian if the applicant is under 18 years of age).
  - submit a tuition deposit.

• complete satisfactory arrangements with the Business Office.

22. Students may enroll into the Medical Assistant Associate's degree program, provided they have first successfully completed the Medical Assistant diploma program from the same campus, or they are transferring into the program with the equivalent approved content from an approved Medical Assistant diploma program. No student may enroll into the Medical Assistant Associate's degree program without first completing a Medical Assistant diploma program or equivalent. Brightwood Medical Assistant diploma graduates do not need to retake the SLE. Applicants must have graduated from the Medical Assistant program within the last two years <u>OR</u> can provide evidence of six (6) months/1080 hours of Medical Assisting work experience within the last five years. Applicants that do not meet these requirements can be evaluated by the Program Director to determine if they are competent in the necessary skills areas.

23. Students with special needs should refer to the Students Seeking Reasonable Accommodations section of the catalog.

## Policy for re-entry of withdrawn students

In order to re-enter Brightwood College, the student must contact the School and petition the Re-Entry Committee. The petition may be initiated by a phone call or visit to the School. Upon receipt of the petition, the student's enrollment status will be reviewed to determine his/her eligibility to re-enter based upon the School's standards of academic progress and in accordance with the School's behavioral and financial good standing policies. The Student Finance Office must verify that the student is in good standing and that the student is not in default or collection. Failure to withdraw properly may be grounds for denial of re-entry.

Students will be allowed to re-enter once with approval of the Director of Admissions. To re-enter a second time, the members of the Re-Entry Committee will review the student's petition to determine if the student qualifies academically and financially to re-enter. Students will be allowed to re-enter a third time with the Academic Dean's or Campus President's approval. Students will only be allowed to re-enter three times after withdrawal prior to graduation from a program.

## **Applicants for Single Courses**

Applicants for single courses who are not entering into a program of study are only required to complete the following procedures:

- Meet with an Admissions Representative for an informational interview, which includes a campus tour.
- Complete an Enrollment Agreement (must be signed by a parent or guardian if the applicant is under 18 years of age).

Students who do not enroll into a program of study are not eligible to receive Title IV funds.

Transferability of credit is up to the receiving institution. There is no guarantee that credits earned will transfer.

## Prior Learning Assessment

Students applying for credit in any of the categories described below must complete a Prior Learning Assessment form and submit official transcripts, course descriptions, and other supporting documentation should be submitted prior to the start date but cannot be submitted later than the first day of the course for which the student is requesting credit.

Although all students are encouraged to apply for credit, those who will be using veterans benefits to attend the Institution must complete the request form. The Institution will grant appropriate credit, shorten the duration of the program proportionately, and notify the student and Veterans Affairs accordingly.

Students in programs other than Nursing must complete 25% of the credits required for degree and diploma programs at the campus awarding the graduation credential. Students who are denied credit may present a written appeal to the campus Dean. This appeal will be sent to the Education Corporation of America (ECA) Academic Operations department for final review by the National Dean. The National Dean shall generally respond with a decision in writing within ten (10) days of receipt of the written appeal; if the decision will take longer to resolve, the campus Dean will notify the student of the reason for the delay and how much longer it may take.

Credit for courses within a student's major area of study may only be awarded for items completed less than five years since the original credit was awarded. Credit for courses outside a student's major area of study may only be awarded for items completed less than ten years since the original credit was awarded. Credit for Information Technology or Computer courses may only be awarded for items completed less than five years since the original credit was awarded. Transfer credit for science and math courses in Nursing or high end medical programs may only be awarded for items completed less than five years since the original credit was awarded.

For students in the Physical Therapy Assistant program will not be allowed to transfer credit previously earned in Anatomy and Physiology, Kinesiology or Physical Therapy Assistant core courses.

## **Previous Education or Training**

The Institution will consider awarding credit from postsecondary institutions accredited by agencies recognized by the United States Department of Education or the Council for Higher Education Accreditation. When evaluation is made of the student's transcript, credit may be awarded for courses successfully completed at another accredited postsecondary institution where course and credit values are comparable to those offered by the Institution. Transcripts from foreign institutions must meet the same requirements as domestic institutions and must be translated. The Institution does not guarantee the transferability of credits from any of these sources. Students earning credit through previous education will be awarded the grade of "TC."

For courses accepted for credit, the Institution will not assess a tuition fee. Courses accepted for Transfer of Credit may affect financial aid. The student should consult with the Student Finance Specialist to determine any effects on Federal Financial Aid.

For students in programs other than Nursing, the Institution will also consider awarding credit for previous professional learning. Professional learning consists of transcribed coursework from a professional or nonacademic environment that has been reviewed by the American Council on Education (ACE) and determined to be college level. Students earning credit through professional learning will be awarded the grade of "TC."

The transfer-of-credit award is based on:

- courses that have a grade of C or better, or a "P" in a pass/fail system;
- course descriptions, objectives, or outcomes;
- core/major courses must apply to the program;
- conversions from quarter to semester credit systems, or vice versa, will follow common practices for academic credit conversions; and
- course-to-course transfers based on course objectives or outcomes can be made in lieu of the academic credit conversions.

If the student is enrolled in a course or program that requires higher than a C to pass, the student must receive the required score or grade to receive credit.

#### **Military Training**

The Institution recognizes the validity of military training as potential college credit. All military training that has been reviewed by the American Council on Education (ACE) and meets the requirements of a student's degree, may be eligible for transfer credit. Students who earn credit through their military training will be awarded the grade of "TC." Veterans and all eligible military must submit all transcripts from colleges, universities or other training institutions for consideration of "TC."

#### **Externally Administered Exams**

College Level Examination Program (CLEP), DANTES Subject Standardized Tests (DSSTs), and Advanced Placement Program (AP) credits may be accepted with minimum scores recommended by the Educational Testing Service (ETS) or the American Council on Education (ACE). Credit is awarded for each test in which the ETS or ACE recommended minimum score is earned and the grade awarded will be "CC".

#### **Challenge Exams**

Students in programs other than Nursing may request to "test out" of certain courses if they have documented subject area knowledge by passing the final exam for the course with a predetermined score. Challenge Exams from other colleges or universities will not be accepted. Students will have only one attempt to enroll in and take a particular Challenge Exam. A student cannot take a Challenge Exam if he or she has already begun the course or has received a failing grade in the course. Challenge exams will not be considered for clinical or externship courses. The student must submit evidence of subject area knowledge to attempt a challenge exam.

## Transfer of Credit between Education Corporation of America (ECA) Campuses

Although not guaranteed, course credits may be transferred from any ECA campus upon a student's acceptance to the receiving ECA campus. The transfer-of-credit award is based on:

- D grade or better except programs where a "C" or better is required;
- course descriptions, objectives, or outcomes;
- core/major courses must apply to the program; and
- conversions from quarter to semester credit systems, or vice versa, will follow common practices for academic credit conversions.
- Course-to-course transfers based on course objectives or outcomes can be made in lieu of the academic credit
  conversions.

Credit for courses within a student's major area of study may only be awarded for items completed less than five years since the original credit was awarded. Credit for courses outside a student's major area of study may only be awarded for items completed less than ten years since the original credit was awarded. Credit for Information Technology or Computer courses may only be awarded for items completed less than five years since the original credit was awarded. Transfer credit for science and math courses in Nursing or high end medical programs may only be awarded for items completed less than five years since the original credit was awarded.

If the student is enrolled in a course or program that requires a particular grade to pass, the student must receive the required score or grade to receive credit.

Credit cannot be transferred until an official transcript is submitted to the Institution evaluating the transfer credit.

Students re-entering the same school from which they withdrew will be able to receive credit for their courses with a "D" grade except programs where a "C" or better is required.

Students transferring between any ECA campus must complete a minimum of 25% of the course credits at the ECA campus awarding the graduation credential.

Due to differences in requirements for degree programs, credits earned in diploma/certificate programs are not guaranteed to transfer. Students who want to enroll in a degree program are encouraged to consult with the Academic Dean or Campus President before the end of their diploma/certificate program.

## **STUDENT INFORMATION AND SERVICES**

# Advising

#### **Student Advising**

Students may experience educational, personal, or financial problems during their enrollment. The Institution welcomes the opportunity to assist students in working out solutions to these problems. Students experiencing difficulties in these areas are advised to contact the Education Department. Students requiring other types of professional assistance beyond that offered by the Institution will be referred to the appropriate agencies within the community.

#### **Academic Advising**

Students who may be experiencing academic challenges are advised to contact the Education Department.

#### **Tutoring**

Students who need extra assistance because of academic difficulties may arrange tutoring through the Education Department.

## Student Responsibilities

Students accepted into an academic program of study at the Institution have certain rights and responsibilities. These rights and the associated responsibilities shall establish a student code of professional conduct. Primary to this code is access to an environment free from interference in the learning process.

- 1. Students have the right to an impartial, objective evaluation of their academic performance. Students shall receive in writing, at the beginning of each course, information outlining the method of evaluating student progress toward, and achievement of, course goals and objectives, including the method by which the final grade is determined.
- 2. Students will be treated in a manner conducive to maintaining their worth and dignity. Students shall be free from acts or threats of intimidation, harassment, mockery, insult, or physical aggression.
- 3. Students will be free from the imposition of disciplinary sanctions without proper regard for due process. Formal procedures have been instituted to ensure all students subjected to the disciplinary process are adequately notified.
- 4. When confronted with perceived injustices, students may seek redress through grievance procedures outlined in the Grievance Policy. Such procedures will be available to those students who make their grievances known in a timely manner.
- 5. Students may take reasoned exception to the data or views offered in any course of study and may form their own judgment, but they are responsible for learning the academic content of any course in which they are enrolled.
- 6. Students will be given full disclosure and an explanation by the Institution of all fees and financial obligations.
- 7. Students have the right and responsibility to participate in course and instructor evaluations and to give constructive criticism of the services provided by the Institution.
- 8. Students have the right to quality education. This right includes quality programs; appropriate instructional methodologies and content; instructors who have sufficient educational qualifications and practical expertise in the areas of instruction; the availability of adequate materials, resources, and facilities to promote the practice and application of theory; and an environment that stimulates creativity in learning as well as personal and professional growth.
- 9. Students have the responsibility to conduct themselves in a professional manner within the institutional, externship/practicum, clinical, and lab settings, and to abide by the policies of the Institution.
- 10. Students are expected to conduct all relationships with their peers, Institution staff and faculty, and anyone with whom they come into contact at externship/practicum/clinical/fieldwork sites, with honesty and respect.
- 11. Students are to comply with directions by Institution faculty and staff members who are acting within the scope of their employment, subject to their rights and responsibilities.
- 12. Students have the right and responsibility to develop personally through opportunities such as formal education, work and volunteer experiences, extracurricular activities, and involvement with others.
- 13. Students are encouraged to apply creativity in their own learning processes while striving for academic excellence, and to share their knowledge and learning experiences with fellow students in the interest of greater learning and better practice of the profession.

# **Student Conduct Policy**

The Institution is proud of its academic standards and code of student conduct. In today's competitive job market, professional conduct is a crucial factor in obtaining and keeping a job. Emphasis is continually placed on regular attendance, promptness, honesty, and a positive attitude. Students will be held accountable for, or should report, the following violations while on the Institution's or externship/practicum, clinical, or fieldwork property:

1. All forms of dishonesty including cheating, plagiarism, forgery, and intent to defraud through falsification, alteration, or misuse of the Institution's documents. Examples of dishonesty and/or plagiarism include, but are

- not limited to, copying work or written text from any source, including the Internet, without properly crediting the source of information; cheating on examinations and/or coursework in any form; and completing and submitting an assignment partially or wholly originated by another person.
- 2. Theft, deliberate destruction, damage, misuse, or abuse of Institution property or the private property of individuals associated with the Institution.
- 3. Inappropriate or profane behavior that causes a disruption of teaching, research, administration, disciplinary proceedings, or other Institution activities.
- 4. Being under the influence of alcoholic beverages or controlled substances on Institution or externship/practicum, clinical, or fieldwork property, including the purchase, consumption, possession, or sale of such items.
- 5. The use of any tobacco products including electronic devices in the Institution's buildings and eating or drinking in the classrooms, or any location other than designated areas.
- 6. Failure to comply with Institution officials acting within the scope of their employment responsibilities.
- 7. Bringing animals on to Institution or externship/practicum, clinical, or fieldwork property. No animals are allowed on the premises unless they are assisting the physically impaired or are being used as classroom subjects.
- 8. Bringing children into the Institution's academic areas. The Institution does not provide childcare services and cannot assume responsibility for children's health and safety.
- 9. Failure to comply with all emergency evacuation procedures, disregarding safety practices, tampering with fire protection equipment, or violation of any other health and safety rules or regulations.
- 10. Failure to comply with any regulation not contained in official Institution publications but announced as an administrative policy by an Institution official or other person authorized by the Campus President/Executive Director of the Institution.
- 11. Bringing dangerous items such as explosives, firearms, or other weapons, either concealed or exposed, onto the Institution's property or externship/practicum, clinical, or fieldwork property.
- 12. Violence or threats of violence toward persons or property of students, faculty, staff, or the Institution.
- 13. Improper use of e-mail and Internet access. Please see the Intellectual Property Protection and Ownership section for additional information.
- 14. Failure to comply with federal software piracy statutes forbidding the copying of licensed computer programs.
- 15. Inappropriate use of pagers, cell phones, or other electronic devices. All electronic devices must be in the "off" position while in the classroom.
- 16. Audio or video recording of any class or lecture offered at the Institution or its externship/practicum, clinical, or fieldwork sites is not permitted, unless otherwise allowed on an individual basis due to an accommodation under the Americans with Disabilities Act.
- 17. Physical abuse, verbal abuse, intimidation, harassment, coercion, stalking, or any conduct that threatens or endangers the physical or psychological health/safety of another person.
- 18. Rape, including acquaintance rape and/or sexual assault, in any form.
- 19. Unauthorized presence in, or forcible entry into, an Institution facility or Institution-related premises.
- 20. All forms of gambling.
- 21. Being in the presence of or aiding/abetting any of the aforementioned conduct violations.

A student found responsible for involvement in any of the violations listed above may be sanctioned accordingly. Sanctions range from a written letter of reprimand up to immediate dismissal from the Institution. Students dismissed for conduct violations will not be readmitted.

## **Student Interaction**

Student interaction is considered to be an important component of the academic experience at the Institution. Both the facility and class organizations are designed to encourage opportunities for student communication. Class assignments include group work and cooperative learning activities. Students are encouraged to contact their instructors if they wish to join study or special interest groups.

## Personal Appearance

Students are required to dress in an appropriate manner while on campus and at the assigned externship or clinical location. Students should show concern for the appropriateness of dress while attending the Institution and be guided by the principle that what is proper for the workplace is proper for the Institution.

Professional appearance is as important as the development of professional skills. All students are expected to abide by the dress code. Students are expected to practice good personal hygiene habits and maintain a clean, neat, and professional appearance at all times. Students failing to meet the dress requirements will not be admitted to class.

Administration and faculty are responsible for enforcing the dress code. Inappropriately dressed students will be sent home, and time missed will be recorded as an absence.

## **Intellectual Property Protection and Ownership**

The Institution respects intellectual property rights and ownership. These policies ensure against unauthorized use of copyrighted material and information technology systems and provide clear guidance as to ownership of intellectual property.

## **Copyright Protection**

The Institution requires its students to respect the rights of others, including intellectual property rights. The federal Copyright Act (17 U.S.C. § 101, et seq.) prohibits the unauthorized making and distribution of copyrighted material. Violations of the Copyright Act, including unauthorized peer-to-peer file sharing, may subject students to civil and criminal liabilities. These liabilities include, but are not limited to, actions by a copyright owner to recover actual damages, profits, or statutory damages, as well as reasonable attorneys' fees and costs, and federal criminal charges that may result in fines and imprisonment.

#### **Use of Institutional Information Technology Resources**

The Institution provides its students with access to computer equipment, e-mail accounts, facsimile equipment, copier machines, and the Internet, exclusively for educational activities. The Institution's students are prohibited from using any of the foregoing, or any of the other Institution's information technology systems, for the unauthorized copying or distribution of copyrighted materials, including but not limited to unauthorized peer-to-peer file sharing of copyrighted materials. Downloading, viewing, distributing, or sending pornographic or obscene materials is also prohibited. This prohibited conduct includes bookmarking any pornographic or obscene Web sites or Web sites intended or used for the distribution of unauthorized copies of copyrighted materials, or knowingly opening or forwarding any e-mail, fax, or voice mail messages containing unauthorized copies of copyrighted materials, or any pornographic or obscene materials. Any violation of these policies may result in disciplinary action, up to and including dismissal from the Institution.

Any communications by students via e-mail, instant messenger, voice mail, or fax that may constitute slander or defamation or may be considered abusive, offensive, harassing, vulgar, obscene, or threatening are prohibited. This content includes, but is not limited to, sexual comments or images, racial slurs, gender-specific comments, or any other comments that would offend someone on the basis of age, race, sex, color, religion, national origin, ancestry, physical challenge, sexual orientation, or veteran status. Any individual with a complaint about such communications should refer to the Policy of Nondiscrimination.

Students should not expect computer files, e-mail, voice mail, or Internet bookmarks to be either confidential or private. The Institution employs a number of technology-based and other means to detect and deter unauthorized copying and distribution of copyrighted materials. Students should have no expectation of privacy whatsoever related to their use of the Institution's systems. Even when a message or file is erased, it is still possible to recover the message or file, and therefore privacy of messages and computer files cannot be ensured to anyone. Any computer-generated correspondence, the contents of all computer hard drives on the Institution's premises, and saved voice mail messages are the sole property of the Institution, may be considered business records, and could be used in administrative, judicial, or other proceedings. The Institution licenses software to support its educational processes. Students are not permitted to copy, remove, or install software. By using the computer equipment, software, and communications devices, all students knowingly and voluntarily consent to being monitored and acknowledge the Institution's right to conduct such monitoring. The equipment is intended for educational purposes only, and any other use by students, including but not limited to any of the prohibited conduct described herein, will be treated under the Conduct section of this catalog and may result in disciplinary action up to and including permanent dismissal from the Institution.

Audio or video recording of any class or lecture offered at the Institution or at its externship/practicum, clinical, or fieldwork sites is not permitted, unless otherwise allowed on an individual basis due to an accommodation under the Americans with Disabilities Act.

## Ownership of Student and Third-Party Intellectual Property

The Institution recognizes an author/inventor's ownership in his or her creative intellectual property. The Institution also encourages scholarship and research opportunities, many of which may result in the creation of intellectual property in the form of research papers, publications, or supplemental course materials such as lecture notes, bibliographies, additional assignments, and other non-institutional course content.

All full- and part-time students at the Institution own the exclusive rights to the intellectual property they create, except under any of the following circumstances:

- 1. The intellectual property is created as a result of material support from the Institution, which for this purpose is defined as significant financial support directly or indirectly from the Institution, use of the Institution facilities beyond the normal curricula, or any other significant expenditure of resources by the Institution beyond what is customary among higher education institutions; or
- 2. The student and the Institution enter into an agreement regarding ownership of the intellectual property; or
- 3. The student creates the intellectual property in conjunction with a faculty member or other employee of the Institution.

The Institution will own any and all rights to intellectual property created by third parties for use by the Institution; any other allocation of rights between the Institution and the third party must be defined in a written agreement between the parties.

# Student Complaint/Grievance Procedure Statement of Intent

To afford full consideration to student complaints and concerning any aspect of the programs, facilities, or other services offered by or associated with the College. This grievance procedure is intended to provide a framework within which complaints may be resolved. This procedure is not, however, a substitute for other informal means of resolving complaints or other problems. Students are encouraged to communicate their concerns fully and frankly to members of the College faculty and administration. Reasonable measures will be undertaken to preserve the confidentiality of information that is reported during the investigation.

#### **Procedure**

All student complaints will be handled in the following manner:

Step One: The student must try to resolve the issue with the campus staff member or instructor/ supervisor involved. If the matter is not resolved, the student should schedule a meeting with the Program Director of the involved department.

Step Two: If the Program Director/supervisor is unable to resolve the issue, the student should arrange to meet with the Academic Dean or Campus President.

Step Three: If the matter is not resolved to the student's satisfaction, the student must present a written complaint to the Campus President (or designee). The Campus President (or designee) will promptly acknowledge receipt of the complaint and respond to the student in writing. The response will address the specific complaints and indicate what, if any, corrective action has been proposed or accomplished. The Campus President (or designee) will schedule/attempt to schedule a meeting with the student to discuss the written response within seven (7) school days after the student receives the response. The Campus President will take the necessary steps to ensure that any agreed-upon solution or other appropriate action is taken.

Step Four: If the complaint is not resolved by the local Campus President (or designee), the student may submit the complaint in writing to the College's Student Ombudsman, Education Corporation of America, 3660 Grandview Parkway, Suite 300, Birmingham, Alabama 35243 or via email to ombudsman@ecacolleges.com. The role of the Student

Ombudsman is to address student complaints and to identify satisfactory resolutions to student issues and concerns. The Student Ombudsman will respond to the student's complaint, generally within ten (10) days, specifying what action, if any, the College will undertake.

Step Five: If the complaint is not resolved after exhausting the College's grievance procedures, the student should then contact the Texas Workforce Commission, Career Schools and Colleges, 101 East 15th Street, Austin, Texas 78778-0001. The College guarantees that it will abide by any decision or opinion rendered by the Texas Workforce Commission, Career Schools and Colleges.

Additionally, if the compliant is not resolved after exhausting the College's grievance procedure, the student may file a complaint with the Texas Higher Education Coordinating Board (THECB). The forms required for filing a complaint with THECB are located on the THECB website at http://www.thecb.state.tx.us/index.cfm?objectid=C9BD55D4-C5A3-4BC6-9A0DF17F467F4AE9. Completed student complaint forms can be emailed to StudentComplaints@thecb.state.tx.us or submitted by mail to the Texas Higher Education Coordinating Board, College Readiness and Success Division, P.O. Box 12788, Austin, Texas 78711-2788. Faxed copies of the student complaint forms are not accepted. The web address for the rules governing student complaints may be located at http://www.thecb.state.tx.us/index.cfm?objectid=C9BD55D4-C5A3-4BC6-9A0DF17F467F4AE9.

THECB does not investigate complaints concerning actions that occurred more than two years prior to the filing of the complaint unless the delay in filing was caused by the student exhausting all other efforts in following the College's complaint/grievance procedure. Former students must file complaints with THECB no later than one year after the former student's last date of attendance at the College unless the delay was caused by the student exhausting all other efforts in following the College's complaint/grievance procedure.

Contact information for both the Texas Workforce Commission and the Texas Higher Education Coordinating Board are also available on the College's webpage by clicking on the Policies and Disclosures link found under the About tab.

For students residing in any state not listed above, a complete list of state agencies to which students may direct questions, concerns, or complaints is provided on the <u>State Agencies</u> page.

Step Six: If the complaint has not been resolved by the College to the satisfaction of the student, the complaint may be referred to the Accrediting Council for Independent Colleges and Schools (ACICS), 750 First St NE #980, Washington, DC 20002, 202-336-6780.

For Physical Therapist Assistant, students may also contact the:

Commission on Accreditation in Physical Therapy Education (CAPTE) 1111 North Fairfax Street; Alexandria, Virginia, 22314; 703.706.3245 email: accreditation@apta.org; website: <a href="www.capteonline.org">www.capteonline.org</a>

Complaint Policy for Students Receiving VA Education Benefits:

Any complaint against the school should be routed through the VA GI Bill® Feedback System by going to the following link: http://www.benefits.va.gov/GIBILL/Feedback.asp. The VA will then follow up through the appropriate channels to investigate the complaint and resolve it satisfactorily. (GI Bill® is a registered trademark of the U.S. Department of Veterans Affairs (VA). More information about education benefits offered by VA is available at the official U.S. government Web site at <a href="https://www.benefits.va.gov/gibill">www.benefits.va.gov/gibill</a>.)

Additionally, other than for a grievance related to grades, students are encouraged, but not required, to utilize the Grievance Procedure described herein prior to proceeding with any demand for arbitration. If the student has a grievance with the Institution, he/she may utilize the Grievance Policy, or the student may contact the Texas Workforce Commission for its assistance in resolving the issue. If the student desires to litigate a controversy or claim independent of any assistance the Texas Workforce Commission may provide, such controversy or claim arising out of or relating to, this Agreement, or breach thereof, no matter how pleaded or styled, will be resolved by binding arbitration under the Federal Arbitration Act conducted in the city in which the Institution is located. The arbitration will be administered by Judicial Arbitration & Mediation Services ("JAMS") under JAMS' Streamlined Arbitration Rules and Procedures or other

applicable JAMS rules. Any award rendered by the arbitrator may be entered in any court having competent jurisdiction. This arbitration provision summarizes and incorporates the arbitration agreement provisions found elsewhere in the Institution's enrollment materials, including the Arbitration Agreement and Waiver of Jury Trial.

## State Agencies

If a student's complaint cannot be resolved after exhausting the Institution's grievance procedure, the student may file a complaint with the agency from the list below that corresponds to the student's place of residence.

This list includes contact information for all 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands and should not be construed as informative of what agencies regulate the Institution or in what states the Institution is licensed or required to be licensed. States, through the relevant agencies or Attorney Generals Offices, will accept complaints regardless of whether the Institution is required to be licensed in that state.

ALABAMA NEW HAMPSHIRE

Alabama Commission on Higher New Hampshire Postsecondary Education Commission

Education 3 Barrell Court #300 P.O. Box 302000 Concord, NH 03301-8531

Montgomery, AL 36130-2000 http://www.nh.gov/postsecondary/complaints

<u>ALASKA</u> <u>NEW JERSEY</u>

Alaska Commission on Postsecondary New Jersey Commission on Higher Education

Education P.O. Box 542
P.O. Box 110505 Trenton, NJ 08625
Juneau, AK 99811-0505 nj\_che@che.state.nj.us
customer.service@alaska.gov

New Jersey Department of Labor and Workforce Development

Alaska Office of Attorney General 1 John Fitch Plaza Consumer Protection Unit P.O. Box 110

1031 West Fourth Avenue, Suite 200 Trenton, NJ 08625-0110

Anchorage, AK 99501 schoolapprovalunit@dol.state.nj.us attorney.general@alaska.gov http://lwd.dol.state.nj.us/labor/forms\_pdfs/

edtrain/Conflict%20Resolution%20Questionnaire.pdf

ARIZONA editalii/Collinct%20Resolution%20Questionnaire.p

Arizona State Board for Private New Jersey Division of Consumer Affairs

Postsecondary Education 124 Halsey Street 1740 W. Adams St., Suite 3008 Newark, NJ 07102

Phoenix, AZ 85007 http://www.nj.gov/oag/ca/complaint/ocp.pdf

www.ppse.az.gov NEW MEXICO

ARKANSAS New Mexico Higher Education Department

Arkansas Higher Education 2048 Galisteo
Coordinating Board Santa Fe, NM 87505

Arkansas Department of Higher b23fc959f37c44bb8e3caae612e0dba7/
Education PPS%20Complaint%20Form.pdf

114 East Capitol Ave
Little Rock, AR 72201

NEW YORK

ADHE Info@adhe.edu

New York Office of College and University Evaluation

AcademicAffairsDivision/ICAC%20Rule New York State Education Department

%20and Solvision/TeAc%20kule 5 North Mezzanine Albany, NY 12234

ocueinfo@mail.nysed.gov

Arkansas State Board of Private Career http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html

Education
501 Woodlane, Suite 312S

New York Bureau of Proprietary School Supervision

New York State Education Department

Little Rock, AR 72201 sbpce@arkansas.gov

**CALIFORNIA** 

California Bureau of Private Postsecondary Education

P.O. Box 980818

West Sacramento, CA 95798-0818

bppe@dca.ca.gov

http://www.bppe.ca.gov/forms\_pubs/

complaint.pdf

**COLORADO** 

Colorado Department of Higher

Education

1600 Broadway, Suite 2200

Denver, CO 80202

http://highered.colorado.gov/dpos

**CONNECTICUT** 

**Connecticut Department of Higher** 

Education

61 Woodland Street Hartford, CT 06105-2326

info@ctdhe.org

**Connecticut Department of Consumer** 

Protection

165 Capitol Avenue, Room 110

Hartford, CT 06106 trade.practices@ct.gov

consumer\_statementcpfr-2\_rev\_8-06\_

edited1106.pdf

Consumer Complaint Hotline: (800)

842-2649

**DELAWARE** 

Delaware Higher Education Office Carvel State Office Building, 5th Floor

820 North French Street Wilmington, DE 19801-3509

dheo@doe.k12.de.us

Delaware Attorney General Consumer Protection Wilmington: 820 North French Street, 5th floor

Wilmington, DE 19801

consumer.protection@state.de.us

**DISTRICT OF COLUMBIA** 

District of Columbia Office of the State Superintendent of Education

Education Licensure Commission 810 First Street, NE, 9th Floor Washington, DC 20002

http://osse.dc.gov/service/education-

99 Washington Avenue, Room 1613 OCP

Albany, NY 12234

New York State Department of State

Division of Consumer Protection Consumer Assistance Unit

5 Empire State Plaza, Suite 2101

Albany, NY 12223-1556

**NORTH CAROLINA** 

North Carolina Community College System Office of Proprietary Schools

200 West Jones Street Raleigh, NC 27603

http://www.nccommunitycolleges.edu/

Proprietary\_Schools/docs/PDFFiles/

StdtCompltForm.pdf

North Carolina Consumer Protection

Attorney General's Office Mail Service Center 9001 Raleigh, NC 27699-9001

http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-

3e8bd532da5f/Complaint-Form.aspx

**NORTH DAKOTA** 

North Dakota Department of Career and Technical Education

State Capitol - 15th Floor

600 East Boulevard Avenue, Dept. 270

Bismarck, ND 58505-0610

cte@nd.gov

North Dakota Consumer Protection Division

Office of Attorney General Gateway Professional Center

1050 East Interstate Avenue, Suite 200

Bismarck, ND 58503-5574

http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf

**OHIO** 

Ohio State Board of Career Colleges and Schools 30 East Broad Street, 24th Floor, Suite 2481

30 East Broad Street, 24th Floor, Suite 248.

Columbus, OH 43215 http://scr.ohio.gov/

Ohio Department of Higher Education

25 South Front Street Columbus, OH 43215

https://www.ohiohighered.org/

Ohio Attorney General

Consumer Protection Section 30 East Broad Street, 14th Floor

Columbus, OH 43215-3400

http://www.ohioattorneygeneral.gov/

consumercomplaint

**OKLAHOMA** 

Oklahoma State Regents for Higher Education

licensure-commission-elc-public-complaints

#### **FLORIDA**

Florida Commission on Independent Education

325 West Gaines Street, Suite 1414 Tallahassee, FL 32399-0400 Toll-Free number: 888.224.6684

#### **GEORGIA**

Georgia Nonpublic Postsecondary Education Commission 2082 East Exchange Place #220 Tucker, GA 30084-5334

Hawaii State Board of Education

#### **HAWAII**

P.O. Box 2360 Honolulu, HI 96804 ocp@dcca.hawaii.gov http://hawaii.gov/dcca/ocp/consumer\_complaint

#### **IDAHO**

Idaho State Board of Education Attn: State Coordinator for Private Colleges and Proprietary Schools 650 West State Street, Room 307 P.O. Box 83720 Boise, ID 83720-0037

#### **ILLINOIS**

Illinois Board of Higher Education 431 East Adams, 2nd Floor Springfield, IL 62701-1404 info@ibhe.org Institutional Complaint Hotline: (217)

557-7359

Illinois State Board of Education

100 North 1st Street Springfield, IL 62777

http://webprod1.isbe.net/contactisbe/

Illinois Attorney General Consumer Fraud Bureau 500 South Second Street Springfield, IL 62706

Consumer Fraud Hotline: (800) 243-0618

# INDIANA

The Indiana Commission for Higher Education
The Indiana Board for Proprietary

Education

101 West Ohio Street, Suite 670

655 Research Parkway, Suite 200 Oklahoma City, OK 73104

Oklahoma State Board of Private Vocational Schools 3700 Classen Boulevard, Suite 250 Oklahoma City, OK 73118-2864

Oklahoma Office of the Attorney General

Consumer Protection Unit Attn: Investigative Analyst 313 NE 21st Street

Oklahoma City, OK 73105

http://www.oag.state.ok.us/oagweb.nsf/ccomp.html

#### OREGON

Oregon Office of Degree Authorization 1500 Valley River Drive, Suite 100 Eugene, OR 97401

Oregon Department of Education Private Career Schools Office 255 Capitol Street NE Salem, OR 97310-0203 complaint-procedures.doc

Oregon Attorney General Financial Fraud/Consumer Protection Section 1162 Court Street NE Salem, OR 97301-4096

#### **PENNSYLVANIA**

Pennsylvania Department of Education 333 Market Street Harrisburg, PA 17126-0333

Office of Attorney General Bureau of Consumer Protection 14th Floor, Strawberry Square Harrisburg, PA 17120

#### **PUERTO RICO**

Puerto Rico Council on Higher Education P.O. Box 1900 San Juan, PR 00910-1900

Puerto Rico Department of Justice G.P.O. Box 9020192 San Juan, PR 00902-0192

#### RHODE ISLAND

Rhode Island Board of Governors for Higher Education Shepard Building 80 Washington Street Providence, RI 02903

Rhode Island Department of Attorney General Consumer Protection Unit 150 South Main Street Providence, RI 02903 Indianapolis, IN 46204-1984 317.464.4400 Ext. 138 317.464.4400 Ext. 141

#### **IOWA**

Iowa Student Aid Commission 603 East 12th Street. 5th Floor Des Moines, IA 50319 info@iowacollegeaid.gov http://www.iowacollegeaid.gov/image docs/file/forms/constituentrequestfor

m.pdf

## **KANSAS**

Kansas Board of Regents 1000 SW Jackson Street, Suite 520 Topeka, KS 66612-1368

#### **KENTUCKY**

Kentucky Council on Postsecondary Education 1024 Capital Center Drive #320 Frankfort, KY 40601-7512

**Kentucky Board of Proprietary** Education

911 Leawood Drive Frankfort, KY 40601-3319

Office of the Attorney General Capitol Suite 118

700 Capitol Avenue Frankfort, KY 40601-3449 consumer.protection@ag.ky.gov

#### **LOUISIANA**

Louisiana Board of Regents

P.O. Box 3677

Baton Rouge, LA 70821-3677

#### **MAINE**

Maine Department of Education **Complaint Investigator** 23 State House Station Augusta, ME 04333-0023 jonathan.braff@maine.gov

Maine Attorney General **Consumer Protection Division** 6 State House Station Augusta, ME 04333

#### **MARYLAND**

Maryland Higher Education Commission 6 Liberty Street

#### **SOUTH CAROLINA**

South Carolina Commission on Higher Education 1333 Main Street, Suite 200 Columbia, SC 29201

#### **SOUTH DAKOTA**

South Dakota Board of Regents 306 East Capitol Avenue, Suite 200 Pierre, SD 57501-2545

South Dakota Office of Attorney General Division of Consumer Protection 1302 East Highway 14, Suite 3 Pierre, SD 57501-8053

## **TENNESSEE**

Tennessee Higher Education Commission 404 James Robertson Parkway, Suite 1900 Nashville, TN 37243 http://www.tn.gov/thec/Divisions/LRA/ PostsecondaryAuth/Complaint%20Form.rtf

Texas Workforce Commission Career Schools and Colleges - Room 226-T 101 East 15th Street Austin, TX 78778-0001 www.texasworkforce.org/careerschoolstudents

Texas Higher Education Coordinating Board 1200 East Anderson Lane

Austin, TX 78752

Office of the Attorney General **Consumer Protection Division** 

P.O. Box 12548

Austin, TX 78711-2548

https://www.oag.state.tx.us/consumer/complaintform.pdf

U.S. VIRGIN ISLANDS

Government of the U.S. Virgin Islands

Department of Education Office of the Commissioner 1834 Kongens Gade St. Thomas, V.I. 00802

Utah Division of Consumer Protection 160 East 300 South Salt Lake City, UT 84111 consumerprotection@utah.gov http://consumerprotection.utah.gov/complaints/index.html

#### **VERMONT**

Vermont Department of Education State Board of Education 120 State Street Montpelier, VT 05620-2501

Baltimore, MD 21201

Maryland Attorney General **Consumer Protection Division** 

200 St. Paul Place Baltimore, MD 21202 consumer@oag.state.md.us

Consumer Protection Hotline: (410)

528-8662

**MASSACHUSETTS** 

The Massachusetts Department of

Elementary and **Secondary Education** 

Office of Proprietary Schools

75 Pleasant Street Malden, MA 02148-4906 http://www.doe.mass.edu/ops proprietaryschools@doe.mass.edu

**MICHIGAN** 

Michigan Department of Labor &

**Economic Growth** 

Office of Postsecondary Services Proprietary School Unit Staff 201 North Washington Square

Lansing, MI 48913

**MINNESOTA** 

Minnesota Office of Higher Education 1450 Energy Park Drive, Suite 350

St. Paul, MN 55108-5227

Minnesota Attorney General's Office

1400 Bremer Tower 445 Minnesota Street St. Paul, MN 55101

**MISSISSIPPI** 

Mississippi Commission on College

Accreditation

3825 Ridgewood Road Jackson, MS 39211-6453

Mississippi Commission of Proprietary

Schools and College Registration

3825 Ridgewood Road

Jackson, MS 39211-6453

**Consumer Protection Division** Office of the Attorney General State of Mississippi

P.O. Box 22947 Jackson, MS 39225-2947

/

http://www.ago.state.ms.us/index.php eabmail@eab.state.wi.us

Vermont Attorney General's Office

109 State Street

Montpelier, VT 05609-1001

**VIRGINIA** 

State Council of Higher Education

101 North 14th St. James Monroe Building Richmond, VA 23219

communications@schev.edu

http://www.schev.edu/forms/StudentComplaintInformation.pdf

**WASHINGTON** 

Washington Higher Education Coordinating Board

917 Lakeridge Way P.O. Box 43430

Olympia, WA 98504-3430 dainfo@hecb.wa.gov

Washington Workforce Training and Education Coordinating Board

128 10th Avenue SW

P.O. Box 43105

Olympia, WA 98504-3105 workforce@wtb.wa.gov http://www.wtb.wa.gov/ PCS\_Complaints.asp

Washington State Office of the Attorney General

1125 Washington Street SE

P.O. Box 40100

Olympia, WA 98504-0100

https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx?subject=Cons

umer%20Protection

https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx

**WEST VIRGINIA** 

West Virginia Higher Education Policy Commission

1018 Kanawha Boulevard E., Suite 700

Charleston, WV 25301-2800

Community and Technical College System of West Virginia

1018 Kanawha Boulevard E., Suite 700

Charleston, WV 25301

West Virginia Office of the Attorney General

**Consumer Protection Division** 

P.O. Box 1789

Charleston, WV 25326-1789

http://www.wvago.gov/pdf/general-consumer-complaint-form.pdf

**WISCONSIN** 

Wisconsin Educational Approval Board

30 West Mifflin Street, 9th Floor

P.O. Box 8696 Madison, WI 53708

http://eab.state.wi.us/resources/complaint.asp

#### **MISSOURI**

Missouri Department of Higher Education 205 Jefferson Street P.O. Box 1469 Jefferson City, MO 65102-1469 info@dhe.mo.gov

#### **MONTANA**

Montana Board of Regents Office of Commissioner of Higher Education Montana University System 2500 Broadway Street P.O. Box 203201 Helena, MT 59620-3201

Montana Office of Consumer Protection 2225 11th Avenue P.O. Box 200151 Helena, MT 59620-0151 contactocp@mt.gov

#### **NEBRASKA**

Nebraska Coordinating Commission for Postsecondary Education P.O. Box 95005 Lincoln, NE 68509-5005

Nebraska Attorney General Consumer Protection Division 2115 State Capitol Lincoln, NE 68509 Consumer Protection Hotline: (800) 727-6432

#### **NEVADA**

Commission on Postsecondary Education 8778 South Maryland Parkway, Suite 115 Las Vegas, NV 89123 http://www.cpe.state.nv.us/ CPE%20Complaint%20Info.htm

Nevada State Board of Nursing 2500 W. Sahara Ave., Suite 207 Las Vegas, NV 89102 http://www.nevadanursingboard.org

#### **WYOMING**

Wyoming Department of Education 2300 Capitol Avenue Hathaway Building, 2nd Floor Cheyenne, WY 82002-0050

Attorney General's Office 123 Capitol Building 200 West 24th Street Cheyenne, WY 82002

# Nondiscrimination/Nonharassment Policy

The Institution encourages diversity and welcomes applications from all minority groups. The Institution does not discriminate on the basis of race, color, religion, ancestry, national origin, age, non-disqualifying disability, gender, sexual orientation, marital status, or veteran status in the recruitment of students, or in the implementation of its policies, procedures, and activities. Sexual harassment is a prohibited aspect of sexual discrimination under this policy.

It is the Institution's policy to maintain an environment in which all individuals are treated with respect and dignity. Each individual has the right to learn in an atmosphere free from discriminatory practices, including sexual harassment and harassment based on race, religion, gender, color, sex, age, national origin, disability, marital status, sexual orientation, gender identity, veteran status, or any other legally protected status. Discrimination of any kind is unacceptable and will not be tolerated at the Institution.

Harassment is verbal or physical conduct that denigrates or shows hostility or aversion towards an individual because of his or her protected status, or that of persons with whom the individual associates. For example, racial harassment includes harassment based on an immutable characteristic associated with race (e.g., skin color or facial features).

The Institution prohibits sexual harassment including, but not limited to:

- Coerced sexual acts
- Touching or assaulting an individual's body, or staring, in a sexual manner
- Graphic, verbal commentary about an individual's body or sexuality
- Unwelcome or offensive sexual jokes, sexual language, sexual epithets, sexual gossip, sexual comments or sexual inquiries
- Unwelcome flirtations, advances or propositions
- Continuing to ask an individual for a date after the individual has indicated that he or she is not interested
- Sexually suggestive or obscene comments or gestures
- The display of graphic and sexually suggestive objects, pictures, or graffiti or any computer-generated sexually explicit pictures or graffiti
- Negative statements or disparaging remarks targeted at one's gender (either men or women), even if the content
  of the verbal abuse is not sexual in nature; or
- Any form of retaliation against an individual for complaining about the type of behavior described above or supporting the complaint of the alleged victim

The Institution encourages individuals who believe they are being harassed or discriminated against to firmly and promptly notify the alleged offender that his or her behavior is unwelcome. However, whether or not the individual chooses to discuss the incident with the alleged offender, anyone who either experiences or observes harassment or discrimination should report the incident immediately by speaking with the Campus President, or follow the General Student Complaint Procedure/Grievance Policy in the Course Catalog. The Institution will take any necessary action to promptly investigate the complaint to resolution. The Institution cannot address allegations unless it is made aware of the complaint.

#### Procedure for reporting as identified in the Crime Report (Clery Act):

The College also complies with Title IX of the Education Amendments of 1972 which provides that "no person in the United States shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any educational program or activity receiving Federal financial assistance." The Title IX Coordinator for each College location is the Academic Dean or Campus President. Complaints filed under Title IX shall be kept confidential to the maximum extent possible and the student shall not be retaliated against for bringing forth a complaint. The process for filing complaints for claims related to sexual discrimination or harassment under Title IX is as follows:

Step One: The student/employee must submit a complaint in writing to the Title IX Coordinator within 30 calendar days of the misconduct, which is the subject of the complaint, last occurred. The Title IX Coordinator will investigate the claims, conduct and investigation and reply to the student/employee in writing. The Title IX Coordinator shall generally respond with a resolution to the complaint in writing within ten (10) days of receipt of the written complaint; if the complaint will take longer to resolve, the Title IX Coordinator will notify the student or employee of the reason for the delay and how much longer it may take.

Step Two: If the matter is not resolved at this stage and an appeal is desired, the student/employee must submit his/her appeal within 15 days of the decision having been provided to the student/employee in Step One of the process. Alternatively, in the event the Title IX Coordinator is the source of the complaint, the student/employee must then submit his/her complaint in writing, within 30 days of the misconduct, which is the subject of the complaint, last occurred. An appeal or complaint at this step in the process shall be submitted to the College's Lead Title IX Coordinator, Education

Corporation of America, 3660 Grandview Parkway, Suite 300, Birmingham, Alabama 35243, or call toll free at (866) 677-9050 or email to TitleIXCoordinator@vc.edu. The Lead Title IX Coordinator will generally respond with a resolution to the student/employee's complaint within ten (10) days, specifying what action, if any, the College will undertake; if the complaint will take longer to resolve, the Lead Title IX Coordinator will notify the student/employee of the reason for the delay and how much longer it may take.

#### No Retaliation

The Institution will not retaliate against any individual who makes a report of perceived harassment or discrimination, nor will it permit such behavior by any person at the Institution. Retaliation is a serious violation of the Institution's policy, and those who feel they have been subjected to any acts of retaliation should immediately report such conduct to the Campus President, or follow the General Student Complaint Procedure/Grievance Policy in the Course Catalog.

#### **Students Seeking Reasonable Accommodations**

Brightwood College is committed to providing educational opportunity and full participation for students and prospective students with disabilities. Pursuant to the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act, Brightwood College provides equal opportunity for qualified persons with disabilities. As appropriate, Brightwood College will make reasonable accommodations to offer persons with disabilities the opportunity to participate fully in its programs, activities and services.

It is the responsibility of the student to inform the School of any disability, whether physical or mental, that might in any way affect the student's academic progress or for which the student seeks accommodation. Students seeking reasonable accommodations should submit an accommodation request in person to the Campus Disabilities Coordinator or through the student portal. The name of the Disabilities Coordinator can be found in the campus catalog or obtained from the Campus President.

## Career Development

The Institution offers career development services to all eligible graduates. An eligible graduate is any student who has successfully completed all graduation requirements as stated in the Graduation Requirements section of this catalog. Many students desire to obtain employment on their own. The Institution supports and encourages this effort and will provide techniques on seeking and securing employment. Students are responsible for informing the Institution of their employment information.

The Institution's Career Development Department will assist students in their job search. Career development services include assistance with resume writing, interviewing, identifying job openings, and other job search activities. It should be understood that career development services offered by the Institution are not an obligation or guarantee of employment. If a student repeatedly fails to attend Career Development coaching sessions and/or repeatedly fails to attend job interviews arranged by the Career Development Department, the service may no longer be available to that student.

Although average wage information based on data received from employers and graduates may be available to prospective students, no employee of the Institution can guarantee that a graduate will earn any specific amount. Each student's program of study, academic performance, employer needs and location, current economic conditions, and other factors may affect wage levels and career prospects.

Continuous career development services are available to all eligible graduates. Graduates who require additional assistance after their initial employment should contact the Institution to provide updated resume information and are encouraged to use the resources available in the Career Development Department.

#### **Part-time Jobs**

Many students work on a part-time basis during their training to help with their education costs. If students require assistance in securing part-time employment while attending classes, the Career Development Department will make a reasonable effort to assist them in their search.

#### **Student Health Services**

The Institution does not provide health services for students. In the event of a student medical emergency, an alerted staff member will dial 9-1-1 for medical services. Students requiring nonemergency medical care will be given information about medical services or agencies they may contact. Any costs incurred for medical services will be the student's responsibility.

## **Student Housing**

The Institution does not have dormitory facilities. Although it is the student's responsibility to find living accommodations, the Institution will help locate lodging for any student needing assistance. Available lodging may include rooms in private homes, apartments, and rental houses.

## **Tutoring**

Students who need extra assistance because of academic difficulties may arrange for tutoring through their instructor, Program Director, Academic Dean or the Campus President.

## Summary of Delivery System

Programs will be delivered in some combination of classroom, laboratory, externship/practicum, clinical, and digital instruction.

The Institution's online platform is located on the Internet at https://consumerinfo.brightwood.edu/. It is supported by a large farm of Web servers configured redundantly to generally assure uninterrupted, around-the-clock operation. All programs are taught by qualified instructors. The attractively designed class pages encourage student involvement and interaction, and the system facilitates text-based class discussions based on instructor commentaries, readings, Web field trips, and other assignments.

The Institution's online course is actually a specialized Internet-based application presented to both the students and the instructor. Unlike traditional classroom instruction, which often relies on improvisation driven by a desire to cover the material, The Institution's online courses are fully developed and realized before the first lesson ever takes place. Every assignment and activity in a course has been planned, selected, and evaluated in light of the course's specific learning outcomes.

Following enrollment, students will have access to the following support services:

- Orientation to the campus
- Orientation to the on-ground and digital classrooms
- Access to the 24-hour help desk

## Technology and Equipment Requirements for Digital Instruction

To enroll in a program with a digital instruction component, you must have access to a computer, tablet or smart phone with access to the internet as well as an email address and account, which will be issued to all students for use within their courses.

# **Student Verification Policy**

## I. Verification

A. Throughout the program, the Institution will verify that a student who completes digital sessions is the same student who participates in on-ground sessions for the course.

- Student attendance is recorded face-to-face during the on-ground portion of the program.
- Students are provided with a secure login and password for the student portal that must be changed every 180 days.
- Final exams and major tests are taken in a proctored environment at the campus.

B. There are no additional charges or fees associated with the verification of student identity.

#### II. Privacy

(also see the Intellectual Property Protection and Ownership section in the campus catalog)

A. In order to protect the privacy of the student, the Institution uses a secure process for providing students with their student portal login credentials.

- A system-generated e-mail is sent to the student's personal e-mail account. This e-mail contains the student's private login credentials for the student portal.
- If no personal e-mail account exists for the student, the student portal account is provisioned by a member of the Admissions Department. Once the account is created, the Admissions Department provides the student with the login credentials. The student is then advised to change his or her password to ensure that the credentials are private.
- The student is advised to keep his or her login information in a secure place.

B. The only individuals who have access to the digital classroom are the students in the class, instructors, and academic administrators.

## Crime Awareness and Campus Security

In keeping with the requirements of the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act, the Institution distributes annually to all current students and employees a disclosure regarding the availability, location, and contents of the campus security report.

All prospective students and employees will receive a notice regarding the availability of the report, a description of the contents, and instructions for requesting a copy.

## Drug and Alcohol Abuse Awareness and Prevention

In compliance with the Drug-Free Workplace Act of 1988 (Public Law 101-690) and the Drug-Free Schools and Communities Act Amendments of 1989 (Public Law 101-226), the Institution provides a Drug- Free Schools and Workplaces disclosure to each student during the admission process. This disclosure gives instruction on how to obtain the descriptions of the legal sanctions under local, state, and federal law for unlawful possession, use, or distribution of illegal drugs and alcohol; health risks associated with the use of illegal drugs and the abuse of alcohol; and a list of any drug and alcohol counseling, treatment, and rehabilitation programs that are available to the students.

# Family Educational Rights and Privacy Act

Student records are maintained for a minimum of five years from the student's last day of attendance, with academic transcripts maintained indefinitely. The Family Educational Rights and Privacy Act (FERPA) affords eligible students and their parents certain rights with respect to their education records including:

- The right to inspect and review the student's education records during normal school hours with an appointment within 45 days of the day the President/Executive Director receives a written, dated request for access. The Institution does not permit students to inspect or review confidential student guidance notes maintained by the Institution, or financial records (including any information those records contain) of their parents or guardians.
- The right to request amendment of educational records that the student believes are inaccurate, misleading, or a violation of privacy. Students requesting amendment of an education record should submit a written, dated request to the President/Executive Director, clearly identify the part of the record they want changed, and specify why it is inaccurate, misleading, or a violation of privacy. If the Institution decides not to amend the record, the Institution will notify the student in writing and/or verbally of the decision and of the student's right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the student when he/she is notified of the right to a hearing.
- The right to consent to disclosures of personally identifiable information contained in the student's education records, except to the extent that FERPA authorizes disclosure without prior consent from the parents or the eligible student, as applicable. The Institution may neither release nor disclose personally identifiable

information contained in the student's education records to outside employers, agencies, or individuals without first securing a written release from the parent or eligible student, as applicable, unless permitted by the Act.

One exception to the above student record release policy permits disclosure without consent to school officials with legitimate educational interests. A school official is a person employed by the Institution in an administrative, supervisory, academic or research, or support staff position (including law enforcement unit personnel and health staff) or a person or company with whom the Institution is affiliated or has contracted (such as an attorney, auditor, or collection agent). A school official has a legitimate educational interest if the official needs to review an education record in order to fulfill a professional responsibility.

Upon request, the Institution discloses educational records without consent to officials of another school in which a student seeks or intends to enroll.

• The right to file a complaint with the U.S. Department of Education concerning alleged failures by the Institution to comply with the requirements of FERPA. The name and address of the office that administers FERPA is:

Family Compliance Office U.S. Department of Education 400 Maryland Avenue SW Washington DC 20202-4605

These rights transfer to the student when he or she reaches the age of 18 or attends a school beyond the high school level. Students to whom the rights have transferred are eligible students.

## Personal Property

The Institution assumes no responsibility for loss or damage to a student's personal property or vehicle.

## **ACADEMIC INFORMATION**

#### Class Size

Student to instructor ratios shall not exceed the following:

Program	Lecture Classes	Lab Classes
Dental Assistant	30:1	20:1
Medical Assistant (Associate degree)	30:1	20:1
Medical Assistant	30:1	20:1
Medical Billing and Coding Specialist	30:1	20:1
Medical Office Specialist	30:1	20:1
Occupational Therapy Assistant	30:1	20:1
Physical Therapist Assistant	30:1	20:1

# Hours of Operation

Administrative Hours

MON-THU	7:30 a.m.	to 8:00 p.m.
FRI	7:30 a.m. t	to 5:00 p.m.
SAT	9:00 a.m. t	to 1:00 p.m.

Specific class schedules can be found on their applicable program pages and can also be verified with Institution administration.

#### Definition of an Academic Year

The academic year consists of a minimum of 30 weeks of instruction in which a full-time student is expected to complete at least 36 quarter credits.

## Definition of a Unit of Credit

The Institution measures its programs in quarter credit hours.

One quarter credit hour equals:

- a minimum of 10 lecture clock hours
- a minimum of 20 laboratory clock hours
- a minimum of 30 externship/practicum clock hours

A clock hour is a minimum of 50 minutes of instruction within a 60-minute period of time in which lectures, demonstrations, laboratories, digital instruction, and similar class activities are conducted.

## **Out-of-Class Learning Activities**

For Title IV programs, the federal government has issued the following definitions for the purposes of calculating Title IV funding:

#### Clock Hour

A period of time consisting of:

- 1. A 50- to 60-minute class, lecture, or recitation in a 60-minute period; and
- 2. A 50- to 60-minute faculty-supervised laboratory, shop training, or internship in a 60-minute period.

#### Credit Hour\*

An amount of work represented in intended learning outcomes and verified by evidence of student achievement that is an institutionally established equivalency that reasonably approximates:

- 1. Not less than one hour of classroom or direct faculty instruction and a minimum of two hours out-of-class student work each week for approximately fifteen weeks for one semester or trimester hour of credit, or ten to twelve weeks for one quarter hour of credit, or the equivalent amount of work over a different amount of time; or
- 2. At least an equivalent amount of work as required outlined in item 1 above for other academic activities as established by the institution including laboratory work, internships, practica, studio work, and other academic work leading to the award of credit hours.

#### Conversion Rate

- 1. One semester or trimester credit hour is equal to at least 37.5 clock hours; and
- 2. One quarter credit hour is equal to at least 25 clock hours.

Additionally, the Institution's accreditor has defined the following credit hour equivalencies:

#### Type of Classroom Work In-Class Hours Out-of-Class Work Hours

Lecture	1	2
Laboratory	2	1
Externship/Practicum	3	0

To comply with the definitions and equivalencies identified above, the Institution has established the following policy for Title IV eligible programs.

- 1. One quarter credit shall consist of 25 clock hours of instruction. One semester credit shall consist of 37.5 clock hours of instruction.
- 2. Each quarter credit in an externship course shall consist of 25 clock hours of direct clinical instruction. Each semester credit in an externship course shall consist of 37.5 clock hours of direct clinical instruction. This instruction must all occur in the clinical setting and cannot include any out-of-class work.
- 3. Each quarter credit in a non-externship course must include a minimum of 20 clock hours of direct instruction. This instruction may occur in a classroom or online. The remaining 5 clock hours may include acceptable and documented student digital learning activities. Each semester credit in a non-externship course must include a minimum of 30 clock hours of direct instruction. This instruction may occur in a classroom or online. The remaining 7.5 clock hours may include acceptable and documented student digital learning activities.
- 4. No more than 5 hours of out-of-class work can be counted for each 20 clock hours of direct instruction. No more than 7.5 hours of out-of-class work can be counted for each 30 clock hours of direction instruction.

The Institution will apply the same evaluation process for student academic achievement to in-class and out-of-class activities for credit. Please see the Academic Standards section of the catalog for more detail.

\*For the Institution's definition of an academic credit, please see Academic Information, Definition of a Unit of Credit.

#### **Honors and Awards**

Graduation Honors President's List - 4.00 CGPA Dean's List - 3.50 to 3.99 CGPA Career Compass Certified Professional - Per program requirements

Graduation and Term/Mod Awards Perfect Attendance - 100%

Term/Mod Awards President's List - 4.00 CGPA Dean's List - 3.50 to 3.99 CGPA

# Required Study Time

Outside study, apart from regular classroom work, is required to successfully complete the required course assignments. The amount of time will vary according to the individual student's abilities.

All assignments must be turned in at the designated time. Students are responsible for reading any study materials issued by their instructors.

# Changes in Programs or Policies

The Institution has the right, at its discretion, to make reasonable changes in program content, materials, schedules, sequences of courses in programs, or locations in the interest of improving the student's education, or where deemed necessary due to industry changes, academic scheduling, or professional requirements.

The Institution is required to make changes in programs or policies when ongoing federal, state, or accrediting changes affect students currently in attendance.

If the change results in a new program, students will be given the option of changing to the new program or completing the program in which they originally enrolled.

# English as a Second Language Instruction

The Institution does not offer English as a Second Language instruction. The Institution staff will refer students to learning centers that offer this instruction.

# Attendance/Tardiness Policy

Effective November 15, 2018

The Institution emphasizes the need for all students to attend classes on a regular and consistent basis in order to develop the skills and attitudes necessary to compete in the highly competitive labor market. Because much of each program is conducted in a hands-on environment, attendance is critical to proper skill building.

Tardiness disrupts the learning environment and is discouraged. Students arriving late for a class or leaving early are considered tardy. Continued excessive tardiness or absences in any class could lead to disciplinary action up to and including expulsion.

Student attendance is posted based upon the time present in class. Students who arrive late or leave class early will have those minutes deducted from their attendance.

Absences will count from the first official day of classes and not from the first day the student attends. If a student starts a course late, time missed becomes part of the 14 consecutive calendar days and absence percentage. Absences such as military service, illness, work, and personal or family-related emergency do not eliminate the absence from the student's record. Students may be allowed to make up work for these types of absences at the discretion of the instructor. Refer to the class syllabus for further details.

The specific requirements for attendance are as follows:

- 1. Students enrolled in either a degree or diploma program will be dismissed from the Institution if they are absent for more than 14 consecutive calendar days, including the Institution's holidays and breaks. If a student passes the 14-day threshold during a holiday or break and they fail to return within three (3) business days after the holiday or break, they will be dismissed. Emergency closures will be considered on a case by case basis.
- 2. Students will be dismissed from the institution if they are absent more than 20% of the total program hours (25% for programs less than 200 clock hours).
- 3. If a student arrives late for class or leaves early, time missed will be marked as absent.
- 4. If a student starts a course after the first class day, then class time missed becomes part of the 20% absence calculation.
- 5. No excuses or documentation will be accepted to remove absent time from a student's record; however, late work, as defined in the policy in this catalog, may be permitted.
- 6. Attendance sign-in sheets are not required; however, instructors must post attendance at the beginning of each face-to-face class session, and then after each 10-minute break, and at the end of each class session in the faculty portal and such attendance is posted daily. For blended programs, digital attendance is based on completing the required work in the Learning Management System (LMS), Canvas. Students who submit/complete their required work in Canvas receive positive attendance for those items. A student who does not submit/complete their required work receives no digital attendance for that item.
- 7. Student attendance is posted daily and is available in the Student Portal on the first page after logging into the portal.
- 8. Campus staff will review attendance benchmarks on a weekly basis and will conduct individual academic advising sessions with students whose attendance is less than 85% of the program.
- 9. Students will accept individual academic advising sessions through the student portal.
- 10. Students dismissed due to lack of attendance may be readmitted no earlier than the beginning of the next grading period.
- 11. Students who are beyond the point in the program where a refund is due and who exceed allowable absences or absence percentages may be permitted to continue in the program at the discretion of the Campus President.
- 12. Students may follow the process presented in the Student Complaint/Grievance Procedure outlined in the campus catalog if they feel an error has been made in their attendance calculation.

# Late Work Policy

Effective October 29, 2018

Due dates for all graded work are established by the instructor and listed on the addendum as well as the course shell. Late work consists of any work not submitted by the due date.

Late assignments are accepted up to five calendar days after the due date established by the instructor with a 25% deduction. Late assignments will not be accepted after five calendar days. Late submission of in-class assignments, discussions, quizzes and exams is not allowed.

Any missed competencies should be scheduled with the instructor and must be completed prior to the end of the course. No course work will be accepted after the end of the term unless the student petitioned for an incomplete grade due to extenuating circumstances.

If there are extenuating circumstances, the student must provide documentation describing the reason for their absence. Documentation will be reviewed on case-by-case basis by the Program Director or Dean to determine extensions. Work submitted due to extenuating circumstances will not be penalized.

## **Pregnancy Policy**

In accordance with Title IX of the Education Amendments of 1972 and the Office of Civil Rights of the U. S. Department of Education requirements, the Institution provides protection to pregnant women. Because the Institution does not maintain a leave policy for its students, the Institution will treat pregnancy, childbirth, false pregnancy, termination of pregnancy and recovery therefrom as a justification for a leave of absence for so long a period of time as is deemed medically necessary by the student's physician, at the conclusion of which the student shall be reinstated to the status which she held when the leave began.

Students seeking reasonable accommodations due to pregnancy should submit an accommodation request in person to the Campus Disabilities Coordinator or through the student portal. The name of the Disabilities Coordinator can be found in the campus catalog or obtained from the Campus President.

The Institution cannot require a pregnant student to obtain the certification of a physician that she is physically and emotionally able to continue participation in the enrolled program unless such a certification is required of all students for other physical or emotional conditions requiring the attention of a physician.

## **Student Deployment Policy**

Military students and their spouses called to active duty or deployed from their home station will be allowed to withdraw from the currently enrolled term/payment period by providing a copy of military orders. Military service means service, whether voluntary or involuntary, in the Armed Forces (including National Guard or Reserve) on active duty, active duty for training, or full-time National Guard duty, or order to active duty. The length of the absence (including all prior absences for military), including only the time the student actually served in the military, cannot exceed five years.

Students who have completed 75 percent of the current term/payment period may earn a grade at the discretion of their instructors. Students without sufficient completion of course work will be withdrawn without grade penalty. Withdrawn courses must be repeated in their entirety. All tuition charges/payments related to the term/payment period that is interrupted will be refunded.

Reentering students should contact the Military Student Center and military academic advisor to ensure a smooth transition back to an active student status. Current tuition and policies (or policy revisions) for military students will apply to all returning students upon re-entry. Reentry fees will be waived for all returning students.

# Suspension and Dismissal

All students are expected to conduct themselves as responsible adults, to attend classes regularly, and to maintain a satisfactory level of academic achievement. The Institution reserves the right to suspend or dismiss any student who:

- exhibits conduct found by the administration to be detrimental to fellow students, other individuals, the community, or the Institution, as addressed in the Student Conduct Policy section of this catalog;
- fails to maintain satisfactory academic progress;
- fails to meet attendance standards; or
- fails to meet financial obligations to the Institution.

Time on suspension will be counted as an absence from the Institution and cannot exceed the allowable absences stated in the attendance policy.

# Externship/Practicum, Clinical, or Fieldwork

In particular phases of study, some programs include an externship/practicum, clinical, or fieldwork experience that is completed without compensation. Although students are supervised by professionals at their site, they must continue to maintain contact with the Institution's Externship office and program faculty on a regular basis.

The following academic requirements must be met prior to starting the externship/practicum, clinical, or fieldwork:

- Students must have passed all required prerequisite courses as indicated in the catalog;
- Students may not have any incomplete grades for any prerequisites; and
- Students are required to have a minimum 2.0 CGPA.

The Institution may have program-specific eligibility requirements. Students should talk to their advisors regarding these.

Documentation of required health examinations, pathology tests, and immunizations will be required for certain programs. This documentation must be submitted prior to a student's first day at his or her externship/practicum, clinical, or fieldwork site. The required documentation may vary by program and by externship/practicum, clinical, or fieldwork site. In some cases, this documentation may be required before a student can be assigned to the site. Delay in providing this documentation may delay or prevent a student's assignment to externship/practicum, clinical or fieldwork rotations and progression in the program.

Many programs require an orientation and/or preparation class prior to students being placed at an externship/practicum, clinical, or fieldwork site. Additionally, many programs require a certification exam preparation class at the conclusion of the program. Where required, these classes must be successfully completed in order to graduate from the program.

During externship/practicum, clinical, or fieldwork training, students are expected to perform in an ethical, safe, and professional manner, and to assist in all matters appropriate to the scope of practice. Failure to do so may result in course failure, dismissal from the program, and failure to graduate.

Externship/practicum, clinical, or fieldwork hours may be scheduled during the day and are typically full-time, Monday through Friday. This will require night students to complete externship/practicum, clinical, or fieldwork hours during the day. Night hours are rarely available; therefore, students must not count on the possibility of working in the evening and may be required to make arrangements to complete the externship/practicum, clinical, or fieldwork during daytime work hours. Successful completion of the externship/practicum, clinical, or fieldwork is a requirement of graduation.

Because situations may develop within a particular organization outside the Institution, scheduling issues may result in an occasional delay between the end of classes and the beginning of an externship/practicum, clinical, or fieldwork experience.

All externship/practicum, clinical, and fieldwork sites are carefully selected based on an evaluation of site personnel, facilities, geographic location, availability, and type of learning experience provided. Students may be required to go to more than one site to complete their externship/practicum, clinical, or fieldwork hours.

The Institution maintains affiliation agreements with a variety of facilities to provide students with externship/practicum, clinical, or fieldwork opportunities. Students should be aware that some facilities may have additional requirements that must be met prior to placement. If a student has a particular interest in a facility with which the Institution is not affiliated, the student may bring this to the attention of the Externship Administrator or Program Director so the site may be evaluated.

Students may arrange the days or times of externship/practicum, clinical, or fieldwork only with written permission from the Institution. If a student is absent from his or her site or training, both the site and the Institution must be informed by the student.

The externship/practicum, clinical, or fieldwork facility will submit evaluations of the student's performance based on the standards set by the Institution. Students must satisfactorily complete the externship/practicum, clinical, or fieldwork assignment and submit an approved verification of time completed in order to graduate. To complete the externship/practicum, clinical, or fieldwork in the time allowed, students may have to increase the number of hours spent

on site beyond those normally required during classroom training. All required hours for externship/practicum, clinical, or fieldwork must be completed.

A reassignment of the externship/practicum, clinical, or fieldwork training will be evaluated on a case-by-case basis and may result in additional charges. Any costs associated with drug testing for externship/practicum, clinical, or fieldwork requirements are the responsibility of the student. If an externship/practicum, clinical, or fieldwork is required for a program, it must be successfully completed in order to graduate from that program.

# **Dropping or Adding Courses**

Current students may add or drop courses according to the following guidelines. New students may not add or drop courses. These guidelines pertain to dropping courses when the student maintains enrollment within his/her program. If dropping a course results in the student withdrawing from the program, the Refund Policy would apply.

- For diploma/certificate programs, students may add or drop a course prior to or during the first three days of the academic term/module.
- For associate's degree programs, students may add or drop a course prior to or during the first week of the academic term.
- Adding or dropping a course could affect a student's financial aid.
- Students may add a course based upon the availability of scheduling and approval by the Institution.
- Students dropping a course beyond the add/drop period may incur 100% financial responsibility for the course.
- All schedule changes must be documented. A student's failure to initiate the appropriate paperwork may result in the recording of a failing grade.

# **Program Transfers**

Reasonable efforts are made to direct each student to the program of study best suited to his or her individual goals and abilities. However, students may request a program transfer. Students are required to apply in writing to the Academic Dean or Campus President for a program change. Program transfers must be approved by a Student Finance Officer and the Campus President. Program transfers may substantially impact financial aid eligibility, and additional charges due to a program transfer may be assessed. All coursework from previous programs that applies toward the new program will be used in calculating satisfactory academic progress.

Students transferring to a new program must complete a new enrollment agreement and will be charged the current tuition rate for the newly selected program.

# Certification, State Board, and National Board Exams

No student is automatically certified or licensed in any way upon program completion, and even if a student obtains certification or licensure, the Institution does not guarantee job placement. Although certain programs are designed to prepare students to take various certification and licensing exams, the Institution cannot guarantee students will pass these exams. The Institution makes a reasonable attempt to provide accurate information about test dates and fees for exams. In some cases, field experience may be necessary to be eligible to take or to successfully pass these exams. In addition, a GED or high school diploma may be required for graduates to take their state, national, or certification exams. Furthermore, the state, employers, and various other agencies may require a criminal background check, fingerprinting, and/or drug testing before a student can be placed in an externship/clinical experiences or take professional licensing, certification, or registration exams. Students who have prior felony convictions or serious misdemeanors may be denied the opportunity to take professional licensing, certification, or registration exams. These students may also be denied a license or certification to practice in some states, even if the certification or licensing exam is taken and passed. Students are informed about the appropriate agencies' current requirements for licensure/certification or registration for applicable programs. The students ultimately are responsible for knowing their criminal background and understanding its impact on their future employment, licensing/certification or registration, and opportunities for externship/clinical placement prior to enrolling in an applicable program

# **Graduation Requirements**

In order to graduate, students must:

- earn the required total number of credit hours for the program and pass all required courses with minimum grades as prescribed in the catalog;
- not be absent more than 20% of the total program hours (conversely must attend 80% of total program hours);
- complete all required coursework within the maximum time frame permitted and obtain a minimum CGPA of 2.0 (some courses require a minimum percentage for successful completion; review the programs section of the catalog for specific details on the program);
- return all property belonging to the Institution;
- fulfill all financial obligations to the Institution prior to graduation unless previous satisfactory arrangements have been made; and
- attend a Financial Aid Exit Interview.

If satisfactory financial arrangements are not made, the graduation credential will be withheld.

# **Transcripts**

Current or former students may request a free copy of their unofficial transcript by submitting a written request to the Institution including their name and physical address and/or email address where the unofficial transcript should be mailed or emailed. Transcripts will be marked to indicate they are unofficial copies.

A fee will be charged for official transcripts. Students may order official transcripts through the campus website or student portal. Official transcripts will not be released for students who have a past-due account with the Institution.

# Transfer of Credit to Other Schools

Students who wish to continue their education at other schools must assume that credits earned at the Institution will not be accepted by the receiving institution. It is the responsibility of students who plan to transfer to other schools to acquaint themselves with the requirements of the selected school and the requirements of that state's licensing, certification board, and accrediting body. Institutions of higher education vary in nature and in the number of credits they will accept toward their programs. It is at the sole discretion of the receiving institution to accept credits earned at the Institution. The School will provide guidance, a transcript, catalog, syllabus and course descriptions for any student interested in transferring to another institution. This is the standard transfer-of credit procedure.

# **Graduate Refresher Courses**

Graduates of the Institution are welcome to return for refresher courses at no cost, provided the classes are in the program from which they graduated and space is available in the class. This training is offered at the discretion of the Academic Dean or Campus President. Graduates must pay for any books, fees, and supplies used during the refresher training. No credits will be awarded for refresher courses.

# **ACADEMIC STANDARDS**

# **Grading System**

The grading system listed below is used for all courses. Letter grades are used for transcripts.

# **Standard Grading Scale**

Numeric	Letter Grade	<b>Quality Points</b>
93-100	A	4.0
90-92.99	A-	3.7
87-89.99	B+	3.3
83-86.99	В	3.0
80-82.99	В-	2.7
77-79.99	C+	2.3
73-76.99	С	2.0
70-72.99	C-	1.7
67-69.99	D+	1.3
60-66.99	D	1.0
0-59.99	F	0.0
	AC	Academic Credit
	AU	Audit
	CC	CLEP Credit
	I	Incomplete
	P	Pass
	**	Repeated Course
	S	Satisfactory
	TC	Transfer Credit
	U	Unsatisfactory
	Z	Withdrawn During Drop/Add Period
	WD	Withdrawal
	•	Associated Course

AC Academic Credit. An "AC" grade is assigned when a student needs to receive credit for a course due to a program or course change. Academic Credit is counted as credits attempted and earned and will count towards MTF and POC, but will not affect the student's CGPA.

- AU Audit. A grade assigned to a course that is being audited; this grade does not have any credits attempted or earned, and therefore does not count towards MTF or POC, nor will it affect the student's CGPA.
- CC CLEP Credit. A "CC" grade is assigned to a student who presents evidence that he/she has taken and received the minimum score for earning college credit on the CLEP exam series, DANTES Subject Standardized Tests, or Advanced Placement Program credits. A "CC" grade is also assigned to students who test-out of a required program course through the successful completion of a challenge exam. CLEP Credit is counted as credits attempted and earned and will count towards MTF and POC, but will not affect the student's CGPA.
- Incomplete. The grade assigned for incomplete course work that must be completed within a specified amount of time. The "I" grade is counted as credits attempted but not earned, and will not impact MTF, POC or CGPA. If a final grade is not posted within 14 days for non-externship courses and 28 days for externship/practicum courses after the module/term ends, then the (I) grade becomes an (F).
- P Pass. This grade will count as credits attempted and earned, and will count towards MTF and POC, but not affect the student's CGPA.
- \*\* Repeated Course. Two asterisks next to the quality points indicate a repeated course.
- S Satisfactory. This grade is only used in remedial courses when a student has successfully passed the course, and will count as credits attempted and earned and will count towards MTF, but will not count towards POC or CGPA.
- TC Transfer Credit. Students transferring from another institution may be eligible for credit for courses they have already taken and assigned credits of "TC." Transfer Credit is counted as credits attempted and earned and will count towards MTF and POC, but will not affect the student's CGPA.
- U Unsatisfactory. This grade is only used in remedial courses when a student has not successfully passed the course, and will count as credits attempted and earned and will count towards MTF, but will not count towards POC or CGPA.
- Z Withdrawn During Drop/Add Period. A student who withdraws from a course during the drop/add period receives no grade penalty, and the course is not considered as credit hours attempted.
- WD Withdrawal. Students receive a "WD" if they withdraw from a course after the add/drop period listed in the campus catalog. This grade counts as credits attempted but not earned and will count towards MTF and POC, but not towards CGPA.
- Associated Course. A diamond symbol before the course code on a transcript indicates an Associated Course. This is a course completed in another Brightwood program version, or at another Brightwood institution for a program from which the student has graduated. An Associated Course counts as credits attempted and earned, and will count towards MTF, POC, and CGPA.

# **Repeated Courses**

Students will only be allowed to repeat courses as required by the Institution due to academic problems or attendance violations, and only as scheduling permits. Students are permitted to repeat courses under the following conditions, so long as the students still can comply with the Satisfactory Academic Progress requirements:

- Students who previously passed a course may only repeat that course one additional time (two total attempts).
- Students who have attempted but not passed a course may repeat the course two additional times (three total attempts).
- The grade received on the last course repeat becomes the final grade and supersedes all other grades for that course. It will replace all other grades for that course in the CGPA calculation.
- All final grades are reflected on the official transcript; repeated courses are designated by "\*\*."

- Students who do not successfully pass a required course after three attempts will be dismissed from the program. Students dismissed from a program for failing a required course three times cannot be readmitted into the same program or into another program that requires the same course.
- All program-specific grading requirements and restrictions on course repeats stipulated by state regulatory and accrediting bodies or the campus catalog must be followed.

An attempted course is defined as any course for which the student receives a grade. For students receiving VA educational benefits, the VA will not pay for the repeat of courses where the student earned a passing grade.

Students seeking to be readmitted into a program in which they have been dismissed for attempting without successfully completing a required course three times must successfully complete said course at another accredited postsecondary institution. In order for the course to be accepted for readmission, the course must meet the criteria for previous education and training (see the Prior Learning Assessment section of this catalog).

Failing or withdrawing from a course and the subsequent required repeats may interrupt the student's enrollment and may negatively impact financial aid eligibility and satisfactory academic progress. Course repeats are charged at the current course price per the course re-take up to a maximum \$1,500.

# Satisfactory Academic Progress

Satisfactory academic progress (SAP) standards apply to all students at the Institution.

#### **Academic Advisement**

Students in modular programs are provided with their progress report at the end of each module. If students fail a module, they are placed on academic advisement. Academic advisement should clearly outline the consequences of failing a module and potential risks of not meeting Satisfactory Academic Progress.

## **Required Evaluation Schedule - Academic Advising**

Students are provided with their progress report at the end of each module. If students fail a module they are placed on academic advisement. Academic advisement should clearly outline the consequences of failing a module and potential risks of not meeting Satisfactory Academic Progress. The formal advisement should also outline a specific action plan to improve a student's academic progress including, but not limited to, additional coaching and tutoring.

#### **Maximum Time Frame**

All students must complete their program of study in a period not exceeding 1.5 times (150%) the normal duration of the program as measured in credit hours attempted. For example, if a program requires successful completion of 60 credit hours, the student may not attempt more than 90 credit hours ( $1.5 \times 60$ ) in the completion of his or her program. In order to graduate, a student must successfully complete 100% of the required courses and attain a minimum cumulative grade point average (CGPA) of 2.0 within the maximum time frame.

# Required Evaluation Schedule - Financial Aid Satisfactory Academic Progress

The evaluation period for determining satisfactory academic progress for all students will be each payment period (each academic term/module). The evaluation will occur at the end of each payment period (each academic term/module) and be based on all credit hours attempted and earned.

The following credits are counted as credits attempted and earned and will count toward the maximum timeframe and pace of completion, but are not counted in the CGPA: Academic Credit (AC), CLEP Credit (CC), and Transfer Credit (TC) and Pass (P). All coursework from previous programs that applies toward the new program will be used in calculating satisfactory academic progress.

Audit courses (AU) have no credits attempted or earned and do not count in maximum timeframe, pace of completion, or CGPA.

Incomplete grades (I) will count as credits attempted but not earned, and will not count towards the CGPA until the final grade has been posted. If a final grade is not posted within 14 days for non-externship courses and 28 days for externship/practicum courses after the module/term ends, then the (I) grade becomes an (F).

Satisfactory (S) and Unsatisfactory (U) grades will count as credits attempted and earned and will count toward maximum timeframe, but not toward pace of completion or CGPA.

Repeated courses (\*\*), including previously passed courses, and Withdrawals (W) grades count as credits attempted but not earned, and count towards maximum timeframe and pace of completion, but do not count towards CGPA. The final grade received on the last repeat of a course is used in the CGPA calculation.

Associated courses (♦) are courses completed in another Brightwood program version, or at another Brightwood institution for a program from which the student graduated. Associated courses count as credits attempted and earned, and they count toward maximum timeframe, pace of completion and CGPA.

If a student transfers to a different program or seeks to earn an additional credential, all credits attempted and earned that count towards the new program also count in maximum time frame, pace of completion and CGPA.

Required SAP minimums are outlined in the table below.

# Percent of Program Attempted Minimum CGPA Minimum Pace of Completion (POC)

0 - 24.9%	1.00	50%
25 - 49.9%	1.50	60%
50 - 150%	2.00	67%

If, at any time, it is determined that it is impossible for a student to successfully complete the program in the maximum timeframe, pace of completion or CGPA, the student will be dismissed and will not be permitted to reapply in the same program.

Students who are not making satisfactory academic progress at the end of the second year are dismissed.

# **SAP Warning**

Students failing to meet the required SAP minimums will be placed on SAP Warning. Students on SAP Warning will remain eligible for Title IV Federal Financial Aid. Students on SAP Warning will receive academic advisement to assist them in improving their academic progress. Students may only remain on SAP Warning for one payment period (each academic term/module). Students who achieve the required SAP minimums at the end of the payment period (each academic term/module) will be placed back in good standing. Students who do not achieve the required SAP minimums at the end of the payment period (each academic term/module) may appeal to be placed in SAP Probation; otherwise they will be dismissed.

### **SAP Probation**

Students who are granted a satisfactory academic progress appeal will be placed on SAP Probation. Students on SAP Probation will receive academic advisement to assist them in improving their academic progress. Students on SAP Probation will remain eligible for Title IV Federal Financial Aid.

## Non-degree students

Non-degree students may only remain in SAP Probation for one payment period (each academic module). A non-degree student who achieves the required SAP minimums at the end of the payment period (each academic module) that he or she is in SAP Probation will be placed back into good standing. A non-degree student who does not achieve the required SAP minimums at the end of the payment period (each academic module) that he or she is in SAP Probation will be dismissed; however, he or she may appeal to be placed in extended enrollment.

# Degree students

Degree students will be placed on SAP probation for one payment period (each academic term). If a degree student cannot meet the required standards within one payment period (each academic term), but can meet the standards within two payment periods, then, as part of the appeal process, an academic plan may be granted that documents that the Institution has determined that the student should be able to meet the Institution's SAP standards by the conclusion of the second SAP probation period. Degree students who achieve the required SAP minimums at the end of the specified

payment period (each academic term) that they are in SAP probation will be placed back into good standing. Degree students who do not achieve the required SAP minimums at the end of the specified payment period (each academic term) that they are in SAP probation will be dismissed; however, they may appeal to be placed in extended enrollment.

### **Extended Enrollment**

Students must appeal to be placed in extended enrollment if they fail to meet the minimum SAP standards while on SAP probation. Students in extended enrollment are not eligible for Title IV Federal Financial Aid. Students in extended enrollment will receive academic advisement and an academic plan to assist them in improving their academic progress. All credits attempted during extended enrollment count toward the maximum timeframe.

While in extended enrollment status, Title 38 benefits will be terminated.

### Non-degree students

Non-degree students may only remain in extended enrollment for one payment period (each academic module). A non-degree student who achieves the required SAP minimums at the end of the payment period (each academic module) that he or she is in extended enrollment will be placed back into good standing. A non-degree student who does not achieve the required SAP minimums at the end of the payment period (each academic module) that he or she is in extended enrollment will be dismissed.

### Degree students

Degree students will be placed on extended enrollment for one payment period (each academic term). If a degree student cannot meet the required standards within one payment period (each academic term), but can meet the standards within two payment periods, this may be approved as part of the appeal process. Degree students who achieve the required SAP minimums at the end of the specified payment period (each academic term) that they are in extended enrollment will be placed back into good standing. Degree students who do not achieve the required SAP minimums at the end of the specified payment period (each academic term) that they are in extended enrollment will be dismissed.

# **SAP Appeal**

Students who are on SAP Warning (or SAP probation) and will not successfully meet the standards at the end of the payment period (each academic term/module) can appeal to be placed on SAP probation (or extended enrollment). Students should begin the appeal process prior to the end of the payment period (each academic term/module). Students who wish to avoid a disruption of their enrollment status must submit a complete appeal packet, including all required documentation, by the last day of the payment period (each academic term/module). Students who do not submit the appeal packet by the last day of the payment period (each academic term/module) can still appeal; however, they will be dismissed in the interim period while their appeal is reviewed. All appeals must be submitted within the add/drop period as listed in the campus catalog. Appeals submitted after the listed add/drop period will be considered for reentry into the next possible term.

The criteria on which a student may file an appeal are: death of a relative, an injury or illness of the student, or other extenuating circumstances. The student must submit specific information regarding why he or she failed to make satisfactory academic progress and what has changed in the student's situation that will allow the student to progress at the next evaluation. The student must include official documentation of the extenuating circumstances with the appeal packet, such as a doctor's note, an obituary for a deceased family member, or other relevant supporting information. The documentation must align with the time frame in which the student struggled academically.

The appeal will also be reviewed to determine if it is mathematically possible for the student to meet the necessary evaluation period benchmarks to be in good standing in the required amount of time and to complete all remaining coursework within the maximum timeframe. The student will be notified in writing of the final decision within five business days of the packet's submission or the grades being posted for the term, whichever is later. The Institution will determine as part of the appeals process whether it is necessary to create a customized academic plan for the student.

Students who have submitted their appeal prior to the end of the payment period (each academic term/module), and whose appeal is granted, will be allowed to move to SAP Probation (or extended enrollment). Students who have submitted their appeal prior to the end of the payment period (each academic term/module), and whose appeal is denied, will be dismissed. Students who did not submit their appeal prior to the end of the payment period (each academic term/module), and whose appeal is granted, will be informed when it is possible for them to return to school based on

scheduling and course availability. Students will not be permitted to enter into a current term after the Add/Drop period as listed in the campus catalog.

# **Appeals Procedure**

Within 10 business days of notification of dismissal, the student may appeal the decision by submitting a written appeal to the Grievance Committee. The appeal should explain the circumstances that the student believes would have a bearing on the reinstatement.

The Committee will review the student's appeal, the student's academic record, and the student's attendance record, and may call upon the student's instructors to determine relevant information.

Based on this review, the Committee will determine if the student will be reinstated. The student will be notified in writing within five business days of the Grievance Committee's final decision.

# FINANCIAL INFORMATION

# Financial Aid Services

Effective July 13, 2018

Prior to enrolling at the Institution, all applicants are encouraged to explore the availability of financial aid funding through state and federal agencies. Financial aid information and application assistance are provided by the Student Finance Office to help each student and his/her family clearly understand their financial situation before entering into a contractual agreement. The Institution is approved for the following loans and grants:

#### Loans

- Unsubsidized Federal Stafford Loan
- Subsidized Federal Stafford Loan
- Federal Parent PLUS Loan
- Alternative Loan Programs

#### Grants

- Federal Pell Grant
- Federal Supplemental Educational Opportunity Grant (FSEOG)

#### Work

• Federal Work Study

#### FEDERAL DIRECT STUDENT LOAN PROGRAM

### **Federal Subsidized Stafford Loans**

Federal Stafford Loans are low interest loans that are insured by a guarantee agency and made available to the student by the U.S. Department of Education. The Subsidized Stafford Loan is awarded based on financial need. For loans first disbursed on or after July 1, 2008, if the student is a dependent undergraduate student, he/she may borrow up to the following:

- \$5,500 if the student is a first-year student enrolled in a program of study that is at least a full academic year (at least \$2,000 of this amount must be in unsubsidized loans)
- $\bullet$  \$6,500 if the student has completed the first year of study and the remainder of his/her program is at least a full academic year (at least \$2,000 of this amount must be in unsubsidized loans)
- \$7,500 a year if the student has completed two years of study and the remainder of his/her program is at least a full academic year (at least \$2,000 of this amount must be in unsubsidized loans)

For periods of undergraduate study that are less than an academic year, the amounts the student can borrow will be less than those previously listed. Ask the Student Finance Office for specific details. The aggregate loan limit for a dependent undergraduate student is \$31,000 (no more than \$23,000 of this amount may be subsidized loans). If the student is an independent undergraduate student or a dependent student whose parents are unable to qualify for a PLUS Loan, he/she may borrow up to the following:

- \$9,500 if the student is a first-year student enrolled in a program of study that is at least a full academic year (at least \$6,000 of this amount must be in unsubsidized loans)
- \$10,500 if the student has completed the first year of study and the remainder of his/her program is at least a full academic year (at least \$6,000 of this amount must be in unsubsidized loans)
- \$12,500 a year if the student has completed two years of study and the remainder of his/her program is at least a full academic year (at least \$7,000 of this amount must be in unsubsidized loans)
- \$20,500 unsubsidized loan per academic year for students enrolled in a master's degree program For periods of undergraduate study that are less than an academic year, the amounts the student can borrow will be less than those previously listed. See the Student Finance Office for specific details. The aggregate loan limit for an independent undergraduate student is \$57,500. (No more than \$23,000 of this amount may be subsidized loans.)

#### Interest Rates and Fees for Federal Stafford Loans

Beginning July 1, 2008, the interest rate on subsidized Stafford loans made to undergraduate students was different from year to year. Rate changes from year to year apply to subsidized Stafford loans first disbursed on or after July 1 of each year through June 30 of the next year. For more information on prior and current interest rates visit: <a href="http://studentaid.ed.gov/types/loans/interest-rates">http://studentaid.ed.gov/types/loans/interest-rates</a>. Stafford loans have a loan fee assessed that the borrower is responsible to repay. For more information on prior and current loan fees visit:

http://studentaid.ed.gov/types/loans/interest-rates. The Federal Subsidized Stafford Loan is deferred while the student is enrolled in School and for a period of six months beyond the student's last date of attendance. The Federal government pays the interest on Federal Subsidized Stafford Loans as long as the student remains in college on at least a half-time status. Deferments after the student drops below half-time status are not automatic, and the student must contact the lender concerning his/her loan. Applications can be obtained from the Institution's Student Finance Office or from the lender. For additional deferment information, contact the Student Finance Office.

## **New Interest Rate Cap for Military Members**

Interest rate on a borrower's loan may be changed to 6 percent during the borrower's active duty military service. This applies to both FFEL and Direct loans. Additionally, this law applies to borrowers in military service as of August 14, 2008, Borrower must contact the creditor (loan holder) in writing to request the interest rate adjustment and provide a copy of the borrower's military orders.

#### Federal Unsubsidized Stafford Loans

The Federal Unsubsidized Stafford Loan program is available to eligible students regardless of family income for periods of enrollment beginning on or after October 1, 1992, who do not qualify in whole or in part for Federal Subsidized Stafford Loans. An Unsubsidized Stafford Loan is not awarded based on need. The term "Unsubsidized" means that interest is not paid for the student. The student may make monthly or quarterly interest payments to the lender or allow the accrued interest to capitalize. The terms of an Unsubsidized Stafford Loan are the same as those for a Subsidized Stafford Loan with the following exception: The Government does not pay interest on the student's behalf on a Federal Unsubsidized Stafford Loan. All interest that accrues on the loan during enrollment and the grace period is required to be paid by the student. The student may make monthly or quarterly interest payments to the lender or allow the accrued interest to capitalize.

## **Federal PLUS Loans**

The Federal PLUS loan is available to parents of dependent students to help pay for the educational expenses of the student. Parents of dependent students include the biological or adoptive parent(s). The PLUS loan is also available to stepparents if their income and assets are taken into consideration when calculating the student's EFC. PLUS loans are not based on need; however, when combined with other resources, the loan cannot exceed the student's cost of education. Parents may borrow up to the cost of attendance minus other aid per eligible dependent student. The interest rate is variable and is set on July 1 of each year. A loan fee will be deducted proportionately each time a loan disbursement is made. For more information on loan fees visit: <a href="http://studentaid.ed.gov/types/loans/interest-rates">http://studentaid.ed.gov/types/loans/interest-rates</a>. Re-

payment begins within 60 days of the final disbursement unless the parent qualifies for and is granted a deferment by the lender. There is no grace period on these loans. Interest begins to accumulate at the time the first disbursement is made, and parents will begin repaying both the principal and interest while the student is in school. Although the minimum payment amount is \$50 per month with at least five years but no more than ten years of re-payment, the actual payment and schedule is determined by the amount borrowed. Applications can be obtained from the Institution's Student Finance Office or from the lender. For deferment information, contact the Student Finance Office.

#### First Time Borrowers

If a student is in the first year of an undergraduate program and is a first time Direct Loan borrower, the Institution may not disburse the first installment of the Direct Loan until 30 calendar days after the student's actual attendance in the program of study begins. Clock Hour Students The start date for loan disbursement purposes is the date classes begin for the first attended module.

#### BORROWER RIGHTS AND RESPONSIBILITIES

When a student takes on a student loan, he/she has certain rights and responsibilities. The borrower has the right to receive the following information before the first loan disbursement:

- 1. The full amount of the loan;
- 2. The interest rate:
- 3. When the student must start repaying the loan;
- 4. The effect borrowing will have on the student's eligibility for other types of financial aid;
- 5. A complete list of any charges the student must pay (loan fees) and information on how those charges are collected;
- 6. The yearly and total amounts the student can borrow;
- 7. The maximum repayment periods and the minimum repayment amount;
- 8. An explanation of default and its consequences;
- 9. An explanation of available options for consolidating or refinancing the student loan; and
- 10. A statement that the student can prepay the loan at any time without penalty.

# The borrower has the right to receive the following information before leaving school:

- 1. The amount of the student's total debt (principal and estimated interest), what the student's interest rate is, and the total interest charges on the loan(s);
- 2. A loan repayment schedule that lets the student know when his/her first payment is due, the number and frequency of payments, and the amount of each payment;
- 3. If the student has FFELP and/or Federal Direct Loans, the name of the lender or agency that holds the student's loan(s), where to send the student's payments, and where to write or call if the student has questions;
- 4. The fees the student should expect during the repayment period, such as late charges and collection or litigation costs if delinquent or in default;
- 5. An explanation of available options for consolidating or refinancing the student's loan; and
- 6. A statement that the student can repay his/her loan without penalty at any time.

### The borrower has the following responsibilities:

- 1. Understand that by signing the promissory note the student is agreeing to repay the loan according to the terms of the note;
- 2. Make payments on the student loan even if the student does not receive a bill or repayment notice;
- 3. If the student applies for a deferment or forbearance, he/she must still continue to make payments until notification that the request has been granted;

- 4. Notify the appropriate representative (institution, agency, or lender) that manages the student's loan when the student graduates, withdraws from school, or drops below half-time status; changes his/her name, address, or Social Security Number; or transfers to another institution; and
- 5. Receive entrance advising before being given the first loan disbursement and to receive exit advising before leaving school.

Extended Payment Plan provides interest free payment options to students who are not able to pay for their total program costs by graduation. Students are required to make a minimum monthly payment while in attendance and after graduation, or withdrawal, to pay off any remaining balance.

- Amount:
  - \$3,000 maximum financed
- Application Requirements:
  - Students who have a remaining balance and are unable to repay the full balance while in school may elect to utilize the Extended Payment Plan to cover the remaining balance.
  - EPP may not exceed 12 months
  - Student must be at least 18 years of age or older (19 Nebraska)
  - If under 18, student must have a parent or guardian as co-signer
  - EPP will consist of an in school and out of school plan
    - In school payment plans must be scheduled with a minimum monthly payment of at least \$50
    - Out of school payments may extend up to 12 months after they become inactive and may not exceed \$3,000
    - Inactive statuses are: Graduate, drop, etc.)
  - The EPP may only be used for tuition and fees

Students who receive loans to pay for their course of instruction are responsible for repaying the full amount of the loan, plus interest, less the amount of any refund.

Defaulting on loans guaranteed or reinsured by the state or federal government could result in damage to credit ratings, loss of eligibility for future student loans and other forms of financial aid, loss of deferment and monthly payment options, withholding of state and federal income tax refunds, initiation of court action, and garnishment of wages.

Additional information on eligibility requirements, alternate financing, amounts available, interest rates, scholarships, and repayment schedules is available from the Student Finance Office.

Third-party funding sources may be available to students from outside agencies. Students are encouraged to seek such funding and familiarize themselves with the policies of the agency. Although the Institution will assist students in completing the necessary forms and will provide any required information to the agency, it is ultimately the student's responsibility to ensure the agency's requirements are met.

There is no charge for students for prior learning assessments.

# Scholarships

Effective October 1, 2018

### **Military Student Scholarships and Grants**

Students may contact the Military Student Center by calling 1-877-824-4245. Please see below for updates to institutional military scholarships and grants made available to our military students.

- For all active students, military scholarships will continue at the same rate currently offered providing there is no break in enrollment. There are two exceptions to this policy:
  - An exception will be made for students who have a break in enrollment due to active duty service once the appropriate documentation is received by the MSC (i.e. Title 10 form).

- An exception will be made for students who discontinue enrollment due to needed classes not being offered. In order to receive the military scholarship rate received at the time of withdrawal/dismissal, the student must return within 180 days of the last date of attendance from the previous enrollment.
- For all new or re-entering students enrolling, the following military grant structure will apply:
  - All active duty or veteran students and their spouses or qualified dependents will be eligible for a tuition grant.
  - The awarding of the grant requires submission of the appropriate military documents and/or grant application paperwork. Students who are qualified dependents of military personnel or military veterans will need to complete a grant application prior to the deadline.
  - A grant is applied to the cost of tuition and fees.
  - Students who are eligible for and are receiving Chapter 33 and Chapter 31 benefits at the 100% level may be eligible for a grant of 5 percent of tuition and fees. This also applies to spouses and dependents of veterans who are receiving the Fry Scholarship or TEB (Transfer of Post-9/11 GI Bill® Benefits to Dependents).
  - All honorably discharged service members, including inactive or retired service members as well as
    military spouses, may be eligible for the Armed Forces Recognition Grant providing 5 percent grant of
    tuition per term/payment period with proof of military service. Dependents other than spouses are
    eligible for a 5 percent military grant only when using Chapter 35, Dependents and Survivors
    Educational Assistance Program with the submission of appropriate documentation and the completion
    of the grant application.
  - For veterans, dependents, and spouses of veterans who are eligible for VA educational benefits that pay at a rate of less than 100% of tuition and fees, upon the submission of the proper documentation, the 5% grant applied to tuition will be applied to the student account in the form of the Armed Forces Recognition Scholarship.
  - o For veterans receiving Chapter 33 benefits at the 100% level, once the annual tuition cap has been reached, the veteran will be certified for the portion of tuition not covered by the Chapter 33 benefits as Yellow Ribbon for campuses participating in the Yellow Ribbon Program. It will pay to the account as 50% of the gap in tuition not covered by Chapter 33. The remaining 50% of the tuition gap will be covered by a Yellow Ribbon scholarship posted by the school. The total amount of tuition, Yellow Ribbon, and Yellow Ribbon scholarship applied to the account will not exceed the total amount of tuition and fees charged for the term.
  - o In the case of a student being deployed or called to active duty service after a term start date, the following will apply:
    - Military students and their spouses called to active duty or deployed from their home station will be allowed to withdraw from the currently enrolled term/payment period by providing a copy of military orders stating an activation date within the term/payment period dates. Students who has completed 75 percent of the current term/payment period may earn a grade at the discretion of their instructors. Students without sufficient completion of course work shall receive a letter grade of "WD" and be placed into an inactive status with the ability to return to an active student status. Courses with a "WD" grade must be repeated in their entirety. All tuition charges/payments related to the term/payment period that is interrupted will be refunded. Re-entry fees will be waived up the student's return to active student status.

- Students who break enrollment for any reason are subject to updated scholarship/grant rates as
  designated by the catalog under which his/her current enrollment falls, with the exception of reservists
  called to active duty.
- Veterans, spouses and/or dependents of veterans are required to contact the Military Student Center at the beginning of each new enrollment for the designation and procurement of VA educational benefits and applicable institutional grants and/or scholarships to provide the student with a smoother transition into re-enrollment. All students will be responsible for providing necessary documents as required to bring his/her file into compliance per VA regulations, including but not limited to transcripts or proof of education completed and/or attempted prior to the current enrollment, proof of high school completion, VA educational benefit specific information. This is done to ensure accurate awarding of benefits and the continuation of those benefits are the first term of enrollment.
- Students who are unable to provide proof of high school completion and/or transcripts from all prior education completed may not be eligible for the certification of VA educational benefits after the completion of the second full term of enrollment. Veterans with proof of service will be allowed to continue receiving all applicable institutional military grants/scholarships, but spouses and dependents of veterans will be subject to a suspension of this benefit until proper documentation is submitted clearing the transcript, proof of high school completion requirement.
- The VA educational benefits of veterans and the dependents and spouses of veterans may be negatively impacted if the student violates the attendance policy below:
  - All students who do not attend or interact with any scheduled classes for 14 consecutive calendar days will be administratively dropped from their program of study. Military personnel who are called to active duty or Reserve training for a period of approximately two weeks can apply for a waiver to the 14-day rule. Waivers must be submitted in writing and provided to the Program Director prior to the first date the student will be absent and include a copy of military orders. Upon approval, the Academic Dean or Campus President will grant an extension of time based on the days of required military service and for necessary travel time to and from military duty.

# **Brightwood College Career Training Scholarship for Working Students**

#### **Amount:**

\$500 for diploma programs and \$1,000 for degree programs. A maximum of 100 students per Financial Aid award year may receive this scholarship.

# **Application Requirements:**

- 1. A minimum of two years of employment
  - Exceptions to the two years of employment may be made for single parents at the sole discretion of the Scholarship Committee. Single parents who do not meet the minimum application requirement for proof of two years of employment may request an interview with the Scholarship Committee. If an interview is granted, the Scholarship Committee may determine from the interview to allow the single parent with less than two years of employment to apply for this scholarship. Approval by the Scholarship Committee to apply for this scholarship does not guarantee that the scholarship will be awarded to the single parent, only that they may apply for the scholarship.
- 2. One letter of recommendation from an employer
- 3. Three-hundred-word essay describing long-term career goals
- 4. High school diploma, GED certificate, or approved Home School study credential
- 5. Completed scholarship application form

## **Disbursement Conditions:**

The student must continually meet the stated attendance requirements of the College and maintain a 3.0 GPA for the duration of the scholarship award. If attendance requirements and GPA requirements are not met, the remaining balance

of the scholarship will not be credited to the student's account. The student may not re-apply for the scholarship if he/she fails to meet these conditions.

# **Payable for Credit Hour Students:**

Credited equally over each term of the student's remaining enrollment.

### **Payable for Clock Hour Students:**

Credited equally each payment period of the student's remaining enrollment.

### **Application Submission:**

At least 30 days prior to the beginning of the term of attendance for which the scholarship is initially being applied, each applicant must submit the following to the Scholarship Committee: official high school transcript or GED certificate (on those campuses where official copies are required), letter of recommendation, essay, and application form.

# **Scholarship Committee:**

Scholarship Committee membership shall include two appropriate College officials. All decisions of the Scholarship Committee are final and based on meeting the stated scholarship criteria including

- · letter of recommendation;
- student essay; and, optionally,
- · personal interview with candidate.

# Brightwood College Graduate Success Scholarship

**Amount:** The maximum scholarship award amount cannot exceed \$1,500 or the student's account balance, whichever is the lessor of the two. Students may apply at each higher degree level for the maximum lifetime award of \$3,000. A maximum of 250 students per Financial Aid award year may receive this scholarship.

Interested students must complete and submit the Graduate Success Scholarship Application no later than 10 days prior to last term before graduation; however, the College encourages early application. Total scholarship funds are limited to \$375,000 per Financial Aid award year.

# **Eligibility Requirements:**

- Be enrolled in an eligible One or Multiple Academic Year program (excluding Nursing, Radiologic Technology, or Diagnostic Medical Sonography),
- Complete Graduate Success Scholarship Application,
- Maintain good academic standing (SAP Met status and 2.0 CGPA or higher) throughout their course of study,
- o Must maintain at least an 85% attendance rate throughout the program,
- o Be continually enrolled\*,
- o Complete each term/payment period as scheduled, and
- Maintain completion rate for scheduled graduation

\*continual enrollment – no more than one course/mod may be electively missed during the program to be considered continually enrolled for scholarship eligibility purposes. The student will not be penalized in the event the College cannot accommodate the required schedule.

Scholarship applications can be obtained through the Student Finance office.

#### **Disbursement Conditions:**

Students must meet all eligibility requirements listed above before funds are disbursed. Awards and disbursement are scheduled against each term/payment period after all eligibility requirements have been reviewed. If eligibility is not met, all awards will be cancelled, potentially creating a balance due.

# **Brightwood College Medical Graduate Success Scholarship**

**Amount:** The maximum scholarship award amount cannot exceed \$2,000 or the student's account balance, whichever is the lessor of the two. A maximum of 150 students per Financial Aid award year may receive this scholarship.

Interested students must complete and submit the Medical Graduate Success Scholarship Application no later than 10 days prior to the start of the term. Funds are limited to \$300,000 per Financial Aid award year.

## **Eligibility Requirements:**

- Be enrolled in an eligible Nursing, Radiologic Technology, or Diagnostic Medical Sonography program (only),
- o Complete Medical Graduate Success Scholarship Application,
- o Maintain good academic standing (SAP Met status and 2.0 CGPA or higher) throughout their course of study,
- o Must maintain at least an 85% attendance rate throughout the program,
- Be continually enrolled\*,
- o Complete each term/payment period as scheduled, and
- o Maintain completion rate for scheduled graduation

\*continual enrollment – no more than one course/mod may be missed during the program (as scheduled) to be considered continually enrolled for scholarship eligibility purposes. The student will not be penalized in the event the College cannot accommodate the required schedule.

Scholarship applications can be obtained through the Student Finance office.

### **Disbursement Conditions:**

Students must meet all eligibility requirements listed above before funds are disbursed. Awards and disbursement are scheduled against each term/payment period after all eligibility requirements have been reviewed. If eligibility is not met, all awards will be cancelled, potentially creating a balance due.

## **Enrollment Status**

For programs delivered in standard terms, a student's enrollment status is based on the number of credit hours the student is enrolled and defined as follows:

Full - Time: 12 or more credit hours in a term

Three - Quarter - Time: 9 - 11 credit hours in a term

Half - Time: 6 - 8 credit hours in a term

Less than Half - Time: Less than 6 credit hours in a term

# For all programs not offered in terms:

Full - time equals 24 semester credit hours or 36 quarter credit hours per academic year.

The U.S. Department of Veterans Affairs may have different definitions for full - time and part - time status. Students receiving veterans benefits should talk to the Veterans Certifying Official on the campus.

# **Tuition and Fees**

# **Dental Assistant**

Academic Year		Total		
Term	1	2	3	
Academic Credit Hour	20	18	12	50
Tuition	\$6,600.00	\$5,940.00	\$3,960.00	\$16,500.00
Technology fee (post enrollment per initial enrollment)	\$250.00			\$250.00
Total	\$6,850.00	\$5,940.00	\$3,960.00	\$16,750.00
Total Cost per academic credit hour excluding technology fee	\$330.00	\$330.00	\$330.00	\$330.00
Total Cost per academic credit hour with technology fee	\$342.50	\$330.00	\$330.00	\$335.00

### **Medical Assistant**

Academic Year		1		Total
Term	1	2	3	
Academic Credit Hour	21	18	12	51
Tuition	\$6,588.24	\$5,647.06	\$3,764.71	\$16,000.00
Technology fee (post enrollment per initial enrollment)	\$250.00			\$250.00
Total	\$6,838.24	\$5,647.06	\$3,764.71	\$16,250.00
Total Cost per academic credit hour excluding technology fee	\$313.73	\$313.73	\$313.73	\$313.73
Total Cost per academic credit hour with technology fee	\$325.63	\$313.73	\$313.73	\$318.63

## Medical Assistant (Associate degree)

Academic Year	1			,	Total	
Term	1	2	3	4	5	
Academic Credit Hour	14	12	14	14	9	63
Tuition	\$2,888.89	\$2,476.19	\$2,888.89	\$2,888.89	\$1,857.14	\$13,000.00
Technology fee (post enrollment per initial enrollment)	\$250.00					\$250.00
Total	\$3,138.89	\$2,476.19	\$2,888.89	\$2,888.89	\$1,857.14	\$13,250.00
Total Cost per academic credit hour excluding technology fee	206.35	\$206.35	\$206.35	\$206.35	\$206.35	\$206.35
Total Cost per academic credit hour with technology fee	\$224.21	206.35	\$206.35	\$206.35	\$206.35	\$210.32

Students who have successfully completed the Medical Assistant diploma program from the same campus, or are transferring into the program with the equivalent approved content from an approved Medical Assistant diploma program will receive block transfer credit totaling 46.5 credits. The remaining number of credits required to complete the program is 63. No student may enroll into the Medical Assistant Associate's degree program without first completing a Medical Assistant diploma program or equivalent.

# **Medical Billing and Coding Specialist**

Academic Year		1		Total
Term	1	2	3	
Academic Credit Hour	21	18	12	51
Tuition	\$6,794.12	\$5,823.53	\$3,882.35	\$16,500.00
Technology fee (post enrollment per initial enrollment)	\$250.00			\$250.00
Total	\$7,044.12	\$5,823.53	\$3,882.35	\$16,750.00
Total Cost per academic credit hour excluding technology fee	\$323.53	\$323.53	\$323.53	\$323.53
Total Cost per academic credit hour with technology fee	\$335.43	\$323.53	\$323.53	\$328.43

# **Medical Office Specialist**

Academic Year		1				
Term	1	2	3			
Academic Credit Hour	20.5	19	12	51.5		
Tuition	\$6,368.93	\$5,902.91	\$3,728.16	\$16,000.00		
Technology fee (post enrollment per initial enrollment)	\$250.00			\$250.00		
Total	\$6,618.93	\$5,902.91	\$3,728.16	\$16,250.00		
Total Cost per academic credit hour excluding technology fee	\$310.68	\$310.68	\$310.68	\$310.68		
Total Cost per academic credit hour with technology fee	\$322.87	\$310.68	\$310.68	\$315.53		

# **Occupational Therapy Assistant**

Academic Year		1			2		3	Total
Term	1	2	3	4	5	6	7	
Academic Credit Hour	19	20	22	23	19	10.5	10.5	124
Tuition	\$5,804.19	\$6,109.68	\$6,720.65	\$7,026.13	\$5,804.19	\$3,207.58	\$3,207.58	\$37,880.00
Technology fee (post enrollment per initial enrollment)	\$250.00							\$250.00
Total	\$6,054.19	\$6,109.68	\$6,720.65	\$7,026.13	\$5,804.19	\$3,207.58	\$3,207.58	\$38,130.00
Total Cost per academic credit hour excluding technology fee	\$305.48	\$305.48	\$305.48	\$305.48	\$305.48	\$305.48	\$305.48	\$305.48
Total Cost per academic credit hour with technology fee	\$318.64	\$305.48	\$305.48	\$305.48	\$305.48	\$305.48	\$305.48	\$307.50

### **Physical Therapist Assistant**

Academic Year		1			2		3	Total
Term	1	2	3	4	5	6	7	
Academic Credit Hour	16	17	15	14	14	14	15	105
Tuition	\$5,772.19	\$6,132.95	\$5,411.43	\$5,050.67	\$5,050.67	\$5,050.67	\$5,411.43	\$37,880.00
Technology fee (post enrollment per initial enrollment)	\$250.00							\$250.00
Total	\$6,022.19	\$6,132.95	\$5,411.43	\$5,050.67	\$5,050.67	\$5,050.67	\$5,411.43	\$38,130.00
Total Cost per academic credit hour excluding technology fee	\$360.76	\$360.76	\$360.76	\$360.76	\$360.76	\$360.76	\$360.76	\$360.76
Total Cost per academic credit hour with technology fee	\$376.39	\$360.76	\$360.76	\$360.76	\$360.76	\$360.76	\$360.76	\$363.14

Books are provided at no charge; however, other expenses and fees may be charged by the College for certain courses for items other than books including, but not limited to, optional examinations, materials, and other instructional aids and resources.

Tuition and fees are billed after Drop/Add for students who are not in the Provisional Period. Students who are in the Provisional Period are billed immediately after the end of the Provisional Period. Tuition is billed based on the number of academic credit hours that the student is scheduled for in each term.

It is strongly recommended that allied health students receive the hepatitis B vaccination before beginning the externship period of the program (if applicable). It is also recommended that allied health students have a watch with a second hand.

Students are expected to make payments required based on their payment plan due dates. Students who fall behind in tuition payment are contacted by the Student Finance Office and attempts are made to collect past due balances. When a student graduates or withdraws from enrollment, a final billing statement will be sent to the student's permanent address on file. Attempts will be made to collect delinquent balances, and after 90 days of non-payment, the student's account will be referred to an outside collection agency.

## Other estimated fees (paid separately):

Re-Entry Fee (per each re-enrollment): \$150

Students who have graduated from the College are not charged a fee to re-enter in their subsequent enrollment.

# **Refund Policy**

# Withdrawal from the Institution

The Institution expects that most students who begin classes at the Institution will successfully complete their education. However, sometimes conditions or circumstances beyond the control of students and the Institution require that students withdraw or cancel from the Institution.

# **Cancellation Policy**

- 1. Applicants not accepted by the Institution shall be entitled to a refund of all monies paid.
- 2. Program Cancellation: If an institution cancels a program subsequent to a student's enrollment, the institution must refund all monies paid by the student.
- 3. The Institution will refund all monies paid if the student requests cancellation to the Institution within seven (7) consecutive calendar days after signing the Enrollment Agreement and prior to starting school or within the student's first three scheduled class days (does not apply to seminars).
- 4. Students enrolled on a provisional basis (as defined in the "Provisional Enrollment" policy in the Admission Information section of this Catalog) will have until close of business on the last day of the provisional enrollment period to withdraw in order to obtain a full refund of all monies paid.
- 5. Cancellation Prior to the Start of Class or No Show: If an applicant accepted by the Institution cancels prior to the start of scheduled classes or never attends class, the Institution will refund all monies paid.
- 6. Cancellation during the Provisional Enrollment period:
  - 1. Students **should** notify an Academic Dean or Campus President of their intent to withdraw either in person, via telephone, email, or in writing by the end of the provisional enrollment period. The provisional enrollment period expires on the close of business on the 21st calendar day of the term.
  - 2. Students who fail to post attendance in accordance with the Institution's attendance policy, after the 21st day will be considered to have cancelled while in the provisional-period. Students who withdraw or are cancelled during the provisional enrollment period will not incur any tuition or fee obligations to the Institution, and the Institution will refund all monies paid.

#### Withdrawal After the Provisional Enrollment Period

Students who determine the need to withdraw from the Institution prior to completion of their program should follow the steps below for an official withdrawal:

- 1. Students **should** notify an Academic Dean or Campus President of their intent to withdraw either in person, via telephone, email, or in writing. The Institution will make a reasonable effort to assist students in continuing their education.
- 2. If students have notified an Academic Dean or Campus President of their intent to withdraw, the Institution will process the student withdrawal, which is calculated based on the last date of attendance, and will be signed by the student (for in-person withdrawals only). The student should meet with representatives of the Student Finance Office. The Student Finance Office may answer questions regarding financial obligations to the Institution and any federal student loan repayment responsibilities.
- 3. The student will receive notification of the refund of any loan which will include the date that the refund was made.

#### Withdrawal Date

When any of the following occurs, the effective withdrawal date, also known as the date of determination, for the student shall be:

- 1. The date the student notifies the Institution of withdrawal or the date of withdrawal, whichever is earlier.
- 2. The date following any 14 consecutive calendar days of absences in all course work.
- 3. The date when the Institution terminates the student's enrollment.

#### **Notice to Students**

### Return of Title IV Refund Policy

The Student Finance Office is required by federal statute to recalculate aid eligibility for students who withdraw, drop out, or are dismissed having completed 60% or less of a payment period or term. Recalculations are based on the following Federal Return of Title IV funds formula:

- 1. The Student Finance Office will calculate the percentage of the payment period that the student has completed at the time of withdrawal. The percentage of the payment period completed equals the number of calendar days completed in the payment period divided by the total number of calendar days in the payment period (any scheduled break of five consecutive days or more is excluded from this calculation). The percentage of the payment period completed represents the percentage of aid earned by the student.
- 2. If the student completed more than 60% of the payment period, the student will have earned 100% of the federal financial aid for the payment period.
- 3. If the student completed 60% or less of the payment period, the Student Finance Office will calculate the amount of aid earned by the student. That amount is determined by multiplying the total federal financial aid for the payment period times the percentage of aid earned by the student.
- 4. The amount of aid earned by the student is then compared to the total federal financial aid for the payment period.
- 5. If the amount of aid earned by the student is less than the amount of aid that was disbursed, the Institution is required to return the unearned portion of the funds. In some instances, the student may be required to return a portion of the funds as well. Keep in mind that when funds are returned it may result in a tuition balance owed by the student.
- 6. If the amount of aid earned by the student is more than the amount of aid that was disbursed, the Institution may owe the student a post withdrawal disbursement.

This calculation concerning federal financial aid is separate and distinct from the Institution Refund Policy, and may result in the student owing additional funds to the Institution to cover tuition charges previously paid by federal financial aid prior to the student withdrawal.

If a student plans to withdraw, the student should notify the Institution. The student should meet with the Student Finance Office to determine the amount of funds that must be returned on the student's behalf (if applicable). Refunds are then allocated in the following order:

- 1. Unsubsidized Direct Stafford Loans
- 2. Subsidized Direct Stafford Loans
- 3. Direct PLUS loans
- 4. Federal Pell Grant
- 5. Federal Supplemental Educational Opportunity Grant

# **Institution Refund Policy**

All refunds due will be made within 45 days of the student's effective withdrawal date or cancellation. The Institution refund calculation will be based on scheduled contact hours of class attendance through the last date of attendance. Leaves of absence, suspensions, and school holidays will not be counted as part of the scheduled class attendance. The last date of actual attendance is used in calculating any refund amount. If a student completes the total hours of the program in less calendar time than that published, the contracted tuition shall be fully earned by the Institution upon the date of completion, and the student will not be entitled to any refund due to earlier completion.

The Institution will refund 100% of any paid textbooks or equipment/supplies not issued. Any reusable books or equipment/supplies returned to the Institution in good condition (unused, as determined by the Institution) within 20 days of the withdrawal date will be fully refunded.

In case of prolonged illness, accident, death in the family, or other circumstances that make it impractical to complete the program, a refund that is reasonable and fair to both parties shall be made, but in no event will the amount refunded be less than that reflected in the applicable refund schedule.

### Refunds

Once a student begins school and withdraws for any reason whatsoever after the provisional enrollment period expires, the Institution's refund schedule below will apply.

### **Calculation of Refund Amount**

Students who withdraw, or drop out, or are dismissed prior to completing 100% of the term/payment period will receive a pro rata refund of tuition, technology fees and supply/equipment fees as applicable. The last date of actual attendance is used in calculating any refund amount. The refund to be paid to students for their program of instruction shall be calculated as follows:

# **Texas Workforce Commission Refund Policy**

The Institution is entirely self-supporting. The registration of a student results in the assignment of a class place, the employment of instructors, and other provisions by the Institution that must be contracted in advance; therefore, students are encouraged to remain in school until the end of the term in which they are enrolled. In all cases, the refund policies employed by the Institution will meet or exceed the requirements of TEC, §§132.061 and 0611 and TAC Chapter 807, subchapter N, as set forth below:

- 1. The last date of attendance will be used to determine length of time in school. The last date of attendance is the official and effective termination date if the student is terminated by the Institution. Otherwise, the official and effective date of termination will be the earlier of the date of receipt of written notice from the student or ten days following the last date of attendance.
- 2. A full refund will be made to any student who cancels the enrollment contract within 72 hours (until midnight of the third day excluding Saturdays, Sundays, and legal holidays) after the enrollment contract is signed, or within the first three scheduled class days, or if the student is not accepted for enrollment.
- 3. If tuition and fees are collected in advance of entrance and if after the expiration of the 72-hour cancellation privilege the student does not enter school, not more than \$100.00 shall be retained by the school. The minimum refund of the remaining tuition and fees will be the pro rata portion of tuition, fees, and other charges that the number of hours remaining in the portion of the term for which the student has been charged after the effective date of termination bears to the total number of hours in the portion of the term for which the student has been charged, except that a student may not collect a refund if the student has completed 75 percent or more of the total number of hours in the term for which the student has been charged on the effective date of termination. The Institution tuition refund calculation is based on the precise number of contact hours the student has paid for but not yet completed, at the point of termination, up to the 75 percent completion mark, after which no refund is due.
- 4. Refunds will be made in a reasonable manner for items of extra expense to the student, such as instructional supplies, tools, and all other such ancillary miscellaneous charges where these items are separately stated and shown in the data and furnished to the student before enrollment.
- 5. Refunds will be totally consummated within 45 days of the effective date of termination. If a student fails to return from an approved leave of absence, he/she shall be automatically terminated and refund shall be totally consummated within 45 days of the effective date of termination.
- 6. Students will receive a full refund if the enrollment was procured as a result of any misrepresentation in advertising, promotional materials of the Institution, or representations by the owner or representatives of the Institution, or if educational service is discontinued by the Institution, preventing the student from completing.

A term/payment period is considered complete if you receive a letter grade (other than a "WD") for any class, and no tuition refund will be granted.

If, after the completion of the Federal Return of Title IV calculation and the Institution Refund Policy calculation, a credit balance exists on the student's account, the Institution will refund the credit balance to the student, or to the applicable lender, or another appropriate source within 14 days of the date on which the Institution performed the Federal Return of Title IV calculation.

# Refund Policy for Students Called to Active Military Service (including Seminar Students)

A student of the Institution who withdraws from the Institution as a result of the student being called to active duty in a military service of the United States or the Texas National Guard may elect one of the following options for each program in which the student is enrolled:

- 1. If tuition and fees are collected in advance of the withdrawal, a pro rata refund of any tuition, fees, or other charges paid by the student for the program and a cancellation of any unpaid tuition, fees, or other charges owed by the student for the portion of the program the student does not complete following withdrawal;
- 2. A grade of Incomplete with the designation "withdrawn military" for the courses in the program other than courses for which the student has previously received a grade on the student's transcript, and the right to reenroll in the program or a substantially equivalent program if that program is no longer available, not later than the first anniversary of the date the student is discharged from active military duty without payment of additional tuition, fees, or other charges for the program other than any previously unpaid balance of the original tuition, fees, and charges for books for the program.
- 3. The assignment of an appropriate final grade or credit for the course in the program, but only if the instructor or instructors of the program determine that the student has
- a. Satisfactorily completed at least 90% of the required coursework for the program, and
- b. Demonstrated sufficient mastery of the program material to receive credit for completing the program.

# Refund Policy for Seminar Students

Seminar students are not eligible to receive Title IV funds. A full refund of the tuition deposit will be provided if a student is not accepted into the seminar.

#### **Refund Policy**

- 1. Refund amounts will be based on the period of enrollment computed on basis of course time (clock hours).
- 2. The effective date of termination for refund purposes will be the earliest of the following:
- (a) the last date of attendance; or
- (b) the date of receipt of written notice from the student.
- 3. If the student does not enter school, not more than \$100 shall be retained by the Institution.
- 4. If the student fails to enter the seminar, withdraws, or is discontinued at any time before completion of the seminar, the student will be refunded the pro rata portion of tuition, fees, and other charges that the number of class hours remaining in the seminar after the effective date of termination bears to the total number of class hours in the seminar.
- 5. A full refund of all tuition and fees is due in each of the following cases:
- (a) an enrollee is not accepted by the Institution;
- (b) if the seminar of instruction is discontinued by the Institution and thus prevents the student from completing the seminar; or
- (c) if the student's enrollment was procured as a result of any misrepresentation in advertising, promotional materials of the Institution, or misrepresentations by the owner or representatives of the Institution.
- 6. Refunds will be totally consummated within 45 days after the effective date of termination.

# **ACADEMIC PROGRAMS**

All course prerequisites listed in this catalog may be replaced by an equivalent course. Course equivalencies are determined by the Institution and may vary in credits, contact hours, delivery method, and content.

# **Course Numbering System**

Each course is designated by an alphanumeric system that indicates the academic level of each course. Courses in the 100 series are generally taken in the student's first academic year. The 200-level courses generally build on content presented in 100-level courses. The alpha designations indicate concentration area.

Please reference the program-specific catalog page for a full list of the courses required to complete each program.

# Associate's Degree Programs

# Medical Assistant (Associate degree)

# **Program Description**

The objective of the Medical Assistant program is to provide students with the knowledge, technical skills, and work habits required to pursue an entry-level position in the medical field. This program concentrates on helping students acquire knowledge and develop skills in laboratory practices, clinical procedures, medical office activities, professional communication, medical practice operational assessment, financial accounting, personnel management, and medical software. Duties for graduates of this program may include performing routine laboratory tests, such as blood work, venipuncture, urinalysis, and electrocardiograms; assisting the doctor in patient preparation and examination; patient education; financial management; personnel management; medical records management; insurance coding and billing; patient communication; and appointment management and scheduling. Competence in the field also requires that a medical assistant display professionalism, communicate effectively, and demonstrate competence in providing instruction to patients. Instruction occurs in classroom, laboratory, and clinical settings.

Students enroll in this program to seek post-graduation employment in positions typically including medical assistant, medical assistant manager, and medical practice manager.

During the introductory modules to the program, students receive training in handling medical emergencies and are certified in CPR through the American Heart Association's CPR course (www.heart.org). Students must earn CPR certification to pass the introductory module.

The Medical Assistant program is 1450 contact hours over a period of 77 weeks. All students must complete the program with a minimum of 109.5 quarter credit hours. Prior to graduation, students are required to complete a clinical competencies course for a total of 110 contact hours, and a 160 hour externship. Please refer to the Externship or Clinical requirements contained within the Academic Information section of the catalog. Upon successful completion of the program, graduates will be awarded an Associate's degree in Medical Assistant.

The Institution cannot guarantee a student's ability to pass optional certification exams offered by external certifying agencies, nor their eligibility either to take a national certification exam or become certified or registered. A student's eligibility may depend on his or her work experience, secondary and/or postsecondary education credentials, the results of a criminal background check, meeting other licensure or certification requirements, or the program or School itself having appropriate accreditation or licensure. Some employers and/or externship/practicum sites may themselves require a criminal background check, medical examination, proof of immunizations, fingerprinting and/or drug screening prior to assignment. The background check may include, but is not limited to, criminal history records (from state, federal and other agencies), social security number trace, residency history, and nationwide sex offender registry. Felony or serious misdemeanor convictions may limit or restrict employment as well as externship/practicum placement opportunities where background checks are required.

Students are informed of the requirements for employment and certification, state board, or national board licensing exams. Such requirements may change during the course of the program. No student is automatically certified in any way upon program completion. Students with felony convictions may not be eligible for certification. Please refer to the Certification,

State Board, and National Board Exams section of this catalog for further guidance.

This program is designed to prepare graduates to pursue entry-level employment in the field, or jobs in related fields, the specific job titles of which may not be represented in the program title or described above. Although the School will assist students with job placement, finding a job is the individual responsibility of the student. The School does not guarantee that any student will be placed in any of the jobs described, or placed at all.

To gather information about this career, please click on the following link and go to "Click here for more information on jobs related to this program" <a href="https://consumerinfo.brightwood.edu">https://consumerinfo.brightwood.edu</a>.

The Bureau of Labor Statistics has an Occupational Outlook Handbook http://www.bls.gov/ooh/healthcare/medical-assistants.htm that has some valuable information on a national level about this career. Be sure to pay special attention to the entry-level positions. In addition, each state has detailed information regarding the occupation and labor markets on the State Occupational Projections website at http://www.projectionscentral.com.

Students who have successfully completed the Medical Assistant diploma program from the same campus, or are transferring into the program with the equivalent approved content from an approved Medical Assistant diploma program will receive block transfer credit totaling 46.5 credits for AHK120, AHW120, MAB160, MAG160, MAP160, MAR160, MAY160 and MAX290 below. The remaining number of credits required to complete the program is 63. No student may enroll into the Medical Assistant Associate's degree program without first completing a Medical Assistant diploma program or equivalent.

Transfer	Courses	
Medical Assis	tant Certificate/Diploma transfer coursework	
AHK 120	Allied Health Industry and Fundamentals (Transfer Course)	6 quarter credit hours, 80 (Lecture 52, Lab 28
AHW 120	Allied Health Careers and Communication (Transfer Course)	6 quarter credit hours, 80 (Lecture 45, Lab 35
MAB 160	Medical Front Office (Transfer Course)	5.5 quarter credit hours, 80 (Lecture 38, Lab 42
MAG 160	Musculoskeletal, Digestive, and Respiratory (Transfer Course)	5.5 quarter credit hours, 80 (Lecture 38, Lab 42
MAP160	Nervous, Sensory, and Endocrine (Transfer Course)	5.5 quarter credit hours, 80 (Lecture 38, Lab 42
MAR 160	Circulatory, Immune, and Lymphatic (Transfer Course)	5.5 quarter credit hours, 80 (Lecture 38, Lab 42)
MAX 290	Medical Assistant Externship (Transfer Course)	7 quarter credits, 180 (Lecture 20, Lab 0 Externship 160
MAY 160	Integumentary, Urinary, and Reproductive (Transfer Course)	5.5 quarter credit hours, 80 (Lecture 38, Lab 42
Required	Core Courses	
HI 181	Health Services Delivery and Legal Issues	4 quarter credit hours, 40 (Lecture 40, Lab 0)
HI 240	Health Data Management	4 quarter credit hours, 60 (Lecture 20, Lab 40)
HS 170	Spanish for Health Care Workers	3 quarter credit hours, 30 (Lecture 30, Lab 0)
HS 240	Medical Office Accounting	4 quarter credit hours, 40 (Lecture 40, Lab 0)
MA 291	Clinical Competencies	6 quarter credit hours, 110 (Lecture 10, Lab100)
MP 200	Medical Records-EMR Management	3 quarter credit hours, 40 (Lecture 20, Lab 20)

MP 210	Management in the Medical Office	4 quarter credit hours, 40 (Lecture 40, Lab 0)
MT 203	Human Resource Management	5 quarter credit hours, 50 (Lecture 50, Lab 0)
Required	General Education Courses	
CM 102	College Composition I	5 quarter credit hours, 50 (Lecture 50, Lab 0)
CM 206	Interpersonal Communication	5 quarter credit hours, 50 (Lecture 50, Lab 0)
HU 245	Ethics	5 quarter credit hours, 50 (Lecture 50, Lab 0)
MM 103	College Mathematics	5 quarter credit hours, 50 (Lecture 50, Lab 0)
SC 225	Environmental Science	5 quarter credit hours, 50 (Lecture 50, Lab 0)
SS 124	Psychology	5 quarter credit hours, 50 (Lecture 50, Lab 0)

# Curriculum

Students who have successfully completed the Medical Assistant diploma program from the same campus, or are transferring into the program with the equivalent approved content from an approved Medical Assistant diploma program will receive block transfer credit for the following courses:

AHK120 Allied Health Industry and Fundamentals

• Credits: 6 quarter credit hours

• Prerequisites: None

• Course Hours: 80 contact hours (Lecture 52, Lab 28)

In this course, students learn about law and ethics related to health care, pharmacology, infection control, vital signs, and complementary and alternative medicine. Students also learn about English and math fundamentals. Topics include basic mathematical computation, systems of measure, English grammar and punctuation, and human behavior and communication. Students are also taught common computer applications and Internet skills. This course is also designed to develop professional skills and proactive career management. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of eleven hours and forty-five minutes of out-of-class work will be assigned per week.

### AHW120 Allied Health Careers and Communication

• Credits: 6 quarter credit hours

• Prerequisites: None

• Course Hours: 80 contact hours (Lecture 45, Lab 35)

In this course, students are taught medical terminology, anatomy and physiology, human behavior and communications, medical emergencies including first aid and CPR, and safety in the medical environment. Students are also taught the purposes and processes of higher education. Students will also learn fundamental computer and Internet skills. Emphasis is placed on study, communication, and thinking skills that support academic achievement. Students have the opportunity to examine the relationship between learning and motivation. This course is also designed to develop professional skills and proactive career management. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours and forty five minutes of out-of-class work will be assigned per week.

# MAB160 Medical Front Office

Credits: 5.5 quarter credit hoursPrerequisites: AHK120, AHW120

• Course Hours: 80 contact hours (Lecture 38, Lab 42)

In this course, students are taught front office functions of bookkeeping, operational functions, office procedures, and insurance processing. Students are also taught skills in performing insurance coding for proper application to insurance billing systems, awareness of theories in relation to the office reception area, and preparing the office for the business day. Students have the opportunity to gain an understanding of office emergencies and how to handle them. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of nine hours and forty-five minutes of out-of-class work will be assigned per week.

MAG160 Musculoskeletal, Digestive, and Respiratory

• Credits: 5.5 quarter credit hours

Prerequisites: AHK120, AHW120

• Course Hours: 80 contact hours (Lecture 38, Lab 42)

In this course, students are taught common disease processes, diagnosis and evaluation, common treatments, and prognosis. Students have the opportunity to explore these systems from the perspectives of medical terminology, pathophysiology, and pharmacology. In addition, students are allowed to gain competency in a variety of clinical and laboratory procedures. Students also have the opportunity to gain knowledge in preparing and administering medications through parenteral routes. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of nine hours and forty-five minutes of out-of-class work will be assigned per week.

# MAP160 Nervous, Sensory, and Endocrine

• Credits: 5.5 quarter credit hours

• Prerequisites: AHK120, AHW120

• Course Hours: 80 contact hours (Lecture 38, Lab 42)

The Nervous, Sensory, and Endocrine course focuses on common disease processes, diagnosis and evaluation, common treatments, and prognoses. Students have the opportunity to explore these systems from the perspectives of medical terminology, pathophysiology, and pharmacology. In addition, students have the opportunity to gain competency in a variety of clinical and laboratory procedures. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of nine hours and forty-five minutes of out-of-class work will be assigned per week.

# MAR160 Circulatory, Immune, and Lymphatic

• Credits: 5.5 quarter credit hours

• Prerequisites: AHK120, AHW120

• Course Hours: 80 contact hours (Lecture 38, Lab 42)

In this course, students are taught common disease processes, diagnosis and evaluation, common treatments, and prognosis. Students have the opportunity to explore these systems from the perspectives of medical terminology, pathophysiology, and pharmacology. In this module, students have the opportunity to gain knowledge and technique in correctly performing an electrocardiogram (ECG or EKG) diagnostic test. In addition, students are allowed to gain competency in a variety of clinical and laboratory procedures. Students also have the opportunity to gain knowledge in preparing and administering medications through parenteral routes. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This

course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of nine hours and forty-five minutes of out-of-class work will be assigned per week.

## MAX290 Medical Assistant Externship

• Credits: 7 quarter credit hours

• Prerequisites: None

• Course Hours: 180 contact hours (Lecture 20, Lab 0, Externship 160)

The Medical Assistant Externship course gives students the opportunity to focus on medical assisting skills. The practicum is designed to provide practical on-the-job experiences that augment the student's in-class experiences. Students are required to complete the 160-hour practicum program at a work site connected with their field of study, which normally includes health care facilities such as private or group practices, clinics, and industrial clinics. In addition, this course presents a comprehensive review of medical assisting knowledge and practice to prepare candidates for the Registered Medical Assisting (RMA) examination conducted by American Medical Technologists (AMT).

## MAY160 Integumentary, Urinary, and Reproductive

• Credits: 5.5 quarter credit hours

• Prerequisites: AHK120, AHW120

• Course Hours: 80 contact hours (Lecture 38, Lab 42)

The Integumentary, Urinary, and Reproductive module focuses on common disease processes, diagnosis and evaluation, common treatments, and prognosis. Students are given the opportunity to explore these systems from the perspectives of medical terminology, pathophysiology, and pharmacology. In addition, students are given the opportunity to gain competency in a variety of clinical and laboratory procedures including urinalysis. This module is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of nine hours and forty-five minutes of out-of-class work will be assigned per week.

### Below are the remaining courses required for completion of the Medical Assistant Associate degree:

### CM102 College Composition I

• Credits: 5 quarter credit hours

• Prerequisites: None

• Course Hours: 50 contact hours (Lecture 50, Lab 0)

This course gives students the opportunity to develop writing skills by focusing on research, prewriting, drafting, revising, and editing. Emphasis is on developing the elements of form and style in writing. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. This course may include both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. A minimum of ten hours of out-of-class work will be assigned per week.

## CM206 Interpersonal Communication

• Credits: 5 quarter credit hours

• Prerequisites: None

• Course Hours: 50 contact hours (Lecture 50, Lab 0)

This course gives students the opportunity to become more effective communicators in their personal and professional interpersonal relationships. Emphasis is placed on surveying interpersonal communications in varying contexts, including personal, social, professional, and cultural dimensions. Topics include the communication process, the influence of perception on communication, verbal and nonverbal elements of interaction, listening, the communication of emotions, and effective communication strategies. This course may include both classroom and online activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

## HI181 Health Services Delivery and Legal Issues

• Credits: 4 quarter credit hours

• Prerequisites: None

• Course Hours: 40 contact hours (Lecture 40, Lab 0)

This course covers basic principles and applications of medicolegal and ethical aspects of health information in the medical arena, protecting confidentiality, and adhering to state and federal laws. Students are introduced to legal terms, consent, contracts, physician/patient relationships, and professional liability, as well as the United States court system, subpoenas and court orders. Students are given an opportunity to investigate the delivery of health care in America, and practice application of policies, procedures, laws, and regulations to the health care delivery system, confidential health data, and health initiatives. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of 8 hours of out-of-class work will be assigned per week.

# HI240 Health Data Management

Credits: 4 quarter credit hours

Prerequisites: None

• Course Hours: 60 contact hours (Lecture 20, Lab 40)

This course focuses on the structure, contents, information requirements, and standards for health care data. Students are given the opportunity to collect and maintain health data, conduct analysis to ensure support for the diagnosis, and verify timeliness, completeness, and accuracy of data. The course covers guidelines for monitoring documentation and application of policies and procedures to ensure compliance with regulations and standards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of eight hours and forty-five minutes of out-of-class work will be assigned per week.

# HS170 Spanish for Health Care Workers

Credits: 3 quarter credit hours

• Prerequisites: None

• Course Hours: 30 contact hours (Lecture 30, Lab 0)

This course is designed to meet the needs of health care professionals and students who anticipate contact with Spanish-speaking patients. An introduction to the Spanish language is presented with the intent to provide practical language that can be used in clinical settings. Special emphasis is placed on the use of common medical vocabulary. Students are also taught to recognize cultural variations among Spanish-speaking groups and the common health remedies practiced by each group. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of 6 hours of out-of-class work will be assigned per week.

# HS240 Medical Office Accounting

• Credits: 4 quarter credit hours

• Prerequisites: None

• Course Hours: 40 contact hours (Lecture 40, Lab 0)

This course presents students with basic knowledge regarding the financial activities commonly encountered in a medical office. Students are taught basic medical office bookkeeping practices, including banking (writing checks, making deposits, handling returned checks, and reconciling accounts); credit card processing; accounts payable (entering, tracking, and paying bills); accounts receivable (entering patient charges, adjustments, patient payments, and insurance payments); receivables aging; and bad debt collection. Course content also covers the basic concepts and generation processes of standard financial reports such as balance sheets, income statements/profit and loss statements, change in cash flow reports, and the evaluation of data for decision-making purposes. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of 8 hours of out-of-class work will be assigned per week.

#### HU245 Ethics

• Credits: 5 quarter credit hours

• Prerequisites: None

• Course Hours: 50 contact hours (Lecture 50, Lab 0)

In this course, students are expected to develop sound ethical reasoning and judgment through the study of practical applications of ethical theories. Topics studied include ethics as it relates to business, health care, society, and the environment. Emphasis is on practical applications of ethical principles and analytic methods. This course may include both classroom and online activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

### MA291 Clinical Competencies

• Credits: 6 quarter credit hours

Prerequisites: MAB160, MAG160, MAP160, MAR160, MAY160

• Course Hours: 110 contact hours (Lecture 10, Lab 100)

This course is used to assess student competency in procedures commonly performed in a health care setting. Special attention is paid to aseptic techniques, documentation, and safety. Specific competencies include phlebotomy, specimen processing, EKG, instrumentation, methods of quality control, capillary puncture, CLIA-waived testing, microbiology procedures, urinalysis, and administering medications. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of seven hours of out-of-class work will be assigned per week.

# MM103 College Mathematics

Credits: 5 quarter credit hours

Prerequisites: None

• Course hours: 50 contact hours (Lecture 50, Lab 0)

This course introduces students to practical mathematics, developing conceptual and problem-solving skills, and the study of linear equations, basic statistical concepts, mathematical functions, and applications. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

### MP200 Medical Records-EMR Management

• Credits: 3 quarter credit hours

• Prerequisites: None

• Course Hours: 40 contact hours (Lecture 20, Lab 20)

This course is designed to introduce the allied health student to electronic health records in both inpatient and outpatient settings. This course may include both classroom and digital activities such as video, tests/quizzes, simulations and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

# MP210 Management in the Medical Office

• Credits: 4 quarter credit hours

• Prerequisites: None

• Course Hours: 40 contact hours (Lecture 40, Lab 0)

This course explores the practices and guidelines involved in running a medical office. Topics include medical office skills, governmental compliance, health and safety regulations, risk assessment, the responsibilities of the office manager, and medical marketing. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of eight hours of out-of-class work will be assigned per week.

## MT203 Human Resource Management

• Credits: 5 quarter credit hours

• Prerequisites: None

• Course Hours: 50 contact hours (Lecture 50, Lab 0)

This course examines the processes involved in human resources from a managerial perspective. Topics include the functions of human resource management, job analysis, staffing, performance appraisal, training and development, compensation, labor relations, and legal requirements. This course may include both classroom and online activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

### SC225 Environmental Science

• Credits: 5 quarter credit hours

• Prerequisites: None

• Course Hours: 50 contact hours (Lecture 50, Lab 0)

This course introduces students to the scientific principles for understanding the environment, and to the interrelations among human societies and the different environments they live in. The course begins with an overview of the human, technological, and natural issues affecting the environment, including the distinct ethical perspective individuals and societies have taken towards the environment. The bulk of the course is devoted to a study of human society and its positive and negative interrelations with the environment. The relevance of course content is discussed in both a personal and professional context. This course may include both classroom and online activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

## SS124 Psychology

• Credits: 5 quarter credit hours

Prerequisites: None

• Course Hours: 50 contact hours (Lecture 50, Lab 0)

This course provides a broad introduction to the field of psychology, one of the social sciences. Students are introduced to the major areas of psychology. They are introduced to psychological theories and concepts, as well as the history and major figures of the field. Topics include disorders and treatments, personality and learning theories, and the internal and external factors that influence human development and behavior. Additionally, this course emphasizes how psychological principles and concepts relate to our personal and professional relationships. This course may include both classroom and online activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

NOTE: The following courses shown above are general education courses:

- CM102
- CM206
- HU245
- MM103
- SC225
- SS124

# Occupational Therapy Assistant (Associate in Science)

# **Program Description**

The objective of the Associate's degree in Occupational Therapy Assistant (OTA) program is to provide students with an academic foundation that evidences Occupational Therapy's distinct focus on occupations and activities of daily living. The

program provides an opportunity for students to develop and implement the clinical behaviors of an ethical and competent therapist. The program also provides an environment for students to practice emergent and relevant clinical skills that represent the profession. These attributes enable students to pursue entry-level positions in various health care settings. The program concentrates on helping students acquire knowledge and develop clinical reasoning skills in human physical impairments, physiological processes underlying those impairments, collection of patient assessment data, therapeutic interventions, and patient/family education. Duties for the Occupational Therapy Assistant graduate can include teaching daily living skills, developing perceptual motor skills and sensory integrative functioning, developing play skills and prevocational and leisure capacities, designing and fabricating or applying selected orthotic and prosthetic devices and equipment, using specifically designed crafts and exercise to enable functional performance, administering and interpreting tests such as functional muscle and range of motion, and adapting environments for the handicapped. Competence in the field also requires that Occupational Therapy Assistants display professionalism, communicate effectively verbally and in writing, and demonstrate competency in rehabilitative care. Instruction occurs in classroom, laboratory, and clinical settings. Out-of-class work is required in this program.

Students enroll in this program to seek post-graduation employment in positions typically including acute-care hospitals, outpatient facilities, rehabilitation centers, nursing homes, and schools.

The Occupational Therapy Assistant program is 1990 contact hours over a period of 77 weeks. All students must complete the program with a minimum of 124 quarter credit hours. Prior to graduation, students are required to complete two separate fieldwork/clinical rotations, Fieldwork level 1 and Fieldwork level 2. These clinical experiences will include a variety of clinical and community settings. Please refer to the Externship/Practicum, Clinical, or Fieldwork requirements contained within the Academic Information section of the catalog. Upon successful completion of the program, graduates will be awarded an Associate Degree as an Occupational Therapy Assistant.

This program is designed to help graduates of the program prepare and pass the Occupational Therapy Assistant certification examination sponsored by the National Board for Certification in Occupational Therapy.

This program is designed to prepare graduates to pursue entry-level employment in the field, or jobs in related fields, the specific job titles of which may not be represented in the program title or described above. Although the School will assist students with job placement, finding a job is the individual responsibility of the student. The School does not guarantee that any student will be placed in any of the jobs described, or placed at all.

### Curriculum

ANA202 Anatomy and Physiology

- Credits: 5 quarter credit hours
- Prerequisites: Coreq ANA203
- Course hours: 50 contact hours (Lecture 50, Lab 0)

This course introduces the structure and function of the body. Fundamental concepts in chemistry, cells and tissues, and organ systems are presented. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

#### ANA203 Anatomy Lab

- Credits: 3 quarter credit hours
- Prerequisites: Coreq ANA202
- Course hours: 60 contact hours (Lecture 0, Lab 60)

This course provides students with computer-assisted viewing and dissection of the human body. Fundamental concepts in cells, tissues, and organ systems are presented. Topics include dissection of all major organs systems and a review of organ functions. Emphasis is placed on the identification of human anatomical structures. Students have the opportunity to practice and demonstrate competency in using anatomical terminology. This course will include out-of-class work, such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of three hours of out-of-class work will be assigned per week.

CM199 Written and Oral Communication

• Credits: 5 quarter credit hours

Prerequisites: None

• Course hours: 50 contact hours (Lecture 50, Lab 0)

This course is designed to build skills in both written and oral communication. Students are introduced to the writing process and the fundamentals of grammar and writing mechanics. The course also provides instruction on improving oral communication skills through the development of poise, organization, and clarity of purpose. This course will include out-of-class work, such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

OTA225 Management Theory and Practice for Occupational Therapy Assistants

• Credits: 3 quarter credit hours

• Prerequisites: None

• Course Hours: 30 contact hours (Lecture 30, Lab 0)

This course will review management principles, professional issues, factors impacting practice, as well as, roles and responsibilities for the OTA related to management in practice settings. Job search strategies, licensure and certification, supervisory and collaborative issues, credentialing requirements, reimbursement systems, quality improvement, ethical practice, conflict resolution, marketing, professional associations, professionalism and the importance of lifelong learning in professional development will be discussed. This course may include both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of seven and a half hours of out-of-class work will be assigned per week.

#### HS112 Medical Terminology

Credits: 3 quarter credit hours

Prerequisites: None

• Course hours: 30 contact hours (Lecture 30, Lab 0)

This course provides an opportunity for understanding the language of medicine. The student is taught basic prefixes, suffixes, word roots, and plural rules, along with word analysis, word building, spelling, and pronunciation. These principles are applied to the study of the following systems: integumentary, skeletal, muscular, blood and lymphatic, nervous, respiratory, and cardiovascular. Each body system is reviewed with regard to anatomy and physiology; diagnostic, lab, and surgical procedures; and pharmacology. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of six hours of out-of-class work will be assigned per week.

#### HU245 Ethics

• Credits: 5 quarter credit hours

Prerequisites: None

• Course hours: 50 contact hours (Lecture 50, Lab 0)

In this course, students are expected to develop sound ethical reasoning and judgment through the study of practical applications of ethical theories. Topics studied include ethics as it relates to business, health care, society, and the environment. Emphasis is on practical applications of ethical principles and analytic methods. This course will include out-of-class work, such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

## IT133 Software Applications

• Credits: 5 quarter credit hours

• Prerequisites: None

• Course hours: 60 contact hours (Lecture 40, Lab 20)

This course teaches students to use application software. Topics include an introduction to the Windows® operating system, and to Microsoft Office® applications such as Word, Excel, PowerPoint, and Outlook. Students also are taught how to apply the use of software applications within a profession. This course will include out-of-class work, such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of nine hours of out-of-class work will be assigned per week.

### MM103 College Mathematics

• Credits: 5 quarter credit hours

Prerequisites: None

• Course hours: 50 contact hours (Lecture 50, Lab 0)

This course introduces students to practical mathematics, developing conceptual and problem-solving skills, and the study of linear equations, basic statistical concepts, mathematical functions, and applications. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

OTA110 Introduction to Occupational Therapy and Evidence-Based Practice

• Credits: 7 quarter credit hours

• Prerequisites: None

• Course hours: 100 contact hours (Lecture 40, Lab 60)

In this course, students are introduced to the Occupational Therapy Assistant (OTA) profession. Students are taught the history and traditions of occupational therapy and its role in health care. Topics include the education, practice framework, occupational therapy-related terminology, function, skills, activity analysis, and scope of practice of the occupational therapist and occupational therapy assistant. Students are also taught medical documentation and methods of research. Emphasis is placed on functional activities and the use of crafts as therapy. Students have the opportunity to practice analyzing activities, writing Subjective, Objective, Assessment, and Plan (SOAP) notes, and evaluating current occupational therapy-related literature. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of eleven hours of out-of-class work will be assigned per week.

### OTA120 Occupational Therapy with Children

• Credits: 7 quarter credit hours

• Prerequisites: OTA160 and OTA185

• Course hours: 100 contact hours (Lecture 40, Lab 60)

In this course, students are taught the basic principles, theory, and practices for occupational therapy with children from birth through adolescence. Topics include facilitation of learning for various developmental stages; promotion of quality care for children with disability or dysfunction; screening, evaluation, and treatment; and practice settings. Emphasis is placed on strategies for working with others including parents and teachers, and application of clinical reasoning. Students have the opportunity to practice analyzing activities, develop appropriate treatment plans, use appropriate games and crafts, and adapt media applicable to the pediatric population. This course is also designed to develop professional skills required during patient interaction. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of eleven hours of out-of-class work will be assigned per week.

### OTA130 Group Dynamics in Occupational Therapy

• Credits: 4 quarter credit hours

• Prerequisites: OTA110

• Course hours: 70 contact hours (Lecture 10, Lab 60)

In this course, students are taught how to lead and interact in groups. Topics include principles, theories, and frames of reference of a variety of group processes and interaction models; the development and maturation of groups; group leadership; and how to write group therapy protocols. Emphasis is placed on group activities. Students have the opportunity to practice leading and coleading group activities. This course is also designed to develop professional skills required during patient interactions. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

OTA140 Occupational Therapy for Psychosocial Dysfunction

• Credits: 8 quarter credit hours

• Prerequisites: OTA110

• Course hours: 100 contact hours (Lecture 60, Lab 40)

In this course, students are taught the basic principles, theories, and practices for occupational therapy for adults with psychological disorders. Topics include the effects of dysfunction on the psyche and occupational performance; screening, evaluation, and treatment; and practice settings. Emphasis is placed on applicable treatment principles and methods specific to psychological disorders, application of clinical reasoning, therapeutic use of self, and medications used with the psychiatric population. Students have the opportunity to practice analyzing activities, engaging in problem-solving related to craft media commonly used with the psychiatric population, teaching skills for independent functioning in the community, and developing appropriate treatment plans. This course is also designed to develop professional skills required during patient interaction. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of fourteen hours of out-of-class work will be assigned per week.

OTA150 Kinesiology and Musculoskeletal Assessment

• Credits: 8 quarter credit hours

Prerequisites: ANA202 and ANA 203

• Course hours: 120 contact hours (Lecture 40, Lab 80)

In this course, students are taught the structure and function of muscles to develop an understanding of the dynamics of human movement. Topics include muscle anatomy and physiology, biomechanics, and principles of leverage and motion. Emphasis is placed on muscle testing, goniometry, range of motion handling techniques, movement analysis, and the etiology of musculoskeletal diagnoses that impact occupation. Students have the opportunity to practice and demonstrate competency in these techniques. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of twelve hours of out-of-class work will be assigned per week.

OTA160 Therapeutic Interventions and Evaluation Methods

• Credits: 7 quarter credit hours

• Prerequisites: OTA150

• Course hours: 100 contact hours (Lecture 40, Lab 60)

In this course, students are taught how to apply and evaluate treatment interventions in occupational therapy. Topics include the purpose and process for activity analysis, evaluation procedures transfer and functional mobility training, frames of reference utilization, and evidence-based use of physical agents. Emphasis is placed on foundations for treatment and treatment planning. Students have the opportunity to adapt and grade activities and demonstrate competency in skills analysis. This course is also designed to develop professional skills necessary during patient interactions. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of eleven hours of out-of-class work will be assigned per week.

OTA185 Occupational Therapy for Physical Disabilities

• Credits: 9 quarter credit hours

• Prerequisites: OTA150

• Course hours: 120 contact hours (Lecture 60, Lab 60)

In this course, students are taught the basic principles, theory, and practices for occupational therapy for adults with physical dysfunction. Topics include the pathology of dysfunction; screening, treatments, use of therapeutic exercise, evaluation; and practice settings. Emphasis is placed on applicable treatment principles and methods specific to dysfunction, and application of clinical reasoning. Students have the opportunity to practice analyzing activities, adapting daily living self-care and home

management tasks, using adaptive equipment, making environmental modifications, and developing appropriate treatment plans. This course is also designed to develop the necessary professional skills required during patient interaction. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of fifteen hours of out-of-class work will be assigned per week.

### OTA205 Fieldwork Level I

Credits: 2 quarter credit hoursPrerequisites: OTA140

• Course hours: 60 contact hours (Lecture 0, Lab 0, Clinical 60)

Through structured, sequential, competency-based clinical assignments, this clinical practicum is designed to provide practice in selected patient treatment activities within supervised occupational therapy settings. These settings may include health care facilities such as the hospital psychiatric units, private or group practices, rehabilitation clinics, and prisons. This practicum focuses on practice in basic occupational therapy procedures for patients with psychosocial dysfunctions. No out-of-class work will be assigned per week.

### OTA240 Occupational Therapy with Mature Adults

• Credits: 7 quarter credit hours

• Prerequisites: OTA185

• Course hours: 100 contact hours (Lecture 40, Lab 60)

In this course, students are taught the basic principles, theory, and practices for occupational therapy with mature adults. Topics include diagnoses common to this population including the pathology of dysfunction; screening, evaluation, and treatment; and practice settings. Emphasis is placed on strategies for working with others including family and care givers, and application of clinical reasoning. Students have the opportunity to practice analyzing activities, develop appropriate treatment plans, use appropriate games and crafts, and adapt media applicable to the mature adult population. This course is also designed to develop professional skills required during patient interaction. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of eleven hours of out-of-class work will be assigned per week.

### OTA255 Fieldwork Level IIA

• Credits: 10.5 quarter credit hours

Prerequisites: OTA205, and all previous courses

• Course hours: 320 contact hours (Lecture 0, Lab 0, Clinical 320)

Through structured, sequential, competency-based clinical assignments, this clinical practicum is designed to provide practice in patient treatment activities with gradually increasing responsibilities, in-depth experiences, and increased exposure to developing treatment plans and methods, within supervised occupational therapy settings. These settings may include health care facilities such as acute-care hospitals, private or group practices, rehabilitation clinics, and nursing homes. This practicum includes practice in advanced occupational therapy procedures. No hours from Fieldwork Level I will be substituted for Fieldwork Level II. No out-of-class work will be assigned per week.

### OTA265 Fieldwork Level IIB

• Credits: 10.5 quarter credit hours

• Prerequisites: OTA255

• Course hours: 320 contact hours (Lecture 0, Lab 0, Clinical 320)

Through structured, sequential, competency-based clinical assignments, this clinical practicum is designed to provide practice in patient treatment activities with gradually increasing responsibilities, in-depth experiences, and increased exposure to developing treatment plans and methods, within supervised occupational therapy settings. These settings may include health care facilities such as acute-care hospitals, private or group practices, rehabilitation clinics, schools, and nursing homes. This practicum includes practice in advanced occupational therapy procedures. No out-of-class work will be assigned per week. No hours from Fieldwork Level I will be substituted for Fieldwork Level II. No out-of-class work will be assigned per week.

## SS124 Psychology

• Credits: 5 quarter credit hours

Prerequisites: None

• Course hours: 50 contact hours (Lecture 50, Lab 0)

This course provides a broad introduction to the field of psychology, one of the social sciences. Students are introduced to the major areas of psychology. They are introduced to psychological theories and concepts, as well as the history and major figures of the field. Topics include disorders and treatments, personality and learning theories, and the internal and external factors that influence human development and behavior. Additionally, this course emphasizes how psychological principles and concepts relate to our personal and professional relationships. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

## SS144 Sociology

• Credits: 5 quarter credit hours

Prerequisites: None

• Course hours: 50 contact hours (Lecture 50, Lab 0)

This course is designed to introduce students to sociology, the scientific study of societies and groups, as well as the social context of human behavior. Students are expected to examine core sociological concepts and research strategies, along with topics such as socialization; crime and deviance; social class; and the stratification of wealth, race, gender, and age in a global context. Other areas of study include family, religion, education, economy, health care, and government. By the end of this class, students are expected to have a solid understanding of how their own lives are shaped by the larger society around them and the influence society has on people's attitudes and behaviors. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

Note: The following courses shown above are general education courses

- CM199
- HU245
- MM103
- SS124
- SS144

# Class Schedule

Monday through Friday, 8:00 a.m. to 5:00 p.m.

# Physical Therapist Assistant

# Program Description

The objective of the Associate of Applied Science degree in Physical Therapist Assistant program is to provide students with the knowledge, technical skills, and work habits to pursue an entry-level position in various health care settings, under the direction and supervision of a licensed physical therapist. The program concentrates on helping students acquire knowledge and develop skills in human physical impairments, physiological processes underlying those impairments, collection of patient assessment data, therapeutic interventions, and patient/family education. Duties for graduates of this program may include assisting physical therapists with interventions that enable patients to prevent or remediate impairments related to movement. Competence in the field also entails that a physical therapist assistant displays professionalism, communicates effectively, and demonstrates skill in providing rehabilitative care. Instruction occurs in classroom, laboratory, and clinical settings. Instruction occurs in some combination of classroom, laboratory, digital, externship, or clinical settings. Out-of-class work is required in this program.

Students enroll in this program to seek post-graduation employment as a physical therapist assistant in environments typically including acute-care hospitals, outpatient practices, rehabilitation centers, and skilled nursing facilities.

The Physical Therapist Assistant program is 1650 contact hours over a period of 77 weeks. All students must complete the program with a minimum of 105 quarter credit hours. Prior to graduation, students are required to complete clinical rotations for a total of 660 contact hours. Please refer to the "Externship or Clinical" requirements contained within the Academic Information section of the catalog. Placement at clinical sites may require passing a background check, medical examination, and other screening procedures. Upon successful completion of the program, graduates will be awarded an Associate's of Applied Science degree in Physical Therapist Assistant.

This program is designed, among other things, to help eligible students prepare for the National Physical Therapy Examination for physical therapist assistants (PTAs). The campus pays the fee for the examination for the first attempt. Additional attempts are the responsibility of the student. The Institution cannot guarantee a student's eligibility either to take a national certification exam or become certified or registered. A student's eligibility may depend on his or her work experience, secondary and/or postsecondary education credentials, the results of a criminal background check, meeting other licensure or certification requirements, or the program or School itself having appropriate accreditation or licensure. Some employers and/or externship/practicum sites may themselves require a criminal background check, medical examination, proof of immunizations, fingerprinting and/or drug screening prior to assignment. The background check may include, but is not limited to, criminal history records (from state, federal and other agencies), social security number trace, residency history, and nationwide sex offender registry. Felony or serious misdemeanor convictions may limit or restrict employment as well as externship/practicum placement opportunities where background checks are required.

Students are informed of the requirements for employment and certification, state board, or national board licensing exams. Such requirements may change during the course of the program. No student is automatically certified in any way upon program completion. Students with felony convictions may not be eligible for certification. Please refer to the Certification, State Board, and National Board Exams section of this catalog for further guidance.

This program is designed to prepare graduates to pursue entry-level employment in the field, or jobs in related fields, the specific job titles of which may not be represented in the program title or described above. Although the school will assist students with job placement, finding a job is the individual responsibility of the student. The school does not guarantee that any student will be placed in any of the jobs described, or placed at all.

The Physical Therapist Assistant Program is accredited by the Commission on Accreditation in Physical Therapy Education (CAPTE), 1111 North Fairfax Street, Alexandria, Virginia, 22314; telephone: 703-706-3245; email: accreditation@apta.org; website: www.capteonline.org.

To gather information about this career, please click on the following link and go to "Click here for more information on jobs related to this program" <a href="https://consumerinfo.brightwood.edu">https://consumerinfo.brightwood.edu</a>.

The Bureau of Labor Statistics has an Occupational Outlook Handbook <a href="http://www.bls.gov/ooh/Healthcare/Physical-therapist-assistants-and-aides.htm">http://www.bls.gov/ooh/Healthcare/Physical-therapist-assistants-and-aides.htm</a> that has some valuable information on a national level about this career. Be sure to pay special attention to the entry-level positions. In addition, each state has detailed information regarding the occupation and labor markets on the State Occupational Projections website at <a href="http://www.projectionscentral.com">http://www.projectionscentral.com</a>.

### Curriculum

ANA202 Anatomy and Physiology

• Credits: 5 quarter credit hours

• Prerequisites: None

• Course Hours: 50 contact hours (Lecture 50, Lab 0)

This course introduces the structure and function of the body. Fundamental concepts in chemistry, cells and tissues, and organ systems are presented. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

#### ANA203 Anatomy Laboratory

• Credits: 3 quarter credit hours

• Prerequisites: (Co-requisite ANA202)

• Course Hours: 60 contact hours (Lecture 0, Lab 60)

This course provides students with computer-assisted viewing and dissection of the human body. Fundamental concepts in cells, tissues, and organ systems are presented. Topics include dissection of all major organs systems and a review of organ functions. Emphasis is placed on the identification of human anatomical structures. Students have the opportunity to practice and demonstrate competency in using anatomical terminology. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of three hours of out-of-class work will be assigned per week.

#### CM199 Written and Oral Communication

• Credits: 5 quarter credit hours

• Prerequisites: None

• Course Hours: 50 contact hours (Lecture 50, Lab 0)

This course is designed to build skills in both written and oral communication. Students are introduced to the writing process and the fundamentals of grammar and writing mechanics. The course also provides instruction on improving oral communication skills through the development of poise, organization, and clarity of purpose. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

#### CS115 Academic Strategies

• Credits: 3 quarter credit hours

• Prerequisites: None

• Course Hours: 30 contact hours (Lecture 30, Lab 0)

Students are introduced to practical models for adult learning. Experimentation with various learning models and application of study strategies based upon the models will result in students developing a personal learning approach matched to their preferences and strengths. Topics also include life skills applicable to support student and career success. This course also introduces the student to Brightwood College and its learning resources. This course may include both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of six hours of out-of-class work will be assigned per week.

#### HU281 Bioethics

• Credits: 3 quarter credit hours

Prerequisites: None

• Course Hours: 30 contact hours (Lecture 30, Lab 0)

In this course, students have the opportunity to develop and apply sound ethical reasoning and judgment to important issues in health care. Topics include access to health care, medical privacy, end-of-life care, genetic screening, and emerging genetic technologies. Emphasis is on practical applications of ethical principles and analytic methods. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of six hours of out-of-class work will be assigned per week.

#### MM103 College Mathematics

• Credits: 5 quarter credit hours

• Prerequisites: None

• Course Hours: 50 contact hours (Lecture 50, Lab 0)

This course introduces students to practical mathematics, developing conceptual and problem-solving skills, and the study of linear equations, basic statistical concepts, mathematical functions, and applications. This course may include both classroom and online activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

#### PTA101 Introduction to Physical Therapist Assistant

• Credits: 5 quarter credit hours

Prerequisites: None

Course Hours: 50 contact hours (Lecture 50, Lab 0)

In this course, students are taught an overview of the field of physical therapy, including the development of the field of physical therapy, the American Physical Therapy Association, and the relationships with other members of the patient care team. Students are also taught the scope of practice for the physical therapist assistant and the physical therapist, with an emphasis on areas of practice and career opportunities. Other topics include ethics, professionalism, laws, regulations, communication, documentation, teaching, learning, research, and medical terminology, as they relate to the field of physical therapy. Students have the opportunity to practice writing physical therapy notes and to examine current evidence based literature relevant to physical therapy practice. This course is also designed to develop professional skills and proactive career management. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

PTA120 Physical Therapy: Patient Procedures

• Credits: 3 quarter credit hours

• Prerequisites: None

Course Hours: 50 contact hours (Lecture 10, Lab 40)

In this course, students are taught basic health screening procedures, and foundational skills for patient care. Topics include preparing patients for treatment, measurement of vital signs; sensory function testing; patient positioning, proper guarding, transfer techniques, wheelchair mobility and patient ambulation. Emphasis is placed on proper biomechanics and use of basic infection control techniques for patient and personal safety. Students have the opportunity to practice and demonstrate competency in these techniques. This course is also designed to develop professional skills and proactive career management. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of four hours of out-of-class work will be assigned per week.

#### PTA151 Kinesiology and Musculoskeletal Measurement Skills I

• Credits: 4 quarter credit hours

Prerequisites: ANA202, ANA203

Course Hours: 45 contact hours (Lecture 35, Lab 10)

In this course, students are taught the structure and function of the joints and muscles in the musculoskeletal system to develop an understanding of the dynamics of human movement. Students are also taught a review of the anatomy and physiology of musculoskeletal and nervous systems. Topics include biomechanics and analyses of movement, posture, and gait. Students have the opportunity to practice and demonstrate techniques used in anatomical palpation. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of seven and a half hours of out-of-class work will be assigned per week.

#### PTA152 Kinesiology and Musculoskeletal Measurement Skills II

• Credits: 2 quarter credit hours

• Prerequisites: PTA151

• Course Hours: 35 contact hours (Lecture 5, Lab 30)

In this course, students are taught joint measurement and muscle testing techniques. Emphasis is placed on applying these techniques to specific joints. Topics include the analysis of joint measurement and muscle testing reliability. Students have the opportunity to practice and demonstrate competency in these techniques. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

#### PTA160 Pathophysiology

Credits: 5 quarter credit hoursPrerequisites: ANA202, ANA203

• Course Hours: 50 contact hours (Lecture 50, Lab 0)

In this course, students are taught essential information regarding disease processes, systemic disorders and other pathological conditions encountered during common physical therapy practice. Topics include medical, orthopedic, neuromuscular, musculoskeletal, and developmental pathologies. Emphasis is placed on physical therapy implications, indications, contraindications, and precautions for each condition. Students are also taught the importance of recognizing and understanding disease progression and the underlying pathologies of their patients, which has potential to interfere with the delivery of the plan of care and meeting the established goals for each patient. Students have the opportunity to apply this knowledge to case studies. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

#### PTA180 Modalities

• Credits: 6 quarter credit hours

• Prerequisites: PTA120

Course Hours: 90 contact hours (Lecture 30, Lab 60)

In this course, students are taught theoretical and practical approaches to the implementation of various therapeutic modalities consistent with the physical therapist's plan of care. Topics include modalities such as electrical stimulation, superficial heat and cold, ultrasound, traction, compression, diathermy, hydrotherapy, low level laser, ultraviolet, and biofeedback. Students are also taught basic therapeutic massage techniques, understanding modality use for pain management and use of modalities for wound care. Emphasis is placed on indications, contraindications, and precautions for therapeutic modalities and basic therapeutic massage techniques. Students have the opportunity to practice using therapeutic modality equipment and performing basic therapeutic massage techniques in a laboratory setting. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of nine hours of out-of-class work will be assigned per week.

#### PTA190 Orthopedic Interventions

Credits: 6 quarter credit hoursPrerequisites: PTA152, PTA180

Course Hours: 80 contact hours (Lecture 40, Lab 40)

In this course, students are taught common orthopedic disorders and dysfunctions. Topics include the causes, processes and progression of musculoskeletal disease and pathology. Students are also taught a review of anatomy and physiology of the musculoskeletal system and evidence-based practice patterns in the field of orthopedic physical rehabilitation. Emphasis is placed on balance, coordination, endurance, flexibility, strength, motor control and application of orthotics and prosthetics. Students have the opportunity to demonstrate measurements and therapeutic interventions consistent with the physical therapist's plan of care for patients with orthopedic conditions and practice appropriate communication and documentation skills. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

#### PTA210 Physical Therapist Assistant Clinical I

- Credits: 3 quarter credit hours
- Prerequisites: PTA101, PTA152, PTA160, PTA180, PTA250
- Course Hours: 90 contact hours (Lecture 0, Lab 0, Clinical 90)

This clinical is designed to provide practical on-the-job experiences that augment the student's in-class experiences. Students are required to complete the 90-hour clinical at an affiliate site that provides physical therapy services. These sites may include health care facilities such as acute-care hospitals, private or group practices, rehabilitation clinics, nursing homes, pediatric out- patient clinics, and veterans' hospitals. Students have the opportunity to carry out therapeutic interventions under the direction and supervision of a physical therapist consistent with the physical therapist's plan of care for various types of patients. This course may include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects.

#### PTA225 Physical Therapist Assistant Clinical II

- Credits: 6 quarter credit hours
- Prerequisites: PTA190, PTA210
- Course Hours: 180 contact hours (Lecture 0, Lab 0, Clinical 180)

This clinical is designed to provide practical on-the-job experiences that augment the student's in-class experiences. Students are required to complete the 180-hour clinical at an affiliate site that provides physical therapy services. These sites may include health care facilities such as acute-care hospitals, private or group practices, rehabilitation clinics, nursing homes, pediatric out- patient clinics, and veterans' hospitals. Students have the opportunity to carry out therapeutic interventions under the direction and supervision of a physical therapist consistent with the physical therapist's plan of care for various types of patients.

#### PTA230 Neurologic Interventions

- Credits: 6 quarter credit hours
- Prerequisites: PTA152, PTA180
- Course Hours: 80 contact hours (Lecture 40, Lab 40)

In this course, students are taught common neurologic disorders and dysfunctions; their causes, processes and the progression of neurologic disease and pathology. Topics include a review of anatomy and physiology of the nervous system and evidence-based practice patterns in the field of neurologic physical rehabilitation. Emphasis is placed on neurodevelopmental stages, motor learning, functional mobility skills, activities of daily living (ADL's), treatment interventions and therapeutic exercise programs for the neurologic patient. Students have the opportunity to demonstrate therapeutic interventions consistent with the physical therapist's plan of care for patients diagnosed with stroke, spinal cord injury, traumatic head injury, central nervous system disorders, peripheral nerve injuries and other neurologic conditions; to perform basic sensory measurements; and to practice appropriate communication and documentation skills. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

#### PTA240 Treating Special Populations

- Credits: 8 quarter credit hours
- Prerequisites: PTA152, PTA160, PTA180
- Course Hours: 100 contact hours (Lecture 60, Lab 40)

In this course, students are taught physical therapy procedures and treatment plans for special populations. Topics include pediatric patients, geriatric patients, adjusting therapy for pregnant women, and medically complex patients such as those with cardiopulmonary precautions, amputations and various types of wounds. Students are also taught an introduction to aquatic therapy, the physical therapist assistant role in wheelchair fitting, and the use of alternative therapies in rehabilitation. Emphasis is placed on culturally competent communications with each population. Students have the opportunity to practice therapeutic interventions consistent with the physical therapist's patient plan of care and to demonstrate appropriate documentation skills.

This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of fourteen hours of out-of-class work will be assigned per week.

#### PTA250 Clinical Skills Review

• Credits: 2 quarter credit hours

Prerequisites: PTA160, PTA180 or Co-requisite with both

• Course Hours: 20 contact hours (Lecture 20, Lab 0)

In this course, students are taught how to utilize the clinical skills assessment tools that detail the skills needed to engage in safe and effective clinical practice in preparation for their initial clinical experience. Students are also taught defensible documentation, insurances, reimbursement, billing, and current issues in physical therapy practice. Topics include presenting an in-service, planning for the clinical experience, communicating effectively with patients and the health care team, preparing a resume, and finding community resources. Emphasis is placed on ensuring all requirements have been met for their first clinical experience, including instruction in basic cardiopulmonary resuscitation. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of four hours of out-of-class work will be assigned per week.

#### PTA280 Physical Therapist Assistant Final Clinical Practicum

• Credits: 13 quarter credit hours

Prerequisites: PTA190, PTA225, PTA230, PTA240

Course Hours: 390 contact hours (Lecture 0, Lab 0, Clinical 390)

This clinical is designed to provide practical on-the-job experiences that augment the student's in-class experiences. Students are required to complete the 390-hour clinical at an affiliate site that provides physical therapy services. These sites may include health care facilities such as acute-care hospitals, private or group practices, rehabilitation clinics, nursing homes, pediatric out-patient clinics, and veterans' hospitals. Students have the opportunity to carry out therapeutic interventions under the direction and supervision of a physical therapist consistent with the physical therapist's plan of care for various types of patients. In addition, students will synthesize a case study report as a capstone assignment. This course may include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects.

#### PTA290 Physical Therapist Assistant Exam Preparation

• Credits: 2 quarter credit hours

• Prerequisites: PTA190, PTA230, PTA240

Course Hours: 20 contact hours (Lecture 20, Lab 0)

In this course, students are taught a review of physical therapy concepts and exam preparation for the Physical Therapist Assistant exam. Simulated licensure exams are administered to assess individual preparedness to sit for the National Physical Therapy Examination (NPTE) for Physical Therapist Assistants, administered by the Federation of State Boards of Physical Therapy (FSBPT). Students have the opportunity to prepare for the final clinical experience and for a career as a Physical Therapist Assistant. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of four hours of out-of-class work will be assigned per week.

#### SC225 Environmental Science

• Credits: 5 quarter credit hours

• Prerequisites: None

• Course Hours: 50 contact hours (Lecture 50, Lab 0)

This course introduces students to the scientific principles for understanding the environment, and to the interrelations among human societies and the different environments they live in. The course begins with an overview of the human, technological, and natural issues affecting the environment, including the distinct ethical perspective individuals and societies have taken towards the environment. The bulk of the course is devoted to a study of human society and its positive and negative interrelations with the environment. The relevance of course content is discussed in both a personal and professional context.

This course may include both classroom and online activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

#### SS124 Psychology

Credits: 5 quarter credit hours

• Prerequisites: None

• Course Hours: 50 contact hours (Lecture 50, Lab 0)

This course provides a broad introduction to the field of psychology, one of the social sciences. Students are introduced to the major areas of psychology. They are introduced to psychological theories and concepts, as well as the history and major figures of the field. Topics include disorders and treatments, personality and learning theories, and the internal and external factors that influence human development and behavior. Additionally, this course emphasizes how psychological principles and concepts relate to our personal and professional relationships. This course may include both classroom and online activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of ten hours of out-of-class work will be assigned per week.

NOTE: The following courses shown above are general education courses

- CM199
- MM103
- SC225
- SS124

NOTE: The following course shown above is an applied general education course

• HU281

## Diploma Programs

### **Dental Assistant**

## **Program Description**

The objective of the diploma in Dental Assistant program is to provide students with the knowledge, technical skills, and work habits to pursue an entry-level position in a dental office, clinic, or lab environment. The program concentrates on helping students acquire knowledge and develop skills in treatment room care of the dental patient, assisting the dentist, infection control and sterilization, medical emergencies, taking dental x-rays, making impressions, using various dental instruments, oral evacuation, fixed prosthodontics, pharmacology and pain control, preventative dentistry, assisting with oral surgery, and tray setups. Duties for graduates of this program may include providing essential and vital auxiliary services for the dentist at chairside, in the business office, and in the office laboratory. Instruction occurs in some combination of classroom, laboratory, digital, externship, or clinical settings. Out-of-class work is required in this program.

During the introductory modules to the program, students receive training in handling medical emergencies and are certified in CPR through the American Heart Association's CPR course (www.heart.org). Students must earn CPR certification to pass the introductory module.

Students enroll in this program to seek post-graduation employment in positions such as dental assistant.

The Dental Assistant program is 760 contact hours over a period of 36 weeks. The program will include 550 hours of instruction on ground and 210 hours of digital instruction. For more information regarding digital instruction, please refer to the

Summary of Delivery System information contained within the Student Information and Services section of the catalog. All students must complete the program with a minimum of 50 quarter credit hours. Prior to graduation, students are required to complete an externship for a total of 200 contact hours. Please refer to the Externship or Clinical requirements contained within the Academic Information section of the catalog. Upon successful completion of the program, graduates will be awarded a Dental Assistant Diploma.

This program helps eligible students who take the optional registration exam as approved by the Texas State Board of Dental Examiners (TSBDE), which may include certification to perform certain radiologic procedures. Effective September 1, 2006, to apply to become a registered dental assistant in the state of Texas, a student must complete a mandatory short course approved by the Texas State Board of Dental Examiners. An approved provider list can be found on the TSBDE website: <a href="http://www.tsbde.state.tx.us">http://www.tsbde.state.tx.us</a>. The cost of the examination is paid by the College for the first attempt. By Texas law, in the state of Texas, a dental assistant must be registered with TSBDE in order to take x-rays at a dentist's office in Texas. Only newly hired dental assistants working in their first year of employment are permitted to make x-rays under the direct supervision of a dentist without being registered. This certification exam is not required for graduates to become employed in the field, but it may be useful to them in the future.

The Institution cannot guarantee a student's ability to pass the optional certification exam offered by an external certifying agency, nor their eligibility either to take a national certification exam or become certified or registered. A student's eligibility may depend on his or her work experience, secondary and/or postsecondary education credentials, the results of a criminal background check, meeting other licensure or certification requirements, or the program or School itself having appropriate accreditation or licensure. Some employers and/or externship/practicum sites may themselves require a criminal background check, medical examination, proof of immunizations, fingerprinting and/or drug screening prior to assignment. The background check may include, but is not limited to, criminal history records (from state, federal and other agencies), social security number trace, residency history, and nationwide sex offender registry. Felony or serious misdemeanor convictions may limit or restrict employment as well as externship/practicum placement opportunities where background checks are required.

Students are informed of the requirements for employment and certification, state board, or national board licensing exams. Such requirements may change during the course of the program. No student is automatically certified in any way upon program completion. Students with felony convictions may not be eligible for certification. Please refer to the Certification, State Board, and National Board Exams section of this catalog for further guidance.

This program is intended to prepare graduates to pursue entry-level employment in the field, or jobs in related fields, the specific job titles of which may not be represented in the program title or described above. Although the school will assist students with job placement, finding a job is the individual responsibility of the student. The school does not guarantee that any student will be placed in any of the jobs described, or placed at all.

To gather information about this career, please click on the following link and go to "Click here for more information on jobs related to this program" https://consumerinfo.brightwood.edu.

The Bureau of Labor Statistics has an Occupational Outlook Handbook <a href="http://www.bls.gov/ooh/healthcare/dental-assistants.htm">http://www.bls.gov/ooh/healthcare/dental-assistants.htm</a> that has some valuable information on a national level about the Dental Assistant career. Be sure to pay special attention to the entry-level positions. In addition, each state has detailed information regarding the occupation and labor markets on the State Occupational Projections website at <a href="http://www.projectionscentral.com">http://www.projectionscentral.com</a>.

#### Curriculum

CS101 Academic Strategies

• Credits: 4 quarter credit hours

• Prerequisites: None

• Course Hours: 40 contact hours (Lecture 40, Lab 0) (On Ground 25, Digital 15)

In this course, students are taught the purposes and processes of higher education. Students are also taught fundamental computer and Internet skills. Emphasis is placed on study, communication, and thinking skills that support academic

achievement. Students have the opportunity to examine the relationship between learning and motivation. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

#### CS102 Academic Skills

• Credits: 4 quarter credit hours

• Prerequisites: None

• Course Hours: 40 contact hours (Lecture 40, Lab 0) (On Ground 25, Digital 15)

In this course, students are taught English and math fundamentals. Topics include basic mathematical computation, systems of measure, English grammar and punctuation, and human behavior and communication. Students are also taught common computer applications and Internet skills. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

#### DA101 Fundamentals of Dental Assisting

• Credits: 3 quarter credit hours

Prerequisites: None

Course Hours: 40 contact hours (Lecture 20, Lab 20) (On Ground 25, Digital 15)

In this course, students are taught safety and emergency procedures in the medical environment, including first aid and CPR. Emphasis is placed on medical terminology, anatomy and physiology, infection control and vital signs, microbiology, and dental office management. This course is also designed to develop professional skills and proactive career management. Additional topics in this module include HIV/AIDs. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

#### DA102 Introduction to Dental Assisting

• Credits: 3 quarter credit hours

Prerequisites: None

Course Hours: 40 contact hours (Lecture 20, Lab 20) (On Ground 25, Digital 15)

In this course, students are taught about the prenatal development of teeth, development of structures of the surrounding tooth, tissues of the oral cavity, and the most common diseases found in the oral cavity. Topics include oral health education, patient seating and charting, basic instrumentation and set-up and instrument exchanges. Students have the opportunity to demonstrate general dentistry and chairside assisting skills. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

#### DAB171 Radiology

• Credits: 6 quarter credit hours

• Prerequisites: DA101, DA102

• Course Hours: 80 contact hours (Lecture 40, Lab 40) (On Ground 50, Digital 30)

In this course, students are taught about radiology, one of the dental assistant's key areas of competence. Topics include X-ray equipment, nature of X-rays, film placement, angulation of X-rays, mounting, and film development techniques. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital

activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out- of-class work will be assigned per week.

#### DAN170 General Dentistry

Credits: 6 quarter credit hoursPrerequisites: DA101, DA102

• Course Hours: 80 contact hours (Lecture 40, Lab 40) (On Ground 50, Digital 30)

In this course, students are taught about general dentistry and chairside assisting. Students are also taught about nutrition concepts, oral health education, types and physical characteristics of microorganisms, instrument exchanges, and other core dental assisting skills. Topics include office procedures, dental office management software, patient charting, anesthesia, and dental radiographs. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

#### DAO171 Operative Assisting

Credits: 6 quarter credit hoursPrerequisites: DA101, DA102

• Course Hours: 80 contact hours (Lecture 40, Lab 40) (On Ground 50, Digital 30)

In this course, students are taught about general dentistry and chairside assisting. Emphasis is placed on instruments, tray setups, patient seating, four-handed dentistry, charting, anesthetics, amalgams, resins, and various other chairside procedures. Topics include dental equipment, oral evacuation, instrument passing, and placing rubber dams. Students also learn how to assemble, handle, and pass a syringe and the matrix band. Students have the opportunity to practice film duplication techniques. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of- class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

#### DAP171 Dental Materials

Credits: 6 quarter credit hoursPrerequisites: DA101, DA102

• Course Hours: 80 contact hours (Lecture 40, Lab 40) (On Ground 50, Digital 30)

In this course, students are taught about the properties and proper uses of dental materials. Emphasis is placed on mixing materials, taking impressions, pouring and trimming study models, fabricating custom trays and temporary crowns, and occlusal radiography. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

#### DAR171 Chairside Specialties

• Credits: 6 quarter credit hours

• Prerequisites: DA101, DA102

• Course Hours: 80 contact hours (Lecture 40, Lab 40) (On Ground 50, Digital 30)

In this course, students are taught about specialty practices, such as periodontal surgery, root canal treatment, extractions, orthodontics, crown preparations, assisting with a child patient, assisting with crown and bridge procedures, and the process of fabricating a denture or partial. Students are also taught about critical regulations issues in law and ethics and film placement. This course is also designed to develop professional skills and proactive career management. This course includes both

classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

#### DAX192 Dental Assistant Externship I

- Credits: 3 quarter credit hours
- Prerequisites: DAB171, DAN170, DAO171, DAP171, DAR171
- Course Hours: 100 contact hours (Externship 100) (On Ground 100, Digital 0)

The Dental Assistant Externship I is designed to provide practical on-the-job experiences that augment the student's in-class experiences. Students are required to complete the 100-hour externship program at a work site connected with their field of study, which normally includes health care facilities such as private or group practices, clinics, and industrial clinics. This course may include both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course may include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects.

#### DAX193 Dental Assistant Externship II

- Credits: 3 quarter credit hours
- Prerequisites: DAB171, DAN170, DAO171, DAP171, DAR171
- Course Hours: 100 contact hours (Externship 100) (On Ground 100, Digital 0)

The Dental Assistant Externship II is designed to provide practical on-the-job experiences that augment the student's in-class experiences. Students are required to complete the 100-hour externship program at a work site connected with their field of study, which normally includes health care facilities such as private or group practices, clinics, and industrial clinics. This course may include both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course may include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects.

### Class Schedule

## **Mornings**

Monday through Friday, 8:00 a.m. to 1:00 p.m.

#### **Breaks**

All classes break for 10 minutes each hour.

### Medical Assistant

## Program Description

The objective of the Medical Assistant Diploma program is to provide students with the knowledge, technical skills, and work habits to pursue an entry-level position in the medical assistant field or in a related area. The program concentrates on helping students acquire knowledge and develop skills in performing routine administrative and clinical tasks to keep health care delivery settings running efficiently and smoothly. Duties for graduates of this program may include answering telephones, greeting patients, calling in prescriptions to a pharmacy, scheduling appointments, taking medical histories, recording vital signs, preparing patients, assisting the physician during examinations, collecting and preparing laboratory specimens, performing basic laboratory tests, sterilizing medical instruments, instructing patients about medications and special diets, preparing and administering medications as directed by a physician, authorizing drug refills as directed, drawing blood, preparing patients for x-rays, taking electrocardiograms, removing sutures, and changing dressings. Instruction occurs in some combination of classroom, laboratory, digital, externship, or clinical settings. Out-of-class work is required in this program.

During the introductory modules to the program, students receive training in handling medical emergencies and are certified in

CPR through the American Heart Association's CPR course (www.heart.org). Students must earn CPR certification to pass the introductory module.

Students enroll in this program to seek post-graduation employment in positions typically including medical assistant, medical front office/back office administration, and patient care assistant.

The Medical Assistant program is 760 contact hours over a period of 36 weeks. The program will include 550 hours of onground instruction and 210 hours of digital instruction. For more information regarding digital instruction, please refer to the Summary of Delivery System information contained within the Student Information and Services section of the catalog. All students must complete the program with a minimum of 51 quarter credit hours. Prior to graduation, students are required to complete two practica for a total of 200 contact hours. Please refer to the Practicum, Clinical, or Fieldwork requirements contained within the Academic Information section of the catalog. Upon successful completion of the program, graduates will be awarded a Medical Assistant Diploma.

The Institution cannot guarantee a student's ability to pass optional certification exams offered by external certifying agencies, nor their eligibility either to take a national certification exam or become certified or registered. A student's eligibility may depend on his or her work experience, secondary and/or postsecondary education credentials, the results of a criminal background check, meeting other licensure or certification requirements, or the program or School itself having appropriate accreditation or licensure. Some employers and/or externship/practicum sites may themselves require a criminal background check, medical examination, proof of immunizations, fingerprinting and/or drug screening prior to assignment. The background check may include, but is not limited to, criminal history records (from state, federal and other agencies), social security number trace, residency history, and nationwide sex offender registry. Felony or serious misdemeanor convictions may limit or restrict employment as well as externship/practicum placement opportunities where background checks are required.

Students are informed of the requirements for employment and certification, state board, or national board licensing exams. Such requirements may change during the course of the program. No student is automatically certified in any way upon program completion. Students with felony convictions may not be eligible for certification. Please refer to the Certification, State Board, and National Board Exams section of this catalog for further guidance.

This program is intended to prepare graduates to pursue entry-level employment in the field, or jobs in related fields, the specific job titles of which may not be represented in the program title or described above. Although the School will assist students with job placement, finding a job is the individual responsibility of the student. The School does not guarantee that any student will be placed in any of the jobs described, or placed at all.

To gather information about this career, please click on the following link and go to "Click here for more information on jobs related to this program" <a href="https://consumerinfo.brightwood.edu">https://consumerinfo.brightwood.edu</a>.

The Bureau of Labor Statistics has an Occupational Outlook Handbook <a href="http://www.bls.gov/ooh/healthcare/medical-assistants.htm">http://www.bls.gov/ooh/healthcare/medical-assistants.htm</a> that has some valuable information on a national level about the Medical Assistant career. Be sure to pay special attention to the entry-level positions. In addition, each state has detailed information regarding the occupation and labor markets on the State Occupational Projections website at <a href="http://www.projectionscentral.com">http://www.projectionscentral.com</a>.

#### Curriculum

AH101 Fundamentals of Allied Health

• Credits: 3 quarter credit hours

Prerequisites: None

• Course Hours: 40 contact hours (Lecture 20, Lab 20) (On Ground 25, Digital 15)

In this course, students are taught medical terminology, anatomy and physiology, human behavior and communications, medical emergencies including first aid and CPR, and safety in the medical environment. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

#### AH102 Introduction to Allied Health Careers

• Credits: 4 quarter credit hours

• Prerequisites: None

• Course Hours: 40 contact hours (Lecture 40, Lab 0) (On Ground 25, Digital 15)

In this course, students learn about law and ethics related to health care, pharmacology, infection control, vital signs, and complementary and alternative medicine. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

### CS101 Academic Strategies

• Credits: 4 quarter credit hours

Prerequisites: None

• Course Hours: 40 contact hours (Lecture 40, Lab 0) (On Ground 25, Digital 15)

In this course, students are taught the purposes and processes of higher education. Students are also taught fundamental computer and Internet skills. Emphasis is placed on study, communication, and thinking skills that support academic achievement. Students have the opportunity to examine the relationship between learning and motivation. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

#### CS102 Academic Skills

• Credits: 4 quarter credit hours

• Prerequisites: None

• Course Hours: 40 contact hours (Lecture 40, Lab 0) (On Ground 25, Digital 15)

In this course, students are taught English and math fundamentals. Topics include basic mathematical computation, systems of measure, English grammar and punctuation, and human behavior and communication. Students are also taught common computer applications and Internet skills. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

### MAB155 Medical Front Office

• Credits: 6 quarter credit hours

• Prerequisites: AH101, AH102, or equivalent

• Course Hours: 80 contact hours (Lecture 40, Lab 40) (On Ground 50, Digital 30)

The Medical Front Office module focuses on the front office functions of bookkeeping, operational functions, office procedures, and insurance processing. Students have the opportunity to obtain skills in performing insurance coding for proper application to insurance billing systems. Students gain an awareness of administering an office reception area and preparing the office for the business day. Students also have the opportunity to gain an understanding of office emergencies and how to handle them. This module is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

#### MAG155 Musculoskeletal, Digestive, and Respiratory

- Credits: 6 quarter credit hours
- Prerequisites: AH101, AH102, or equivalent
- Course Hours: 80 contact hours (Lecture 40, Lab 40) (On Ground 50, Digital 30)

The Musculoskeletal, Digestive, and Respiratory module focuses on common disease processes, diagnosis and evaluation, common treatments, and prognosis. Students have the opportunity to explore these systems from the perspectives of medical terminology, pathophysiology, and pharmacology. In addition, students are allowed to gain competency in a variety of clinical and laboratory procedures. Students also have the opportunity to gain knowledge in preparing and administering medications through parenteral routes. This module is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

### MAP155 Nervous, Sensory, and Endocrine

- Credits: 6 quarter credit hours
- Prerequisites: AH101, AH102, or equivalent
- Course Hours: 80 contact hours (Lecture 40, Lab 40) (On Ground 50, Digital 30)

The Nervous, Sensory, and Endocrine module focuses on common disease processes, diagnosis and evaluation, common treatments, and prognosis. Students have the opportunity to explore these systems from the perspectives of medical terminology, pathophysiology, and pharmacology. In addition, students have the opportunity to gain competency in a variety of clinical and laboratory procedures. This module is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

#### MAR155 Circulatory, Immune, and Lymphatic

- Credits: 6 quarter credit hours
- Prerequisites: AH101, AH102, or equivalent
- Course Hours: 80 contact hours (Lecture 40, Lab 40) (On Ground 50, Digital 30)

The Circulatory, Immune, and Lymphatic module focuses on common disease processes, diagnosis and evaluation, common treatments, and prognosis. Students have the opportunity to explore these systems from the perspectives of medical terminology, pathophysiology, and pharmacology. In this module, students have the opportunity to gain knowledge and technique in correctly performing an electrocardiogram (ECG or EKG) diagnostic test. In addition, students are allowed to gain competency in a variety of clinical and laboratory procedures. Students also have the opportunity to gain knowledge in preparing and administering medications through parenteral routes. This module is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

#### MAX156 Medical Assistant Practicum I

- Credits: 3 quarter credit hours
- Prerequisites: MAB155, MAG155, MAP155, MAR155, MAY155
- Course Hours: 100 contact hours (Lecture 0, Lab 0, Practicum 100)

The Medical Assistant Practicum I module is an opportunity for students to focus on medical assisting skills. The practicum is designed to provide practical on-the-job experiences that augment the student's in-class experiences. Students are required to complete the 100-hour practicum program at a work site connected with their field of study, which normally includes health care facilities such as private or group practices, clinics, and industrial clinics. This course may include out-of-class work such

as reading and writing assignments, practice and practical application assignments, and projects.

#### MAX157 Medical Assistant Practicum II

- Credits: 3 quarter credit hours
- Prerequisites: MAB155, MAG155, MAP155, MAR155, MAY155
- Course Hours: 100 contact hours (Lecture 0, Lab 0, Practicum 100)

The Medical Assistant Practicum II module is an opportunity for students to focus on medical assisting skills. The practicum is designed to provide practical on-the-job experiences that augment the student's in-class experiences. Students are required to complete the 100-hour practicum program at a work site connected with their field of study, which normally includes health care facilities such as private or group practices, clinics, and industrial clinics. This course may include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects.

#### MAY155 Integumentary, Urinary, and Reproductive

- Credits: 6 quarter credit hours
- Prerequisites: AH101, AH102, or equivalent
- Course Hours: 80 contact hours (Lecture 40, Lab 40) (On Ground 50, Digital 30)

The Integumentary, Urinary, and Reproductive module focuses on common disease processes, diagnosis and evaluation, common treatments, and prognosis. Students are given the opportunity to explore these systems from the perspectives of medical terminology, pathophysiology, and pharmacology. In addition, students are given the opportunity to gain competency in a variety of clinical and laboratory procedures, including urinalysis. This module is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

#### Class Schedule

### **Mornings**

Monday through Friday, 8:00 a.m. to 1:00 p.m.

#### **Evenings**

Monday through Thursday, 5:30 p.m. to 10:30 p.m.

#### **Breaks**

All classes break for 10 minutes each hour.

## Medical Billing and Coding Specialist

## **Program Description**

The objective of the Medical Billing and Coding Specialist Diploma program is to provide students with the knowledge, technical skills, and work habits to pursue an entry-level position in the medical billing and coding specialist field or in a related area. The program concentrates on helping students acquire knowledge and develop skills in transforming information from medical records documentation into numeric codes for optimal reimbursement and bills for various insurance plans. Duties for graduates of this program may include accounting, preparing and filing insurance claim forms, Medicare and Medicaid billing, reimbursements, collections, coding procedures, benefits, coverage, and limitations. Instruction occurs in some combination of classroom, laboratory, digital, externship, or clinical settings. Out-of-class work is required in this program.

During the introductory modules to the program, students receive training in handling medical emergencies and are certified in CPR through the American Heart Association's CPR course (www.heart.org). Students must earn CPR certification to pass the introductory module.

Students enroll in this program to seek post-graduation employment in positions typically including insurance billing specialist, reimbursement specialist, and patient accounts representative.

The Medical Billing and Coding Specialist program is 760 contact hours over a period of 36 weeks. The program will include 550 hours of instruction on ground and 210 hours of digital instruction. For more information regarding digital instruction, please refer to the Summary of Delivery System information contained within the Student Information and Services section of the catalog. All students must complete the program with a minimum of 51 quarter credit hours. Prior to graduation, students are required to complete two externships for a total of 200 contact hours. Please refer to the Externship or Clinical require ments contained within the Academic Information section of the catalog. Upon successful completion of the program, graduates will be awarded a Medical Billing and Coding Specialist Diploma.

The Institution cannot guarantee a student's ability to pass optional certification exams offered by external certifying agencies, nor their eligibility either to take a national certification exam or become certified or registered. A student's eligibility may depend on his or her work experience, secondary and/or postsecondary education credentials, the results of a criminal background check, meeting other licensure or certification requirements, or the program or School itself having appropriate accreditation or licensure. Some employers and/or externship/practicum sites may themselves require a criminal background check, medical examination, proof of immunizations, fingerprinting and/or drug screening prior to assignment. The background check may include, but is not limited to, criminal history records (from state, federal and other agencies), social security number trace, residency history, and nationwide sex offender registry. Felony or serious misdemeanor convictions may limit or restrict employment as well as externship/practicum placement opportunities where background checks are required.

Students are informed of the requirements for employment and certification, state board, or national board licensing exams. Such requirements may change during the course of the program. No student is automatically certified in any way upon program completion. Students with felony convictions may not be eligible for certification. Please refer to the Certification, State Board, and National Board Exams section of this catalog for further guidance.

This program is designed to prepare graduates to pursue entry-level employment in the field, or jobs in related fields, the specific job titles of which may not be represented in the program title or described above. Although the School will assist students with job placement, finding a job is the individual responsibility of the student. The School does not guarantee that any student will be placed in any of the jobs described, or placed at all.

To gather information about this career, please click on the following link and go to "Click here for more information on jobs related to this program" https://consumerinfo.brightwood.edu.

The Bureau of Labor Statistics has an Occupational Outlook Handbook <a href="http://www.bls.gov/ooh/healthcare/medical-records-and-health-information-technicians.htm">http://www.bls.gov/ooh/healthcare/medical-records-and-health-information-technicians.htm</a> that has some valuable information on a national level about the Medical Billing and Coding Specialist career. Be sure to pay special attention to the entry-level positions. In addition, each state has detailed information regarding the occupation and labor markets on the State Occupational Projections website at <a href="http://www.projectionscentral.com">http://www.projectionscentral.com</a>.

#### Curriculum

AH101 Fundamentals of Allied Health

- Credits: 3 quarter credit hours
- Prerequisites: None
- Course Hours: 40 contact hours (Lecture 20, Lab 20) (On Ground 25, Digital 15)

In this course, students are taught medical terminology, anatomy and physiology, human behavior and communications, medical emergencies including first aid and CPR, and safety in the medical environment. This course is also designed to

develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

#### AH102 Introduction to Allied Health Careers

• Credits: 4 quarter credit hours

Prerequisites: None

• Course Hours: 40 contact hours (Lecture 40, Lab 0) (On Ground 25, Digital 15)

In this course, students learn about law and ethics related to health care, pharmacology, infection control, vital signs, and complementary and alternative medicine. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

#### AHP155 Health Information Management

• Credits: 6 quarter credit hours

Prerequisites: AH101, AH102

• Course Hours: 80 contact hours (Lecture 40, Lab 40) (On Ground 50, Digital 30)

In this course, students are taught health information management from both the patient and the practice perspective, regulatory guidelines, and legal and ethical aspects of medical insurance, billing, and coding. Students are also taught medical records management, patient information forms, charts, and authorizations for treatment. Topics include privacy laws, fraud and abuse, auditing patient records for correct assignment of codes, and specialty-coding procedures. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

#### CS101 Academic Strategies

• Credits: 4 quarter credit hours

• Prerequisites: None

• Course Hours: 40 contact hours (Lecture 40, Lab 0) (On Ground 25, Digital 15)

In this course, students are taught the purposes and processes of higher education. Students are also taught fundamental computer and Internet skills. Emphasis is placed on study, communication, and thinking skills that support academic achievement. Students have the opportunity to examine the relationship between learning and motivation. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

#### CS102 Academic Skills

• Credits: 4 quarter credit hours

• Prerequisites: None

• Course Hours: 40 contact hours (Lecture 40, Lab 0) (On Ground 25, Digital 15)

In this course, students are taught English and math fundamentals. Topics include basic mathematical computation, systems of measure, English grammar and punctuation, and human behavior and communication. Students are also taught common computer applications and Internet skills. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application

assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

#### MBB155 Inpatient Coding

Credits: 6 quarter credit hoursPrerequisites: AH101, AH102

• Course Hours: 80 contact hours (Lecture 40, Lab 40) (On Ground 50, Digital 30)

In this course, students are taught about documentation used for coding in an inpatient setting, and on utilizing diagnostic and procedure codes. Students are also taught inpatient billing and coding using the industry standard claim form, as well as specialty-coding procedures. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

#### MBG155 Reimbursement and Collection Procedures

Credits: 6 quarter credit hoursPrerequisites: AH101, AH102

Course Hours: 80 contact hours (Lecture 40, Lab 40) (On Ground 50, Digital 30)

In this course, students are taught reimbursement methodologies and procedures. Students are also taught how to collect and code for the highest reimbursement possible in an outpatient setting. Topics include coding for health care equipment and supplies in health care transactions and Evaluation and Management Coding, and using reference materials to facilitate code assignments. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

#### MBR155 Government and State Insurance Plans

Credits: 6 quarter credit hoursPrerequisites: AH101, AH102

• Course Hours: 80 contact hours (Lecture 40, Lab 40) (On Ground 50, Digital 30)

In this course, students are taught about the billing guidelines for the different government programs including Medicare, Medicaid, TRICARE, CHAMPVA, worker's compensation, and disability insurance. Students have the opportunity to practice use of medical office software as well as diagnostic and procedural coding. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

#### MBX156 Medical Billing and Coding Specialist Externship I

• Credits: 3 quarter credit hours

Prerequisites: AHP155, MBB155, MBG155, MBR155, MBY155

• Course Hours: 100 contact hours (Lecture 0, Lab 0, Externship 100) (On Ground 100, Digital 0)

This externship is designed to provide practical on-the-job experiences that augment the student's in-class experiences. Students are required to complete the 100-hour externship program at a work site connected with their field of study, which normally includes health care facilities such as private or group practices, clinics, and industrial clinics. This course is also designed to develop professional skills and proactive career management. This course may include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects.

MBX157 Medical Billing and Coding Specialist Externship II

- Credits: 3 quarter credit hours
- Prerequisites: AHP155, MBB155, MBG155, MBR155, MBY155
- Course Hours: 100 contact hours (Lecture 0, Lab 0, Externship 100) (On Ground 100, Digital 0)

This externship is designed to provide practical on-the-job experiences that augment the student's in-class experiences. Students are required to complete the 100-hour externship program at a work site connected with their field of study, which normally includes health care facilities such as private or group practices, clinics, and industrial clinics. This course is also designed to develop professional skills and proactive career management. This course may include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects.

#### MBY155 Private and Managed Care Insurance Plans

- Credits: 6 quarter credit hours
- Prerequisites: AH101, AH102
- Course Hours: 80 contact hours (Lecture 40, Lab 40) (On Ground 50, Digital 30)

In this course, students are taught the billing guidelines of various types of insurance plans. Students are taught about the billing guidelines surrounding private and managed care insurance plans. Students are also taught the features and functions of the practice management systems. Students have the opportunity to demonstrate proper billing techniques for both types of insurance plans and are taught specialty-coding procedures. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

## Class Schedule

## **Mornings**

Monday through Friday, 8:00 a.m. to 1:00 p.m.

## **Evenings**

Monday through Thursday, 5:30 p.m. to 10:30 p.m.

#### Breaks

All classes break for 10 minutes each hour.

## Medical Office Specialist

## **Program Description**

The objective of the Diploma in Medical Office Specialist program is to provide students with the knowledge, technical skills, and work habits to pursue an entry-level position in a medical administrative office, in a hospital administrative office, or in a related area. The program concentrates on helping students acquire knowledge and develop skills in filing insurance claims, payroll and financial management, patient files and filing systems, diagnostic and procedural coding, medical transcription, accounts payable and receivable, office operations, and reception duties. Instruction occurs in some combination of classroom, laboratory, digital, externship, or clinical settings. Out-of-class work is required in this program.

During the introductory modules to the program, students receive training in handling medical emergencies and are certified in CPR through the American Heart Association's CPR course (www.heart.org). Students must earn CPR certification to pass the introductory module.

Students enroll in this program to seek post-graduation employment in positions typically including medical office specialist,

medical office receptionist, medical billing clerk, and medical records clerk.

The Medical Office Specialist program is 760 contact hours over a period of 36 weeks. The program will include 550 hours of on-ground instruction and 210 hours of digital instruction. For more information regarding digital instruction, please refer to the Summary of Delivery System information contained within the Student Information and Services section of the catalog. All students must complete the program with a minimum of 51.5 quarter credit hours. Prior to graduation, students are required to complete two externships for a total of 200 contact hours. Please refer to the Externship or Clinical requirements contained within the Academic Information section of the catalog. Upon successful completion of the program, graduates will be awarded a Diploma in Medical Office Specialist.

The Institution cannot guarantee a student's ability to pass optional certification exams offered by external certifying agencies, nor their eligibility either to take a national certification exam or become certified or registered. A student's eligibility may depend on his or her work experience, secondary and/or postsecondary education credentials, the results of a criminal background check, meeting other licensure or certification requirements, or the program or School itself having appropriate accreditation or licensure. Some employers and/or externship/practicum sites may themselves require a criminal background check, medical examination, proof of immunizations, fingerprinting and/or drug screening prior to assignment. The background check may include, but is not limited to, criminal history records (from state, federal and other agencies), social security number trace, residency history, and nationwide sex offender registry. Felony or serious misdemeanor convictions may limit or restrict employment as well as externship/practicum placement opportunities where background checks are required.

Students are informed of the requirements for employment and certification, state board, or national board licensing exams. Such requirements may change during the course of the program. No student is automatically certified in any way upon program completion. Students with felony convictions may not be eligible for certification. Please refer to the Certification, State Board, and National Board Exams section of this catalog for further guidance.

This program is designed to prepare graduates to pursue entry-level employment in the field, or jobs in related fields, the specific job titles of which may not be represented in the program title or described above. Although the School will assist students with job placement, finding a job is the individual responsibility of the student. The School does not guarantee that any student will be placed in any of the jobs described, or placed at all.

To gather information about this career, please click on the following link and go to "Click here for more information on jobs related to this program" <a href="https://consumerinfo.brightwood.edu">https://consumerinfo.brightwood.edu</a>.

The Bureau of Labor Statistics has an Occupational Outlook Handbook <a href="http://www.bls.gov/oes/current/oes436013.htm">http://www.bls.gov/oes/current/oes436013.htm</a> that has some valuable information on a national level about this career. Be sure to pay special attention to the entry-level positions. In addition, each state has detailed information regarding the occupation and labor markets on the State Occupational Projections website at <a href="http://www.projectionscentral.com">http://www.projectionscentral.com</a>.

#### Curriculum

AH101 Fundamentals of Allied Health

• Credits: 3 quarter credit hours

• Prerequisites: None

• Course Hours: 40 contact hours (Lecture 20, Lab 20) (On Ground 25, Digital 15)

In this course, students are taught medical terminology, anatomy and physiology, human behavior and communications, medical emergencies including first aid and CPR, and safety in the medical environment. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

#### AH102 Introduction to Allied Health Careers

- Credits: 4 quarter credit hours
- Prerequisites: None
- Course Hours: 40 contact hours (Lecture 40, Lab 0) (On Ground 25, Digital 15)

In this course, students learn about law and ethics related to health care, pharmacology, infection control, vital signs, and complementary and alternative medicine. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

#### AHP155 Health Information Management

- Credits: 6 quarter credit hours
- Prerequisites: AH101, AH102
- Course Hours: 80 contact hours (Lecture 40, Lab 40) (On Ground 50, Digital 30)

In this course, students are taught health information management from both the patient and the practice perspective, regulatory guidelines, and legal and ethical aspects of medical insurance, billing, and coding. Students are also taught medical records management, patient information forms, charts, and authorizations for treatment. Topics include privacy laws, fraud and abuse, auditing patient records for correct assignment of codes, and specialty-coding procedures. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

#### CS101 Academic Strategies

- Credits: 4 quarter credit hours
- Prerequisites: None
- Course Hours: 40 contact hours (Lecture 40, Lab 0) (On Ground 25, Digital 15)

In this course, students are taught the purposes and processes of higher education. Students are also taught fundamental computer and Internet skills. Emphasis is placed on study, communication, and thinking skills that support academic achievement. Students have the opportunity to examine the relationship between learning and motivation. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

#### CS102 Academic Skills

- Credits: 4 quarter credit hours
- Prerequisites: None
- Course Hours: 40 contact hours (Lecture 40, Lab 0) (On Ground 25, Digital 15)

In this course, students are taught English and math fundamentals. Topics include basic mathematical computation, systems of measure, English grammar and punctuation, and human behavior and communication. Students are also taught common computer applications and Internet skills. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

#### HI143 Health Information Technology and Systems

• Credits: 2.5 quarter credit hours

• Prerequisites: AH101, AH102

• Course Hours: 40 contact hours (Lecture 15, Lab 25) (On Ground 25, Digital 15)

This course covers the use of core business applications, and then focuses on specialized information and communication technologies in health care. Students are introduced to the Windows operating system and to Microsoft Office Word, PowerPoint, and Excel applications. Specialized health care technologies such as databases, data storage, retrieval, and security are included. Electronic health records are also introduced. Students are given the opportunity to work with these technologies to develop skills in the design, development, use, and evaluation of information systems for health care. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

#### HI145 Health Services Delivery and Legal Issues

Credits: 3 quarter credit hoursPrerequisites: AH101, AH102

Course Hours: 40 contact hours (Lecture 20, Lab 20) (On Ground 25, Digital 15)

This course covers basic principles and applications of medicolegal and ethical aspects of health information in the medical arena, protecting confidentiality, and adhering to state and federal laws. Students are introduced to legal terms, consent, contracts, physician/patient relationships, and professional liability, as well as the United States court system, subpoenas, and court orders. Students are given an opportunity to investigate the delivery of health care in America and practice application of policies, procedures, laws, and regulations to the health care delivery system, confidential health data, and health initiatives. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

#### HI150 Basic Medical Coding

• Credits: 6 quarter credit hours

• Prerequisites: AH101, AH102

• Course Hours: 80 contact hours (Lecture 40, Lab 40) (On Ground 50, Digital 30)

This course focuses on ICD-10, CPT, and HCPCS coding, including a study of nomenclature versus classification systems, basic coding principles, code modifiers, and application of coding guidelines in outpatient and inpatient settings. The course also includes an overview of the technology and software related to the medical coding practice. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

#### HS118 Diseases of the Human Body

• Credits: 4 quarter credit hours

• Prerequisites: AH101, AH102

• Course Hours: 40 contact hours (Lecture 40, Lab 0) (On Ground 25, Digital 15)

Topics studied in this course include the most common diseases of bodily systems, including disease etiology, symptoms, diagnostic tests, therapeutic methods, and disease prognoses. Students also study alternative treatments and pain management. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-

of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

#### MOX151 Medical Office Specialist Externship I

- Credits: 3 quarter credit hours
- Prerequisites: AHP155, HI143, HI145, HI150, HS118, MP175, MP200
- Course Hours: 100 contact hours (Lecture 0, Lab 0, Externship 100) (On Ground 100, Digital 0)

This externship is designed to provide practical on-the-job experiences that augment the student's in-class experiences. Students are required to complete the 100-hour externship program at a work site connected with their field of study, which normally includes health care facilities such as private or group practices. This course is also designed to develop professional skills and proactive career management. This course may include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects.

#### MOX152 Medical Office Specialist Externship II

- Credits: 3 quarter credit hours
- Prerequisites: AHP155, HI143, HI145, HI150, HS118, MP175, MP200
- Course Hours: 100 contact hours (Lecture 0, Lab 0, Externship 100) (On Ground 100, Digital 0)

This externship is designed to provide practical on-the-job experiences that augment the student's in-class experiences. Students are required to complete the 100-hour externship program at a work site connected with their field of study, which normally includes health care facilities such as private or group practices. This course is also designed to develop professional skills and proactive career management. This course may include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects.

#### MP175 Applied Medical Practices

- Credits: 6 quarter credit hours
- Prerequisites: AH101, AH102
- Course Hours: 80 contact hours (Lecture 40, Lab 40) (On Ground 50, Digital 30)

This course is designed to give students experience in applying basic medical coding and technology skills to various health care administrative and operational situations. These situations are presented in the form of case studies and virtual health care simulations. Student competency is assessed through the application of coding principles, proper use of medical terminology, and use of medical software and technology. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of-class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of five hours of out-of-class work will be assigned per week.

#### MP200 Medical Records-EMR Management

- Credits: 3 quarter credit hours
- Prerequisites: AH101, AH102
- Course Hours: 40 contact hours (Lecture 20, Lab 20) (On Ground 25, Digital 15)

This course is designed to introduce the Allied Health student to electronic health records in both inpatient and outpatient settings. This course is also designed to develop professional skills and proactive career management. This course includes both classroom and digital activities such as video, tests/quizzes, simulations, and discussion boards. This course will include out-of- class work such as reading and writing assignments, practice and practical application assignments, and projects. A minimum of two and a half hours of out-of-class work will be assigned per week.

## Class Schedule

## Mornings

Monday through Friday, 8:00 a.m. to 1:00 p.m.

## **Breaks**

All classes break for 10 minutes each hour.

## **Short Courses**

(None available at this time)

## ACADEMIC CALENDAR

## 2018 Academic Calendar

**Holiday Schedule** 

Martin Luther King Day	January 15, 2018
Memorial Day	May 28, 2018
Independence Day	July 4, 2018
Labor Day	September 3, 2018
Veterans Day	November 12, 2018
Thanksgiving	November 22-25, 2018
Winter Break (Diploma & Degree Programs)	December 22, 2018 – January 1, 2019

Term Breaks for Degree Programs

April 11	Apr 17
June 27	July 4
September 12	September 18
November 28	December 4

Break Days for Diploma Programs

January 19
April 16
June 13
July 13
September 11

# Diploma Programs

Start Date	Grad Date
January 22, 2018	October 9, 2018
February 19, 2018	November 6, 2018
March 19, 2018	December 9, 2018
April 17, 2018	January 15, 2019
May 15, 2018	February 13, 2019
June 14, 2018	March 17, 2019
July 16, 2018	April 14, 2019
August 13, 2018	May 13, 2019
September 12, 2018	June 12, 2019
October 10, 2018	July 14, 2019
November 7, 2018	August 11, 2019
December 10, 2018	September 9, 2019

# Medical Assistant (Associate Degree)

Start Date	Grad Date
January 31, 2018	February 19, 2019
April 18, 2018	May 7, 2019
July 5, 2018	July 23, 2019
September 19, 2018	October 8, 2019
December 5, 2018	December 24, 2019

# Physical Therapist Assistance

Start Date	Grad Date
January 31, 2018	July 23, 2019
April 18, 2018	October 8, 2019
July 5, 2018	December 24, 2019
September 19, 2018	March 17, 2020
December 5, 2018	June 2, 2020

# Occupational Therapy Assistant

Start Date	Grad Date
July 5, 2018	December 24, 2019
December 5, 2018	June 2, 2020

## 2019 Academic Calendar

**Holiday Schedule** 

Tonday Benedate	
Martin Luther King Day	January 21, 2019
Memorial Day	May 27, 2019
Independence Day	July 4, 2019
Labor Day	September 2, 2019
Veterans Day	November 11, 2019
Thanksgiving	November 27-29, 2019
Winter Break (Diploma & Degree Programs)	December 21, 2019 – January 1, 2020

# Break Days for Diploma Programs

March 14-15, 2019	
May 13, 2019	
June 12, 2019	
July 12, 2019	
December 6, 2019	

# Term Breaks for Degree Programs

May 8 - 14	
July 24 - 30	
October 9 - 15	
November 28 - December 1	

# Diploma Programs

Start Date	Grad Date
January 16, 2019	October 7, 2019
February 14, 2019	November 4, 2019
March 18, 2019	December 8, 2019
April 15, 2019	January 15, 2020
May 14, 2019	February 16, 2020
June 13, 2019	March 16, 2020
July 15, 2019	April 13, 2020
August 12, 2019	May 11, 2020
September 10, 2019	June 10, 2020
October 8, 2019	July 12, 2020
November 5, 2019	August 9, 2020
December 9, 2019	September 7, 2020

# Medical Assistant (Associate Degree)

Start Date	Grad Date
February 27, 2019	March 17, 2020
May 15, 2019	June 2, 2020
July 31, 2019	August 18, 2020
October 16, 2019	November 3, 2020

# Physical Therapist Assistance

Start Date	Grad Date
February 27, 2019	August 18, 2020
May 15, 2019	November 3, 2020
July 31, 2019	January 26, 2021

# Occupational Therapy Assistant

Start Date Grad Date

May 15, 2019 November 3, 2020

## 2018-2019 Academic Calendar

Schedule for Medical Assistant (Diploma), Dental Assistant, Medical Billing and Coding Specialist, and Medical Office Specialist programs

### 2018

Holiday and Break Schedule		
January 15, 2018	Martin Luther King Day	
January 19, 2018	Break	
April 16, 2018	Break	
May 28, 2018	Memorial Day	
June 13, 2018	Break	
July 4, 2018	Independence Day	
July 13, 2018	Break	
September 3, 2018	Labor Day	
September 11, 2018	Break	
November 12, 2018	Veterans Day	
November 22 - 25	Thanksgiving	
December 22 - January 1	Winter Break	

ChildTermDescrip	ChildTermStartDate	ChildTermEndDate
2018 January Module	Monday, January 22, 2018	Sunday, February 18, 2018
2018 February Module	Monday, February 19, 2018	Sunday, March 18, 2018
2018 March Module	Monday, March 19, 2018	Sunday, April 15, 2018

2018 April Module	Tuesday, April 17, 2018	Monday, May 14, 2018
2018 May Module	Tuesday, May 15, 2018	Tuesday, June 12, 2018
2018 June Module	Thursday, June 14, 2018	Thursday, July 12, 2018
2018 July Module	Monday, July 16, 2018	Sunday, August 12, 2018
2018 August Module	Monday, August 13, 2018	Monday, September 10, 2018
2018 September Module	Wednesday, September 12, 2018	Tuesday, October 09, 2018
2018 October Module	Wednesday, October 10, 2018	Tuesday, November 06, 2018
2018 November Module	Wednesday, November 07, 2018	Sunday, December 09, 2018
2018 December Module	Monday, December 10, 2018	Tuesday, January 15, 2019
2019 January Module	Wednesday, January 16, 2019	Wednesday, February 13, 2019
2019 February Module	Thursday, February 14, 2019	Sunday, March 17, 2019
2019 March Module	Monday, March 18, 2019	Sunday, April 14, 2019
2019 April Module	Monday, April 15, 2019	Monday, May 13, 2019
2019 May Module	Tuesday, May 14, 2019	Wednesday, June 12, 2019
2019 June Module	Thursday, June 13, 2019	Sunday, July 14, 2019
2019 July Module	Monday, July 15, 2019	Sunday, August 11, 2019
2019 August Module	Monday, August 12, 2019	Monday, September 09, 2019
2019 September Module	Tuesday, September 10, 2019	Monday, October 07, 2019
2019 October Module	Tuesday, October 08, 2019	Monday, November 04, 2019
2019 November Module	Tuesday, November 05, 2019	Sunday, December 08, 2019
2019 December Module	Monday, December 09, 2019	Wednesday, January 15, 2020

<sup>\*\*</sup>The following programs Medical Assistant (Diploma), Dental Assistant, Medical Billing and Coding Specialist (Diploma), and Medical Office Specialist (Diploma) will be taught in a blended format. The student will receive digital attendance based on completing the required work in the Learning Management System (LMS), Canvas. In the above-cited format, students may be required to submit certain assignments, quizzes, and test via electronic methods which are monitored by a school instructor/professor. There will be times that the date of submission will fall on a Saturday or Sunday.